

VILLAGE OF WELLINGTON ANNUAL REPORT

October 1, 2024 – September 30, 2025

Inside PBCFR 2023



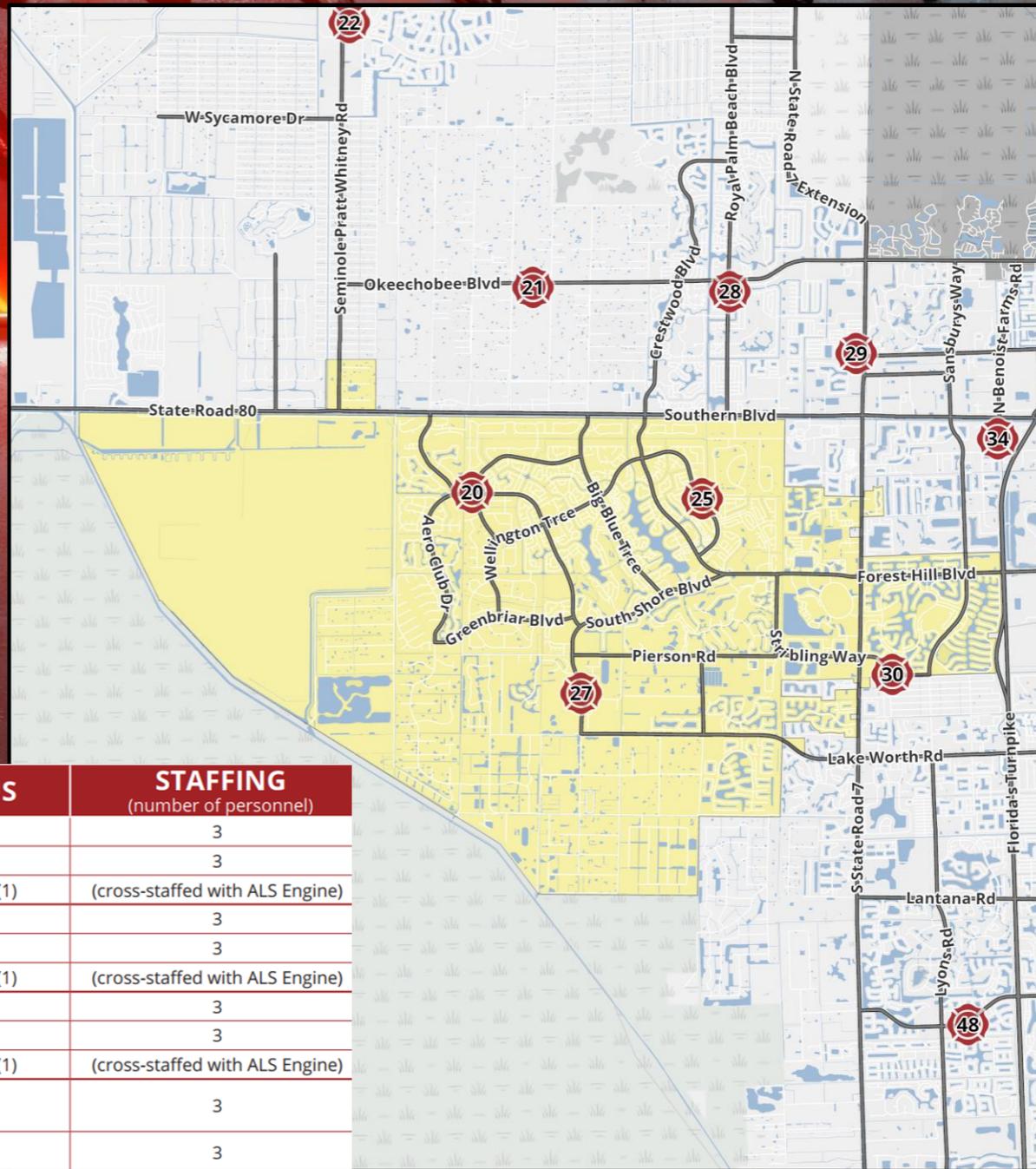
DEPTH OF SERVICE

Palm Beach County Fire Rescue has 51 Fire Stations with 171 front line units
Units move-up to other areas regularly for coverage

