
AARP LIVABLE
COMMUNITIES
ACTION PLAN -

**VILLAGE OF
WELLINGTON, FL**

2025/2026

YEAR 1 REPORT



**Age-Friendly Communities
Are Livable for
People of All Ages**
aarp.org/livable



EXECUTIVE SUMMARY

INTRODUCTION

The Village of Wellington joined the AARP Age-Friendly Network on January 28, 2025. The AARP Network of Age-Friendly States and Communities helps local leaders meet the needs of their community's older adults and prepare for the rapid aging of the U.S. population.

Since its founding in 1958 by Dr. Ethel Percy Andrus, AARP has had as a goal that our nation's towns, cities, and communities be livable for people of all ages. Livable communities are beneficial for numerous reasons, including how they:

- offer residents affordable and accessible choices in where to live and how to get around as they age;
- provide access to essential goods and services, public spaces, and employment opportunities;
- equitably serve people of all ages, ability levels, incomes, races, ethnicities, and other backgrounds;
- support independence and social engagement; and
- promote health, public safety, personal security, and environmental sustainability.

With the Village of Wellington joining, we hope to foster well-designed, age-friendly communities that support economic growth and make for happier, healthier residents of all ages.

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LETTER OF COMMITMENT

Dear Village of Wellington residents,

The Village of Wellington believes that our nation's towns, cities, and communities should be livable for people of all ages. Through the AARP Age-Friendly Communities Action Plan, the Village of Wellington has the goal of creating a community that is accessible and enjoyed by residents of all ages and backgrounds.

The Village of Wellington joined the AARP Age-Friendly Network on January 28, 2025. The AARP Network of Age-Friendly States and Communities helps local leaders meet the needs of their community's older adults and prepare for the rapid aging of the U.S. population.

The goals and objectives of this action plan are based on data from the NCS Report conducted by POLCO. Through this survey, we identified the areas Wellington can improve upon to become more livable. The survey was conducted from May 20th, 2025, to July 1st, 2025.

Overall, the AARP Livable Communities Action Plan will help the Village of Wellington become more livable for all residents. With the Village of Wellington joining, we hope to foster well-designed, age-friendly communities that support economic growth and make for happier, healthier residents of all ages.

Sincerely,

Michael J. Napoleone, Mayor

ABOUT LIVABLE COMMUNITIES

The AARP Network of Age-Friendly States and Communities supports the work of local, regional, and state governments as they prepare for the nation's changing demographics. Established in 2012, the network includes towns, cities, counties and states that have made a commitment to being more livable for people of all ages, and especially older adults.

The program's framework equips local leaders and residents with resources for assessing the needs of older adults related to housing and transportation options, access to key services, and opportunities to participate in community activities.

The common thread among the communities and states enrolled in the AARP age-friendly network is the belief that the places where we live are more livable, and better able to support people of all ages, when local leaders commit to improving the quality of life for the very young, the very old, and everyone in between. People of all ages, incomes, and backgrounds, regardless of disability, need communities where they can thrive and live meaningful lives. Communities should be designed to promote physical independence, public safety, personal security, dignity, opportunities for community engagement, and choices as people age.

Livable communities are compact and walkable, with housing, stores, community features, and services all located near one another. Key features include safe, walkable streets; age-friendly, affordable housing

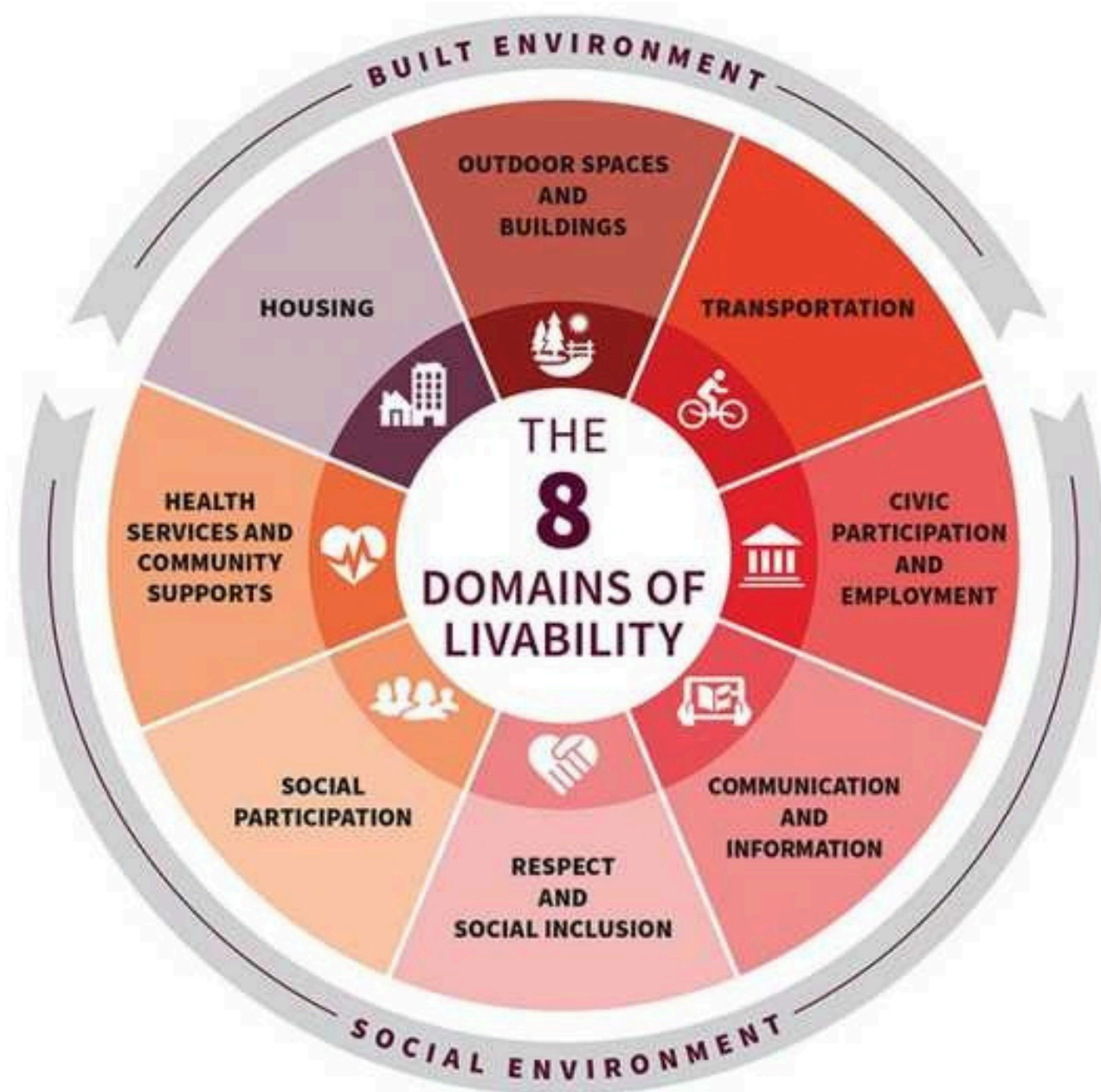
and transportation options; and easy access to needed services. Such communities also provide affordable and reliable access to high-speed internet to help residents work, obtain health care services, shop, and connect with family and friends. Community amenities, such as parks, libraries, and civic gathering spaces, enhance opportunities for residents of all ages to participate in community life. Livable communities require careful planning concerning housing, transportation, and land use. Other policy fundamentals for livable communities include how:

- Policymakers should encourage the creation of mixed-use communities that accommodate all residents.
 - The communities should include a range of housing and transportation options that meet the needs of people with disabilities and people of all ages and income levels. Land-use ordinances and zoning regulations should be crafted to enable the provision of innovative housing and transportation options. Doing so will ensure that residents enjoy easy access to amenities.
- Policymakers should ensure that residents of all ages, income levels, and backgrounds, regardless of disability, can find appropriate and affordable housing.
 - They should encourage housing construction and expand the types of housing available to improve housing access and affordability. Policymakers also should provide adequate subsidies for those who qualify.

- Universal design principles should be used to ensure that housing, transportation options, and other community features are safe and accessible to as many people as possible.
 - For example, buildings should have ramps, wide doors, elevators, and accessible kitchens and bathrooms to ensure access for people who use wheelchairs. Similarly, transportation facilities should use ramps and elevators to enable such access.

THE 8 DOMAINS OF LIVABILITY

The 8 Domains of Livability framework is used by many of the towns, cities, counties and states enrolled in the AARP Network of Age-Friendly States and Communities to organize and prioritize their work to become more livable for both older residents and people of all ages. While some communities tackle all eight domains at once, others choose to focus on fewer or combined domains.



The availability and quality of the following community features impact the well-being of older adults:

1. Outdoor Spaces & Buildings

- People need public places to gather – indoors and out. Green spaces, seating and accessible buildings (elevators, zero-step entrances, staircases with railings) can be used and enjoyed by people of all ages.



Grandparents Park, Wichita, Kansas | Photo by Jacque White for AARP

2. Transportation

- Driving shouldn't be the only way to get around. Pedestrians need sidewalks and safe, crossable streets. Dedicated bicycle lanes benefit nondrivers and drivers alike. Public transit options can range from the large-scale (trains, buses, light rail) to the small (taxis, shuttles or ride share services).

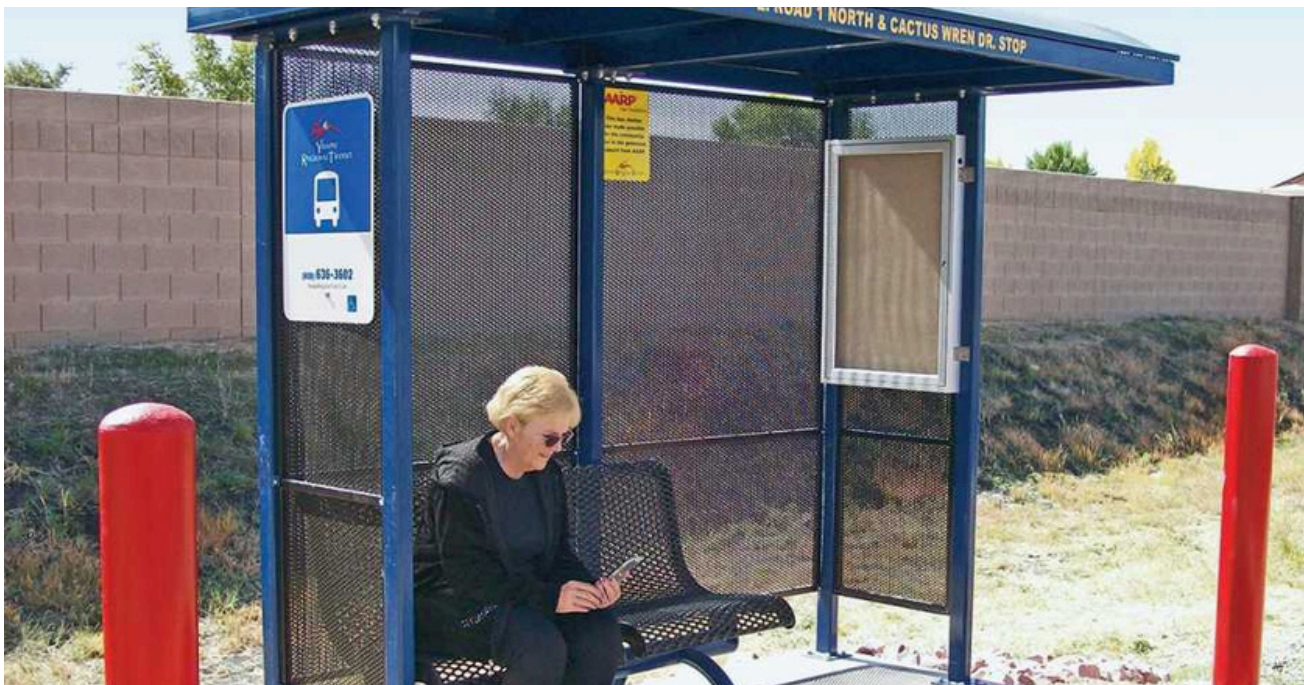


Photo provided by Yavapai Regional Transit

3. Housing

- AARP surveys consistently find that the vast majority of older adults want to reside in their current home or community for as long as possible. Doing so is possible if a home is designed or modified for aging in place, or if a community has housing options that are suitable for differing incomes, ages and life stages.

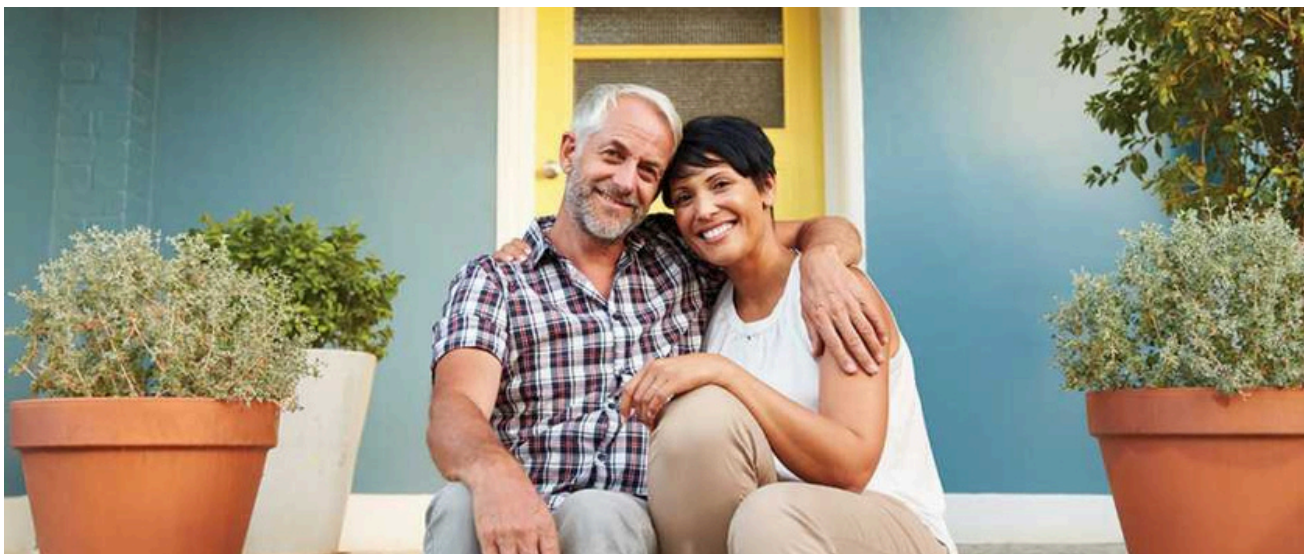


Photo from Getty Images

Data sourced from: AARP Livable Communities

4. Social Participation

- Regardless of a person's age, loneliness is often as debilitating a health condition as having a chronic illness or disease. Sadness and isolation can be combated by having opportunities to socialize and the availability of accessible, affordable and fun social activities.