- 56 ALS Rescues – each staffed with 3 people
- 42 ALS Engines – 40 staffed with 3 people, 2 staffed with 4 people
- 4 ALS Squads
- 6 ALS Aerials – each staffed with 4 people
- 2 Special Operations Units – each staffed with 2 people
- 4 Tenders – each staffed with 1 person
- 4 Personal Rescue Watercrafts
- 12 District Chiefs
- 10 Battalion Chiefs (24-7, 365 days per year)
- 10 EMS Captains (24-7, 365 days per year)
- 1 Light/Air Truck
- 19 Brush Trucks
- 4 ARFF Vehicles



Wellington Service Area



STATION	APPARATUS	STAFFING (number of personnel)
Station 20 1000 Greenview Shores, Wellington 33414	ALS Rescue (1)	3
	ALS Engine (1)	3
	4WD Brush Truck (1)	(cross-staffed with ALS Engine)
Station 25 1060 Wellington Trace, Wellington 33414	ALS Rescue (1)	3
	ALS Engine (1)	3
	4WD Brush Truck (1)	(cross-staffed with ALS Engine)
Station 27 3411 South Shore Blvd, Wellington 33414	ALS Rescue (1)	3
	ALS Engine (1)	3
	4WD Brush Truck (1)	(cross-staffed with ALS Engine)
Station 30 9610 Stribling Way, Wellington 33414	ALS Rescue (1)	3
	ALS Engine (1)	3

Village of Wellington
 Not Served by PBCFR
 PBCFR Stations

0 1 2 4 Miles

ADDITIONAL RESOURCES IN THE SURROUNDING AREA

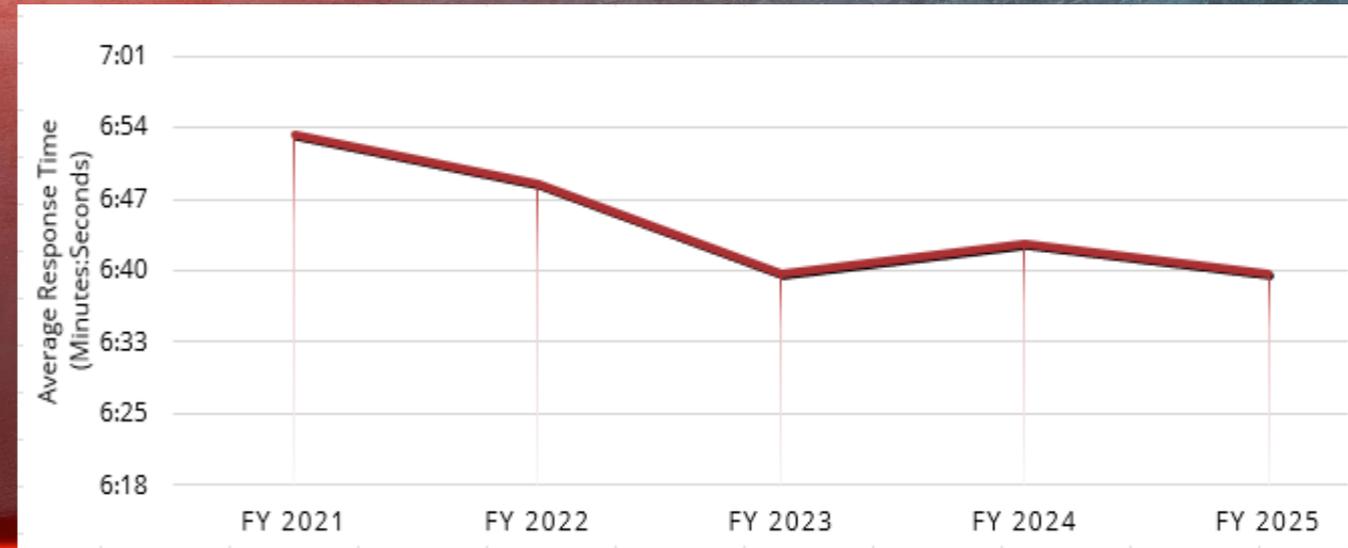
STATION	APPARATUS	STAFFING (number of personnel)
Station 28 1040 Royal Palm Beach Blvd Royal Palm Beach 33411	ALS Rescue (1)	3
	ALS Engine (1)	3
	EMS Captain Command (1)	1
	Battalion Chief Command (1)	1
	District Chief Command (1)	1
	4WD Brush Truck (1)	(cross-staffed with ALS Engine)
Station 29 10055 Belvedere Rd Royal Palm Beach 33411	ALS Rescue (1)	3
	ALS 100 foot Truck (1)	4
Station 34 231 Benoist Farms Rd West Palm Beach 33411	ALS Rescue (1)	3
	ALS Squad (1)	3
	Special Operations (1)	2
	EMS Captain Command (1)	1
	Battalion Chief Command (1)	1
	District Chief Command (1)	1
	Light & Air Unit (1)	(cross-staffed with Special Ops)
Station 21 14200 Okeechobee Blvd West Palm Beach 33470	ALS Rescue (1)	3
	ALS Engine (1)	3
	4WD Brush Truck (1)	(cross-staffed with ALS Engine)