Photo from Getty Images

5. Respect & Social Inclusion

- Everyone wants to feel valued. Intergenerational gatherings and activities are a great way for young and older people to learn from one another, honor what each has to offer and, at the same time, feel good about themselves.



Tulani Lake Senior Center, Arizona | Photo by Melissa Stanton, AARP

6. Work & Civic Engagement

- Why does work need to be an all or nothing experience? An age-friendly community encourages older people to be actively engaged in community life and has opportunities for residents to work for pay or volunteer their skills.



Photo by Steve Craft for AARP Arizona

Data sourced from: AARP Livable Communities

7. Communication & Information

- We now communicate in ways few could have imagined a decade ago. Age-friendly communities recognize that information needs to be shared through a variety of methods since not everyone is tech-savvy, and not everyone has a smartphone or home-based access to the internet.



Photo from Getty Images

8. Community & Health Services

- At some point, every person of every age gets hurt, becomes ill or simply needs some help. While it's important that assistance and care be available nearby, it's essential that residents are able to access and afford the services required.



Photo from Getty Images

ABOUT WELLINGTON

Wellington, one of the most successfully crafted communities in Palm Beach County, is the premier South Florida community known for its abundant parks, quality schools, attractive neighborhoods and equestrian interests.

In 1951, following the recommendations of Arthur William Glisson (known to all in Wellington as "Bink" Glisson), Charles Oliver Wellington assembled and purchased several tracts of land that would later become known as Wellington. Mr. Wellington was a very successful accountant and investor from New York. The area he purchased frequently flooded with water. That really is not surprising because Wellington's southwestern boundary is the Florida Everglades. Shortly following the land purchases, the State of Florida passed legislation creating the Acme Drainage District.

The initial purpose of the district, created in 1953, was to provide for drainage and flood control on the assembled acreage and to make the property suitable for agriculture. This was a huge undertaking as the total size of the tract was over 16,000 acres. This drastically transformed the landscape from waterlogged land to fertile farmland. Portions of the land were sold or leased to farmers for cultivation. Many crops were grown, including strawberries – 2,000 acres to be exact. In fact, the area that is known as Wellington was once the world's largest strawberry patch.

Bink Glisson was hired by Charles Oliver Wellington to oversee the property that was soon to become known as the Flying Cow (Charles Oliver Wellington) Ranch. Bink also served as the Acme Drainage District's first employee and general manager. In many respects, Bink was the first rock to anchor what was soon (44 years later) to become Wellington. He served the district in many capacities for 40 years and

retired in 1993 with a big sendoff attended by hundreds of his friends and neighbors.

Mr. Wellington was the first Chairman of the Acme Drainage District and served until his death in 1959. Oddly enough, it was probably Mr. Wellington's death which led to the decision to develop portions of the property to raise capital to pay for estate taxes. Wellington's son, Roger Wellington, carried on as the District Chairman until he retired in 1984. Major construction did not begin until the first large tract of land, 7,400 acres, was sold to the Investment Corporation of Florida (ICOF) in 1971 for a cost of approximately \$800 per acre. In 1972, a joint venture between ICOF and Alcoa Aluminum was formed to begin the construction of a new community. Shortly after construction began, hundreds of homes began selling. In 1976, Alcoa decided to sell their interest back to ICOF. Two years later, the remaining properties of ICOF were sold to Gould Florida, a division of the large electronics corporation Gould, Inc. William Yilvisaker, the Chairman of Gould, was an avid polo player. It was his contribution that produced the Palm Beach Polo and Country Club.

In 1985, Gould sold its remaining acreage to Corepoint, Inc. Corepoint was then succeeded by Lennar Homes. Since that time, Lennar has also purchased the remaining 500 lots in Bink's Forest. In another distressed real estate sale, Glenn Straub purchased the Palm Beach Polo and Country Club in 1993.

The next step in the evolution of Wellington was probably its most important for the future. In November 1995, a determined group of Wellington residents succeeded in a referendum to establish Wellington as an independent municipality. Wellington was officially born on December 31, 1995 (to qualify for certain Florida State funds, it was necessary that the Village be chartered in 1995 or millions of dollars in State funds would have been lost). Official operations

commenced on March 28, 1996. On December 31, 2010, Wellington's 15th anniversary as a municipality, Wellington's City Hall officially opened.

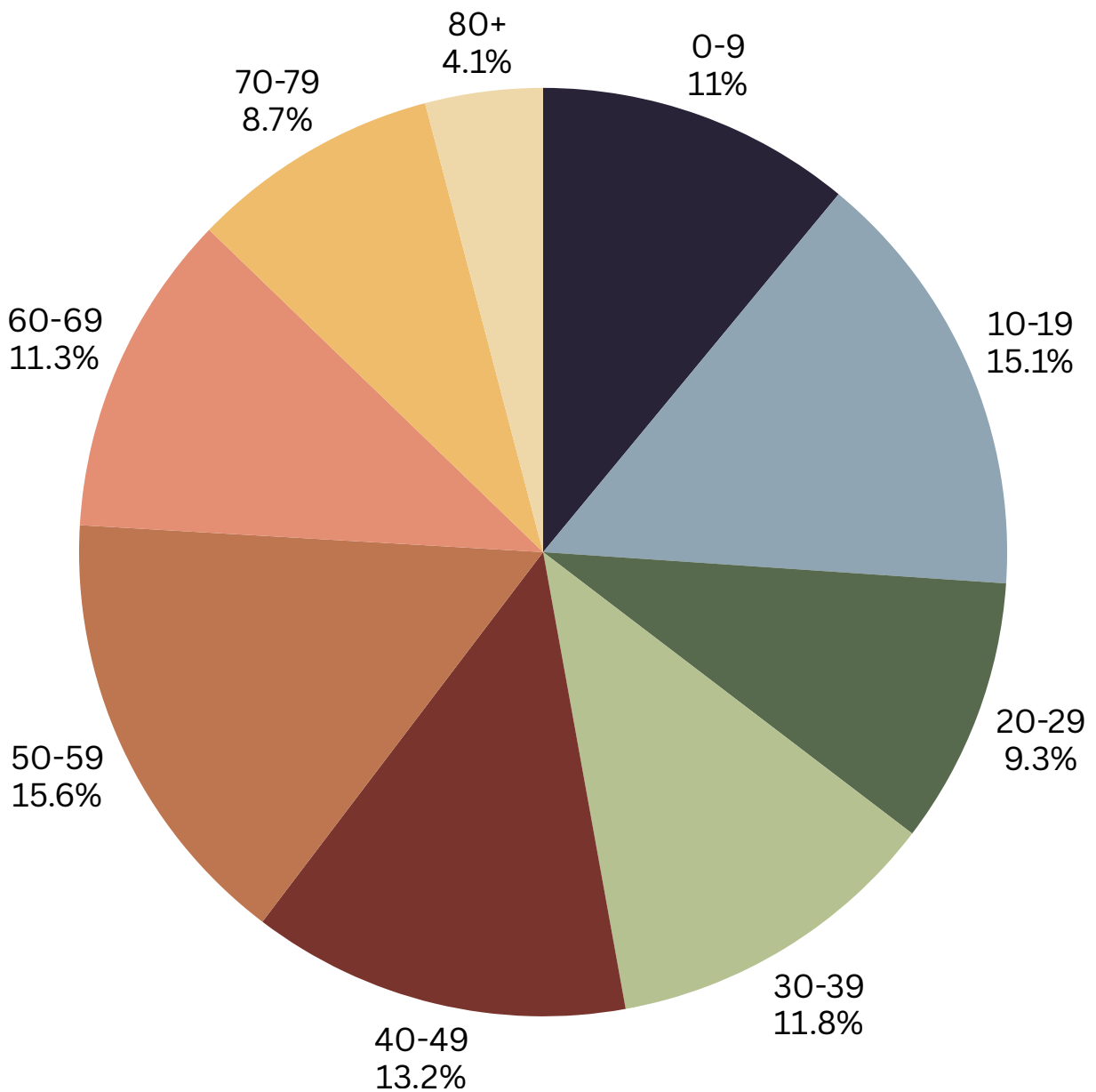
In 1953, fewer than 100 individuals resided in the area. Today, Wellington is an affluent and thriving community that is willing to stake its future on being different. Wellington is recognized as the winter equestrian capital of the world. The community offers tremendous diversity from apartments to lavish homes where residents have private airplane hangars. Most importantly, however, Wellington is a Great Hometown.



DEMOGRAPHICS

The Village of Wellington has a population of approximately 61,500 residents. A breakdown of Wellington’s residents by age can be seen below:

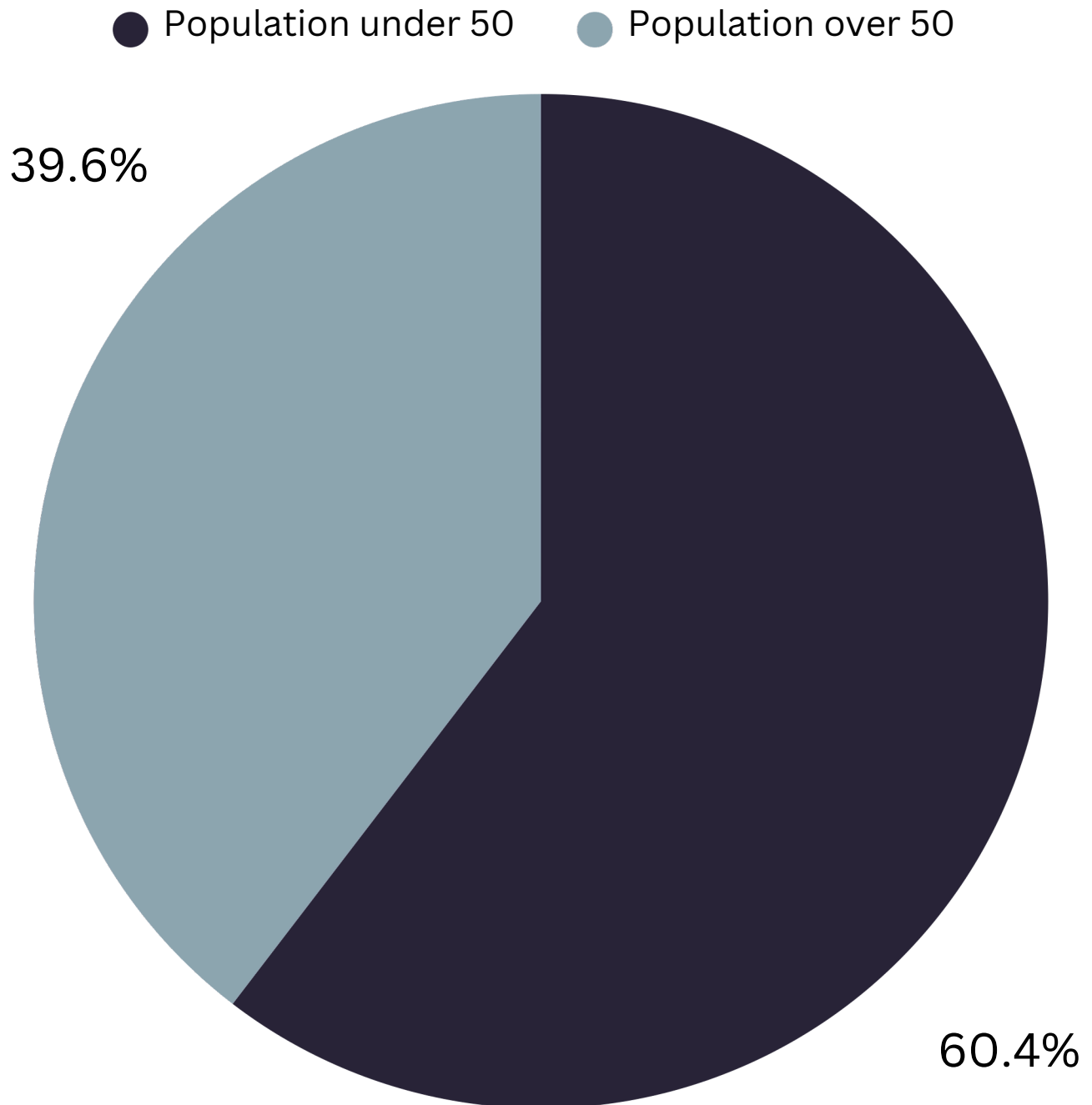
WELLINGTON'S POPULATION BY AGE



Data sourced from: Census Reporter

When further looking at the age breakdown for Wellington, it should be noted that 39.7% (approximately 24,416 residents) are above the age of 50 years old. Additionally, 24.1% (approximately 14,822 residents) are over the age of 60 years old.