WELLINGTON FY 2025 CALL ACTIVITY

Total Number of Calls

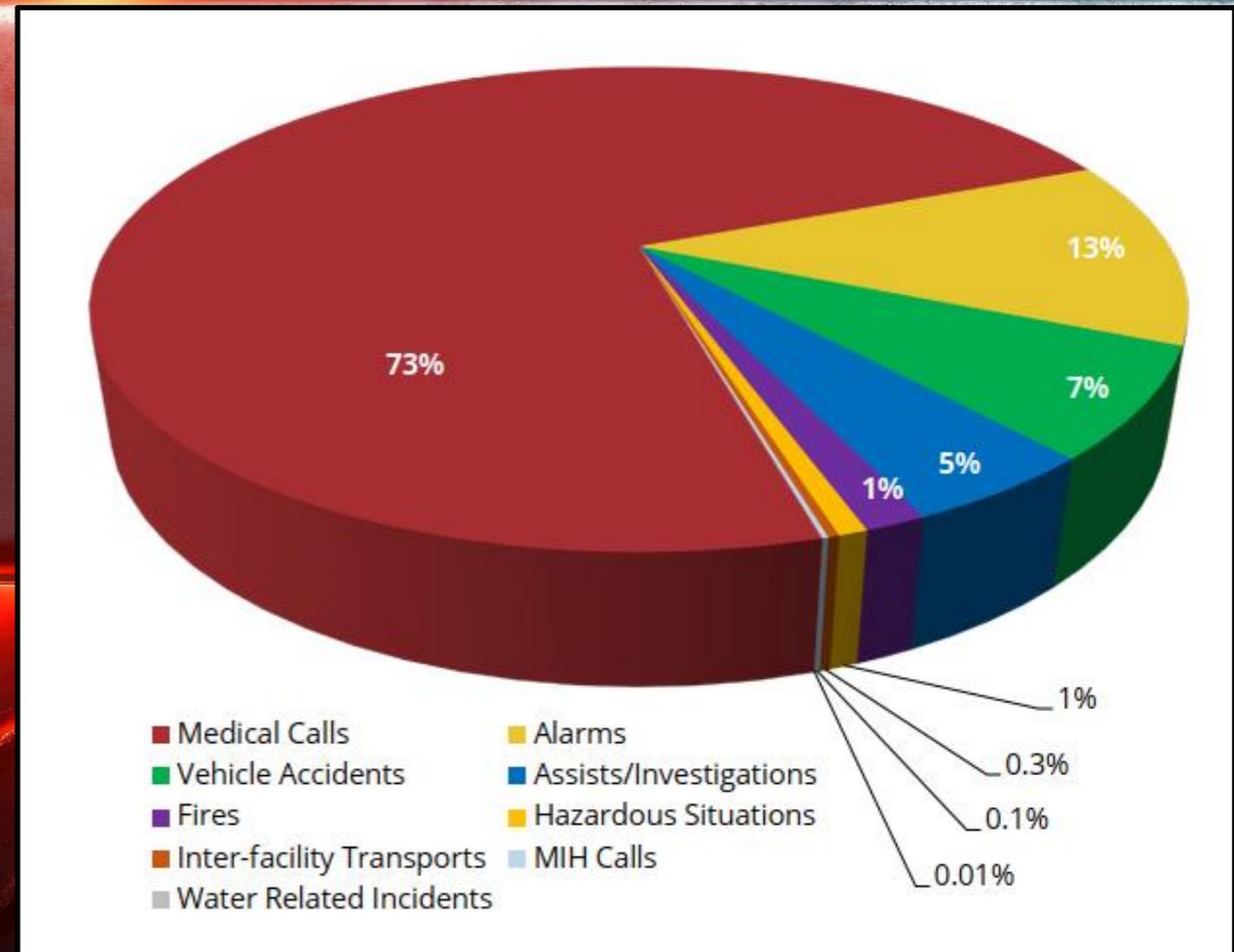


Average Response Times



CALLS BY SITUATION DISPATCHED

SITUATION DISPATCHED	NUMBER OF INCIDENTS
Medical Calls	5,016
Alarms	860
Vehicle Accidents	492
Assists/Investigations	320
Fires	100
Hazardous Situations	47
Inter-facility Transports	18
MIH Calls	9
Water Related Incidents	1
Total	6,863



EMS Call Statistics



63

**Trauma
Alerts**

64

**Sepsis
Alerts**

3,749

**Patients
Transported**

14

**STEMI
Alerts**

62

**Stroke
Alerts**

PATIENT SATISFACTION SURVEY



Patients said they would tell friends and family about the positive experience they had with PBCFR.

92.9 %



Patients said they were 'Satisfied' or 'Very Satisfied' with the 911 Center's ability to confirm their location and nature of their problem.

100 %



Patients were 'Satisfied' or 'Very Satisfied' with the Dispatcher's instructions regarding their emergency.

100 %



Patients told us they were 'Satisfied' or 'Very Satisfied' with the prompt arrival of PBCFR firefighters and paramedics.

100 %



The professionalism of PBCFR firefighters and paramedics left patients feeling 'Satisfied' or 'Very Satisfied' with the care they received.

100 %



Patients felt 'Satisfied' or 'Very Satisfied' with the level of compassion shown to them and their families by PBCFR firefighters and paramedics.

100 %



Patients said they were 'Satisfied' or 'Very Satisfied' with the paramedics' explanation of any procedures they performed.

100 %



Patients reported they were 'Satisfied' or 'Very Satisfied' with the paramedics' attempts to treat their condition.

100 %

100%
Overall
Satisfaction
Wellington

COMMUNITY RISK REDUCTION DIVISION

The Community Risk Reduction Division consists of:

- Existing Inspections
- Plan Review and New Construction
- Investigations
- Community Education
- Drowning Prevention Coalition