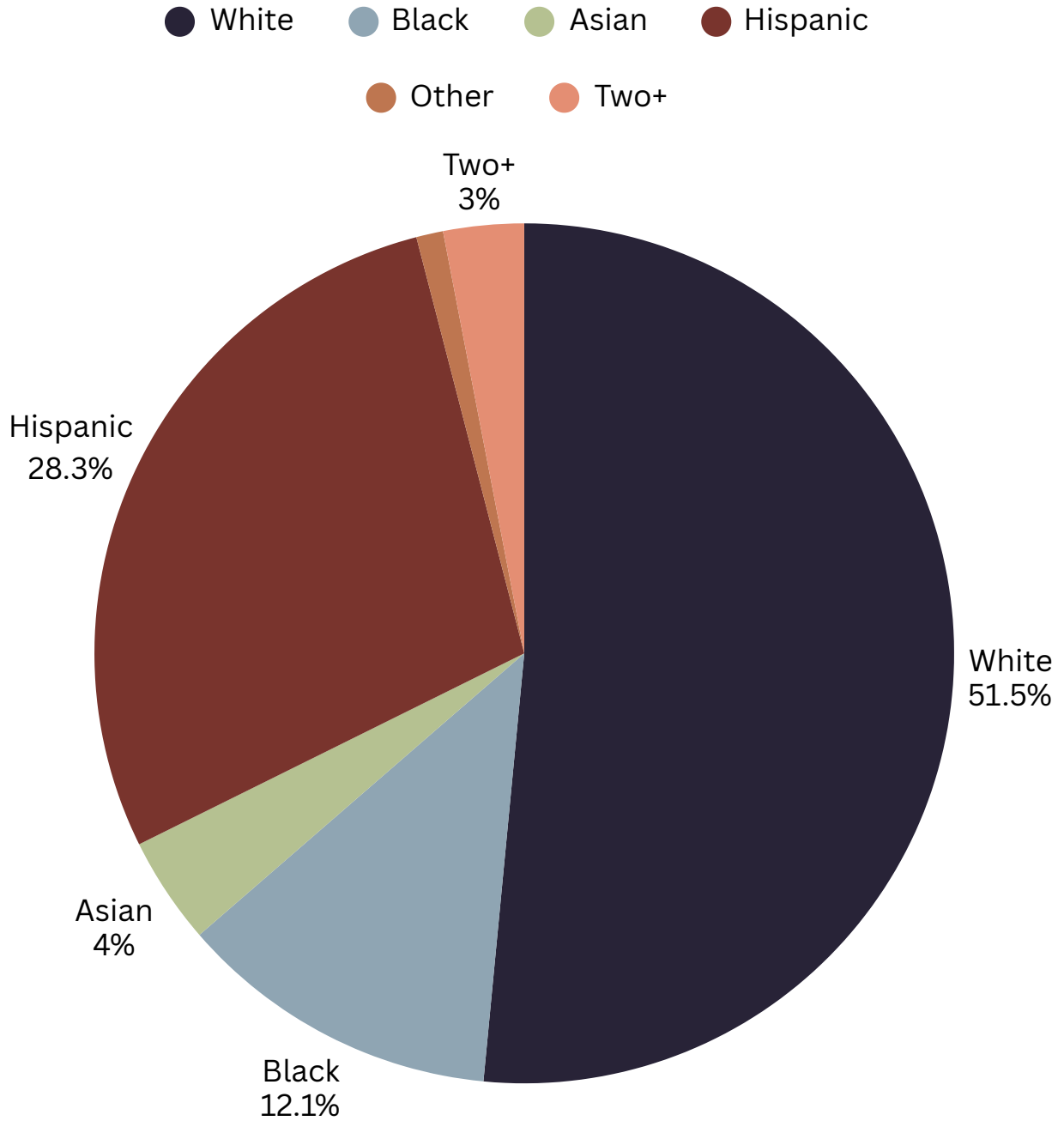
WELLINGTON'S POPULATION BY AGE



Data sourced from: Census Reporter

The race and ethnicity breakdown for Wellington can be seen below.

WELLINGTON'S RACE & ETHNICITY



Data sourced from: Census Reporter

POLCO SURVEY

HOW ARE LIVABILITY SCORES DETERMINED?

AARP intentionally designed its scoring criteria to draw on multiple, interconnected points to capture the complexity of what produces a high quality of life for a diverse population across many ages. Metric values and policy points are scored for each of the seven livability categories: housing, neighborhood, transportation, environment, health, engagement, and opportunity. A location's total livability score is an average of those seven category scores.

AARP seeks a high quality of life for diverse populations across many ages. Producing such a quality of life, though, involves many complex factors. To create a reliable measure that captures this complexity, we intentionally designed its scoring criteria to draw on multiple, interconnected factors - categories and indicators - to present a complete picture of communities.



Each neighborhood, city, county, or state is scored on a scale from 0 to 100. The average location scores a 50. Those communities with more livability-friendly practices earn a score above 50 and those facing obstacles to livability score lower.

Can a Community Be Perfect? In theory, yes, but in reality, no. Scores are built from the neighborhood level up. A total livability score of 100 means that place is the best in the country in meeting all the metrics and policies for each of the seven livability categories, and while ideal, no community scores 100 in all seven categories.

Metric values and policy points are scored for each of the seven livability categories: housing, neighborhood, transportation, environment, health, engagement, and opportunity. A location's total livability score is an average of those seven category scores. The categories each provide important pieces of the picture of livability in a community.

WELLINGTON'S LIVABILITY SCORE

ABOUT THE NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Wellington. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents' opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

Data sourced from: POLCO / NCS Report

The report provides the opinions of a representative sample of 344 residents of the Village of Wellington collected from May 20th, 2025 to July 1st, 2025. The margin of error around any reported percentage is 5% for all respondents and the response rate for the 2024 survey was 12%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Wellington.

HOW THE RESULTS ARE REPORTED

For the most part, the percentages presented in the following tabs represent the “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data.” However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

COMPARISONS TO BENCHMARKS

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Wellington's results are noted as being "higher" than the benchmark, "lower" than the benchmark, or "similar" to the benchmark, meaning that the average rating given by Wellington residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as "higher" or "lower" than the benchmark means that Wellington's average rating for a particular item was more than 10 points different than the benchmark. If a rating was "much higher" or "much lower," then Wellington's average rating was more than 20 points different when compared to the benchmark.

In addition to these national benchmarks, comparisons were also made to a smaller cohort of communities that aligned more closely to the demographics in Wellington. This cohort included other communities in the State of Florida. Comparisons to these communities can be found throughout the report and in a separate table in the Custom Benchmarks tab.

TRENDS OVER TIME

Trend data for Wellington represent important comparison data and should be examined for improvements or declines.¹ Deviations from stable trends over time represent opportunities for understanding

how local policies, programs, or public information may have affected residents' opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than seven percentage points between the 2023 and 2025 surveys, the change is statistically significant.

KEY FINDINGS

HIGHEST-PERFORMING AREAS:

- Ratings for the overall economic health of Wellington ranked higher than the national benchmark as well as a custom benchmark which included other communities in the State of Florida.
- Residents continued to praise the overall utility infrastructure in Wellington, with standout ratings for garbage collection services, drinking water, sewer services, power utility, and storm water management, all of which ranked higher than other communities in Florida, except for storm water management which ranked much* higher.
- Residents identified many mobility related services as unique strengths in Wellington, with ratings that surpassed other communities both state and nationwide for street repair, street cleaning, and sidewalk maintenance. Additionally, traffic signal timing, street lighting, ease of walking, ease of travel by bicycle, ease of travel by car, and ease of parking each ranked higher than other communities in Florida.
- Over 9 in 10 Wellington residents continue to consider the Village to be an excellent or good place to raise children, ranking higher than both national and local averages.

*Ratings are considered higher or lower than the benchmark if they are more than 10 points from the averages. Ratings are considered much higher or lower if they are more than 20 points from the average.

LOWEST-PERFORMING AREAS:

- Residents ranked the natural environment as the top priority of focus in the next two years. Although several ratings remained higher than average, some downward trends indicate potential areas of growing concern:
 - Water Resources (-21%)
 - Quality of Wellington open space (-12%)
 - Overall quality of the natural environment (-9%)
 - Preservation of natural areas (-8%)
- Focus on safety also emerged as a top priority for residents, amid declining ratings for both emergency preparedness services and feelings of safety from fire, flood, or other natural disasters.
- Many ratings related to local government performance declined since 2023, with the largest declines seen in the following:
 - The Wellington government generally acting in the best interest of the community (-18%)
 - The Wellington government being honest (-16%)
 - Public information services (-16%)
 - The Wellington government being open and transparent to the public (-15%)
 - The Wellington government treating all residents fairly (-15%)

AREAS OF GREATEST CHANGE SINCE 2023:

Of the 122 evaluative questions included on both the 2023 and current survey iterations, 81 were statistically similar to previous results.

Upward trends were seen in 1 item, while 40 ratings decreased since 2023. The most significant of those trends are listed below:

Increases

- Feeling safe from property crime (+10%)

Decreases

- Water resources (-21%)
- Bus or transit services (-20%)
- Well-planned residential growth (-18%)
- The Wellington government generally acting in the best interest of the community (-18%)
- Well-planned commercial growth (-17%)

FUTURE PROJECTS

Based on the results from the National Community Survey™ (The NCS™ report / POLCO Survey), the Village of Wellington has selected three projects to help guide Wellington to become more livable. The three projects are the Freebee Program, the Bike Lane Expansion Program, and the Kayak Program.

All three of these projects look to improve one of the eight domains of livability. The domains of livability are: Outdoor Spaces and Buildings; Transportation; Civic Participation and Employment; Communication and Information; Respect and Social Inclusion; Social Participation; Health Services and Community Supports; and Housing.

In the following section, each project is explained in detail. An overview of each project is provided, including the benefits to each project. Additionally, the specific domain(s) of livability that the project impacts are examined, and a timeline is included.

FREEBEE PROGRAM

The Village of Wellington launched a transportation program for seniors in May 2024. This transportation program is known as Freebee. This program is available to senior residents and offers free, on-demand rides.

The goal is to make it easier for seniors to get to essential destinations like medical appointments, grocery stores, recreational facilities, and the Wellington Community Center—all without needing to rely on friends, family, or costly ride-hailing services.

Rides can be booked via the Ride Freebee mobile app or by calling a dedicated phone line, making the program accessible to residents with varying levels of tech comfort.

Freebee is funded by the Village of Wellington and is available Monday through Friday from 8 a.m. to 5 p.m. The vehicles are fully electric, in line with Freebee's sustainability mission, and the service area is designed to cover key points of interest within the village.



ELIGIBILITY

Wellington is currently accepting registrations for riders who meet the following criteria:

1. Must be age 55+
 - Proof of age can be provided in the form of a photo ID
2. Must be a resident of Wellington
 - Proof of residency can be confirmed through the address provided on a photo ID and/or utility or water bill.

HOW DO I SIGN UP?

To sign up, bring your photo ID and water or utility bill to the Wellington Community Center (12150 Forest Hill Boulevard) for a one-time registration. You can also email your information to rides@wellingtonfl.gov.

SERVICE AREA

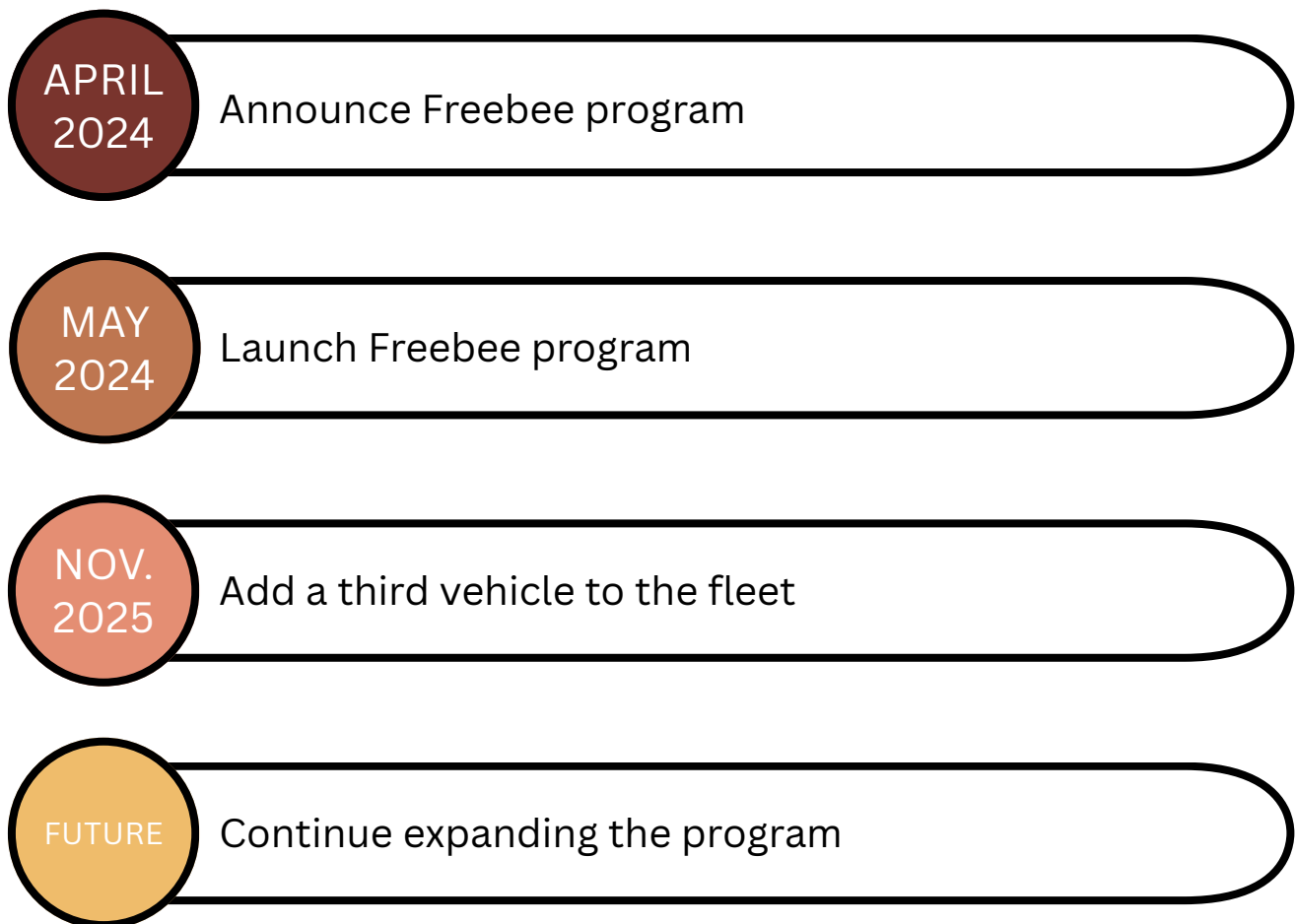
- Anywhere within Wellington boundaries; and
- Palms West Hospital and surrounding medical offices; and
- Along US-441 (Southern Blvd to Lake Worth Road); and
- Both sides of Southern Boulevard between State Road 7 and Flying Cow Road

WHY THE FREEBEE PROGRAM

When looking at the results from Wellington's National Community/POLCO Survey, one of the areas of greatest change since 2023 was a decrease in bus or transit services. The Village of Wellington decreased 20% in this category.