1,447 Inspection Activities

669 Plans Review

548 Construction Inspection Activities

156 Community Activities with **14,823** Participants

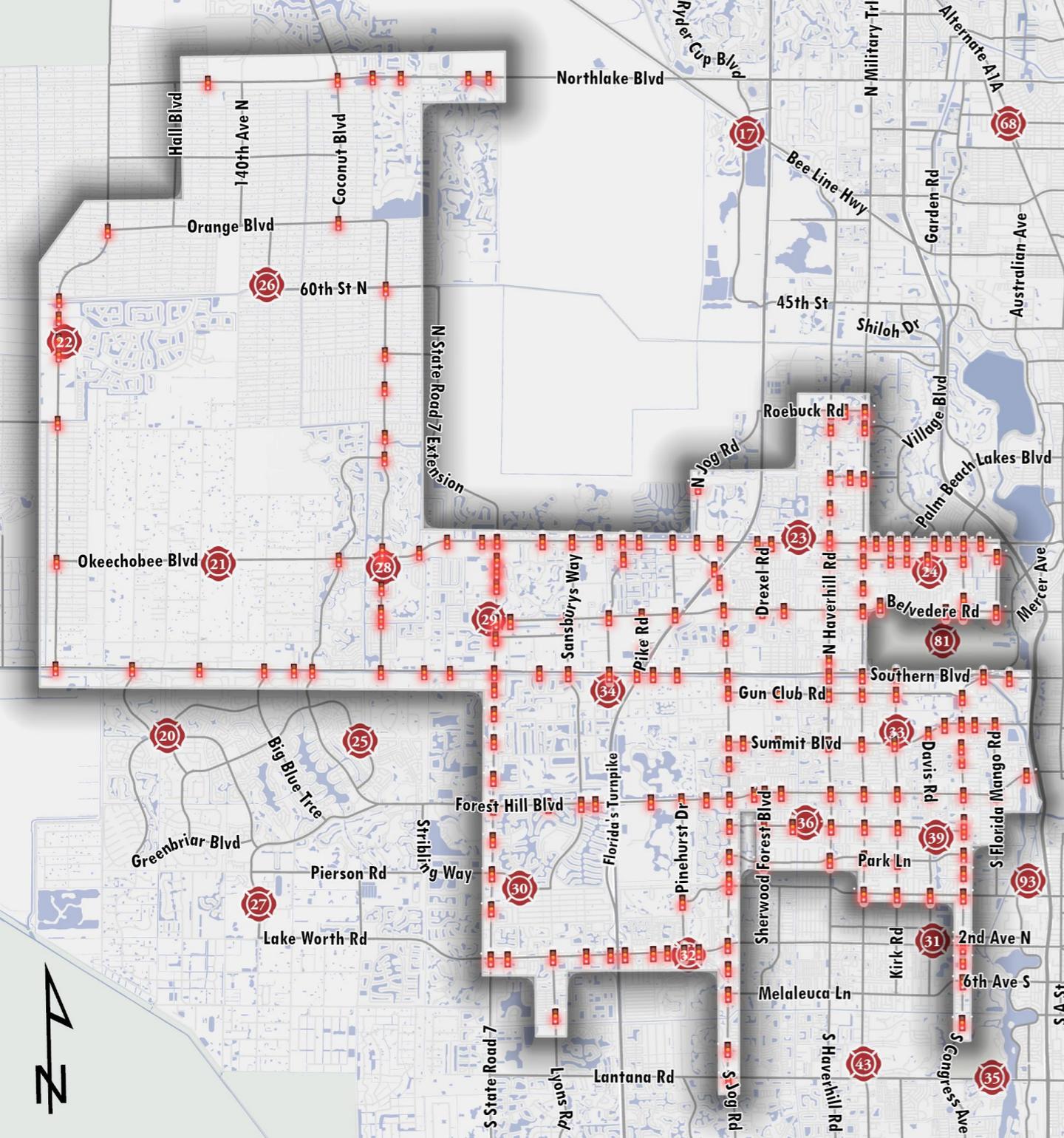


TRAFFIC PREEMPTION PROGRAM

In August 2025, PBCFR launched a pilot program to test Applied Information's Glance®, an emergency vehicle traffic preemption system. The Glance® system enhances emergency response using both cellular and radio communication to report the vehicle's GPS location, speed, direction, and basic vehicle telemetry.

The program is being used at the following locations:

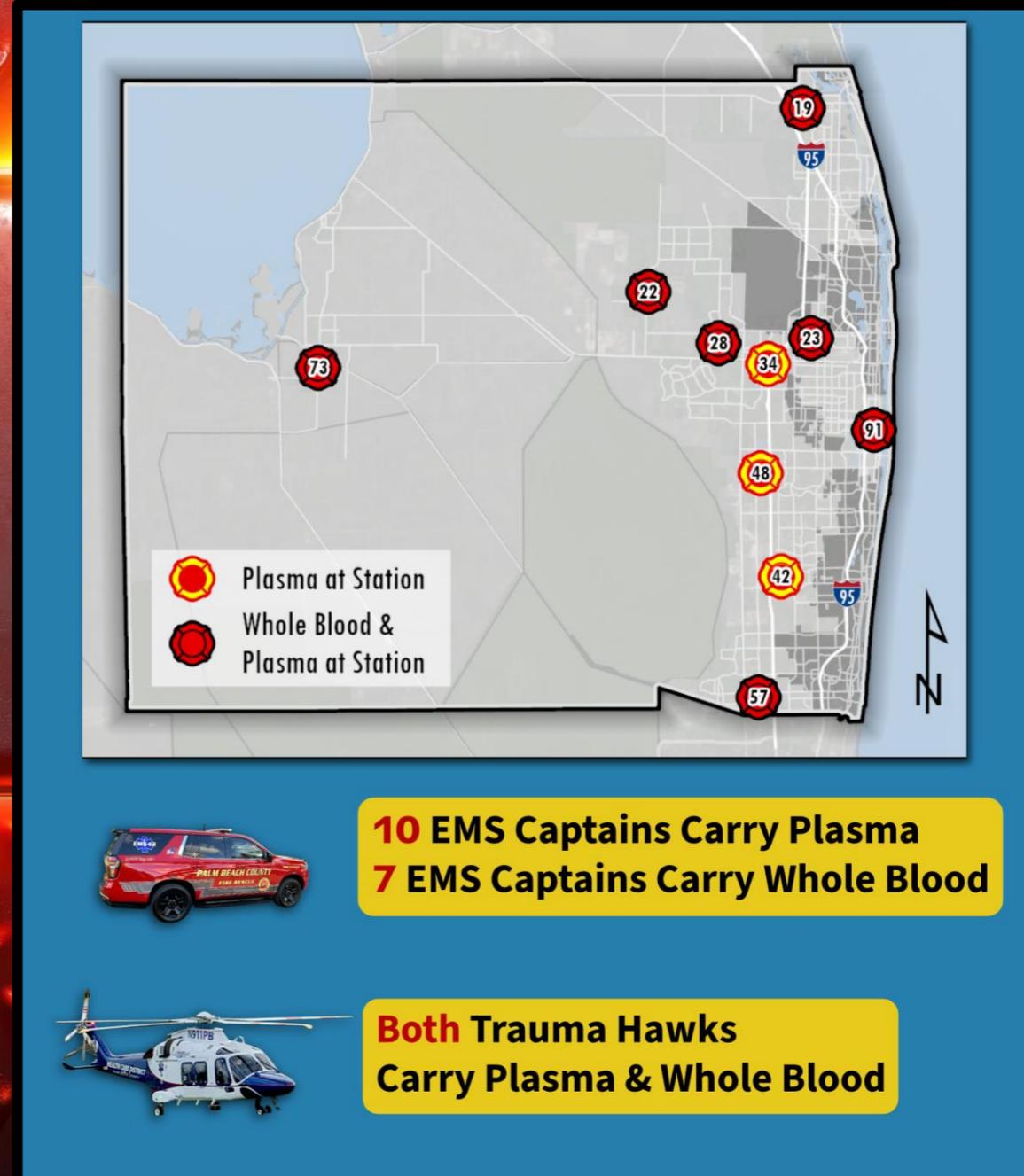
- Acreage, Westlake, Loxahatchee Groves, and Royal Palm Beach
- Battalion 10 and the surrounding areas bordered by Roebuck Road, I-95, Lake Worth Road, and State Road 7
- Municipalities included in this trial are Haverhill, Cloud Lake, Glen Ridge, Lake Clarke Shores, and portions of Palm Springs and Wellington.



BLOOD PRODUCT TRANSFUSION PROGRAM

The Blood Product Transfusion Program was established to improve survival rates among patients with severe bleeding.

- The program launched with whole blood transfusions in July 2022
- Field-administered plasma was introduced in December 2024
- Patients treated with tranexamic acid and calcium chloride medications



URBAN SEARCH AND RESCUE (USAR) TEAM

- Responds to a wide range of complex emergencies.
- The USAR Team received a Type 3 designation by the Florida Division of Emergency Management (FDEM), recognizing its regional capabilities in collapse rescue, rope and trench operations, K9 search, and support from medical doctors and structural engineers.
- Dedicated Swiftwater unit that has achieved a Type 1 designation (the highest level typically deployed nationwide). It's staffed by expert personnel equipped with boats capable of operating in fast-moving, debris-filled waters.



QUESTIONS?