The implementation of the Freebee program hopes to increase the bus and transit services offered within the Village of Wellington. Overall, the Freebee program looks to provide safe, accessible, and eco-friendly transportation throughout the village.

TIMELINE

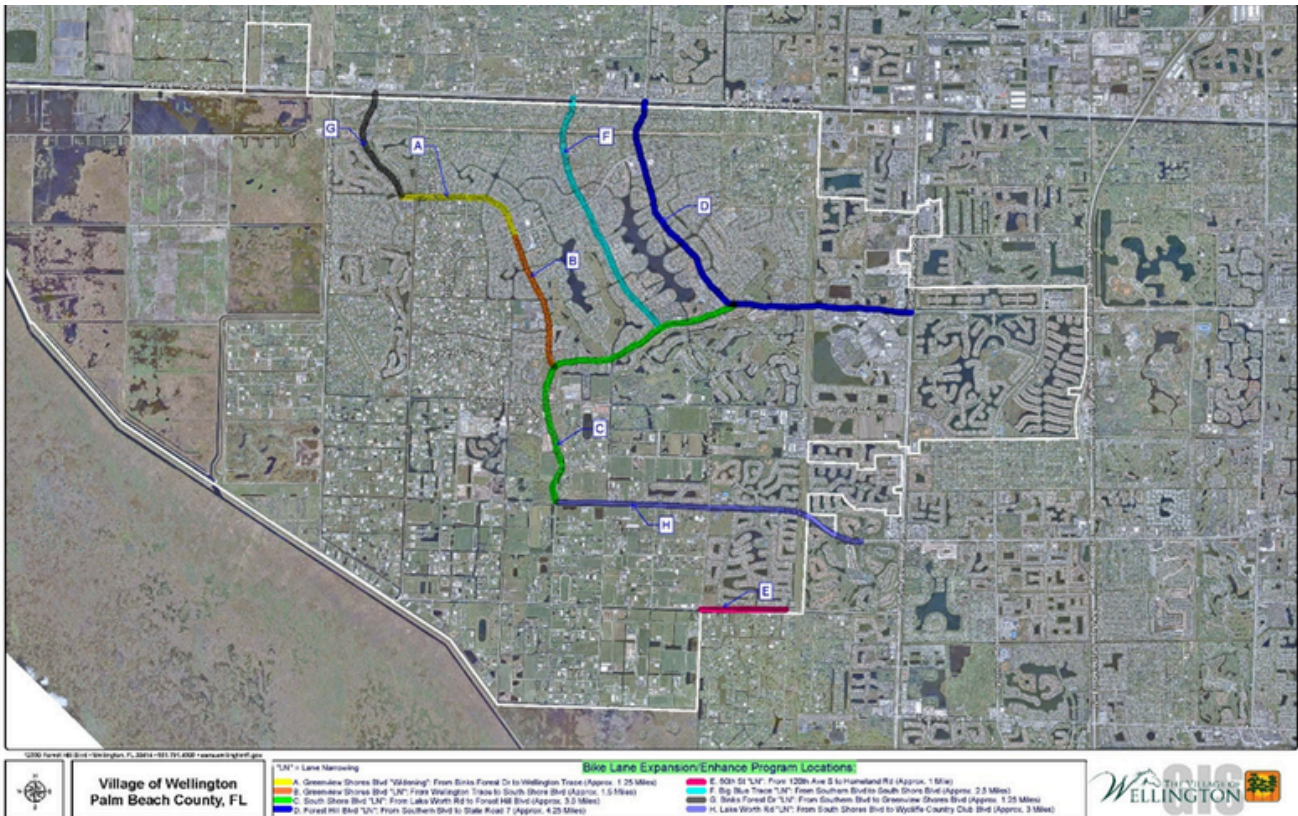


BIKE LANE EXPANSION PROGRAM

The Village of Wellington proposes a comprehensive Bicycle Lane Expansion Program consisting of eight (8) corridor projects totaling approximately 18 miles of roadway enhancements. The program will implement milling and resurfacing in conjunction with vehicular lane narrowing to accommodate wider bicycle lanes upgraded to meet current Florida Department of Transportation (FDOT) standards.

All projects will include upgraded green conflict-area pavement markings in accordance with current FDOT design standards. No right-of-way acquisitions are anticipated. All projects will occur within the existing Village of Wellington right-of-way.

This coordinated approach allows the Village to modernize bicycle facilities cost-effectively while significantly improving safety, connectivity, and multimodal mobility.



When looking at the specific project segments, they can be broken up into eight (8) corridor improvement projects. These projects are as follows:

1. Greenview Shores Boulevard

- From Binks Forest Drive to Wellington Trace
- Approximate Length: 1.25 miles
- This segment includes minor widening within the existing Village right-of-way to allow for expanded bicycle lane widths meeting current standards.

2. Greenview Shores Boulevard

- From Wellington Trace to South Shore Boulevard
- Approximate Length: 1.5 miles
- This segment includes lane narrowing in conjunction with resurfacing to widen bicycle lanes.

3. South Shore Boulevard

- From Lake Worth Road to Forest Hill Boulevard
- Approximate Length: 3.5 miles
- This segment includes lane narrowing and resurfacing improvements to upgrade bicycle facilities.

4. Forest Hill Boulevard

- From Southern Boulevard to State Road 7
- Approximate Length: 4.25 miles

- This segment includes resurfacing and vehicular lane reconfiguration to provide compliant bicycle lane widths.

5. 50th Street

- From 120th Avenue South to Homeland Road
- Approximate Length: 1.0 mile
- This segment includes lane reconfiguration with resurfacing to enhance bicycle accommodations.

6. Big Blue Trace

- From Southern Boulevard to South Shore Boulevard
- Approximate Length: 2.5 miles
- This segment includes lane narrowing and resurfacing to provide safer and wider bicycle lanes.

7. Binks Forest Drive

- From Southern Boulevard to Greenview Shores Boulevard
- Approximate Length: 1.25 miles
- This segment includes resurfacing and lane width adjustments to meet current bicycle lane standards.

8. Lake Worth Road

- From South Shore Boulevard to Wycliffe Country Club Boulevard
- Approximate Length: 3.0 miles
- This segment includes lane narrowing in conjunction with resurfacing to upgrade bicycle lane facilities.

WHY THE BIKE LANE EXPANSION PROGRAM

When looking at the results from Wellington's National Community/POLCO Survey, Wellington had a 57% positive rating for ease of travel by bicycle. Other notable POLCO survey results include: the overall quality of the transportation system was rated 86% positive, the availability of paths and walking trails was rated 74% positive, fitness opportunities were rated 74% positive, and 57% of residents had walked or biked somewhere in the last 12 months, rather than driving.

The Village of Wellington is committed to a Vision Zero approach, striving to eliminate traffic fatalities and serious injuries while increasing safe mobility options for all users. Many of the identified corridors serve schools, parks, equestrian facilities, residential neighborhoods, and commercial centers. Expanding bicycle lane widths to meet current standards will:

- Improve bicyclist comfort and separation from vehicular traffic
- Reduce sideswipe and encroachment conflicts
- Increase visibility at intersections and conflict points through green pavement markings
- Encourage mode shift to active transportation
- Improve safety for students and recreational riders

Projects B through H will be programmed in coordination with the Village's planned milling and resurfacing schedule. By integrating bicycle lane upgrades into resurfacing projects, the Village will:

- Minimize mobilization and construction costs

- Reduce roadway user disruption
- Maximize public investment efficiency
- Leverage resurfacing funds to stretch grant dollars further

The Bicycle Lane Expansion Program will create a safer, more connected multimodal network across approximately 18 miles of key Village corridors. The projects will:

- Enhance regional connectivity
- Improve access to schools, employment centers, parks, and equestrian facilities
- Support healthy transportation alternatives
- Promote long-term sustainability

These projects directly support regional and state safety performance goals and align with Complete Streets principles. These projects total approximately 18 miles of roadway enhancements that will add to the Village of Wellington's existing streets and sidewalks. The Village of Wellington currently has 250 miles of paved lanes, 44 miles of unpaved lanes, 58 miles of multipurpose pathways, 46 miles of bikelanes, and 205 miles of sidewalks.

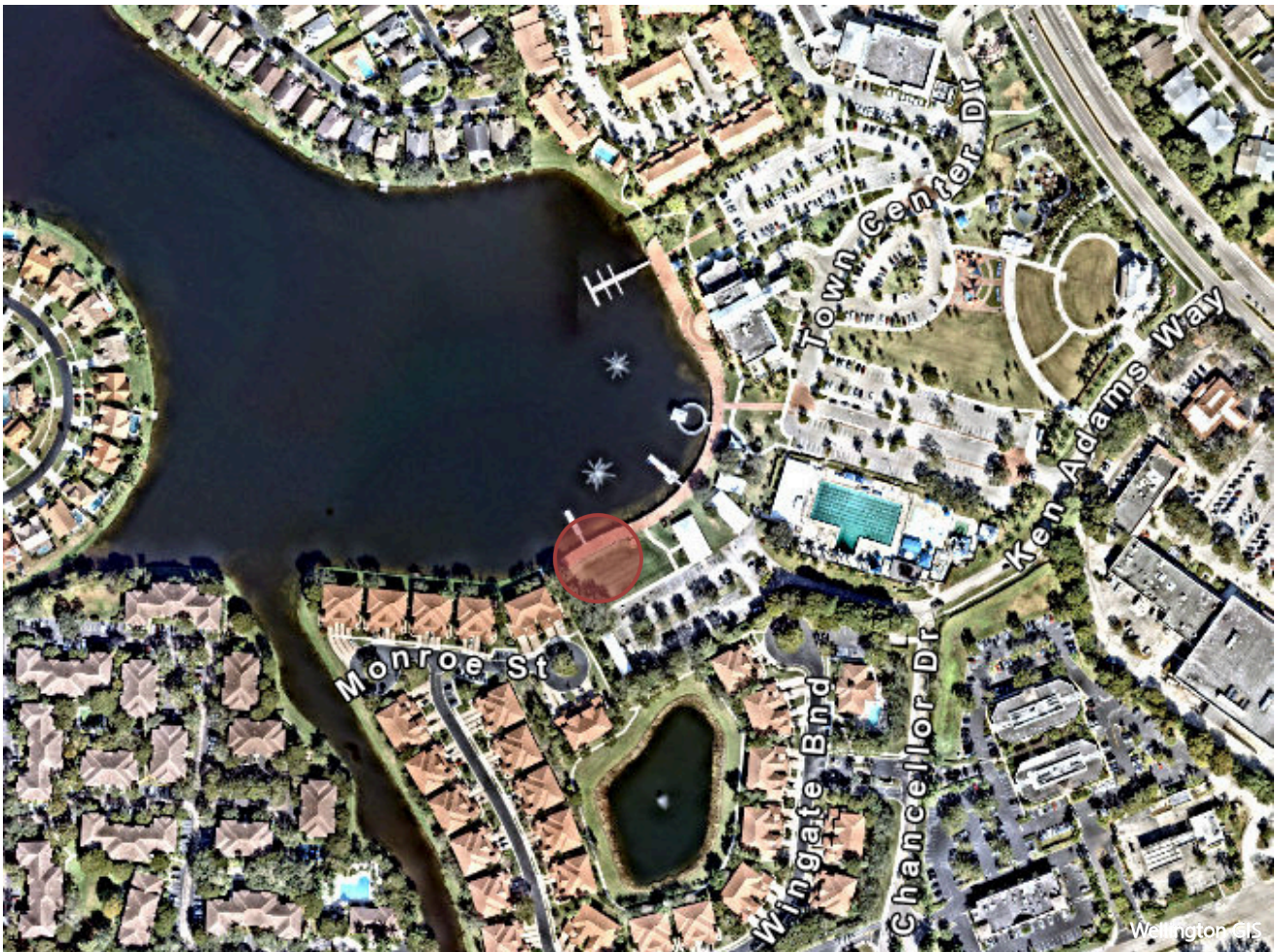
Additionally, the Bicycle Lane Expansion Program will help improve the Mobility, Quality of Life, Community Design, Safety, Health and Wellness, and the Inclusivity and Engagement Facets of Livability by modernizing bicycle facilities cost-effectively while significantly improving safety, connectivity, and multimodal mobility.

TIMELINE

- FEB. 2026** Transportation Alternatives Grant Meeting held
- APRIL 2026** FDOT TA application submitted for potential funding for Project 3
- FUTURE** Implementation of bike lane projects (dependent on grant funding)

KAYAK PROGRAM

The Village of Wellington is looking to implement a low-cost public-use kayak service. The kayaks and docking station would be located off of Lake Wellington in the South-West corner near the Wellington Community Center. The location of the kayaks is shown as the red dot in the image below.



The Village of Wellington is contracted with Whenever Watersports. The agreement with Whenever Watersports includes:

- one eight (8) slot rental kiosk,
- eight (8) sit-on-top kayaks with associated paddles,

- eight (8) personal flotation devices (PFDs), and
- eight (8) emergency whistles.

KAYAK DOCKING STATIONS

The docking stations were selected with seniors in mind. While they are able to be used by everyone, the docking stations include assist bars to help seniors lift themselves safely out of the kayaks. The platform underneath the kayak also creates more stability when entering and exiting the kayak.



Photo from Connect-a-Dock

KAYAK RENTALS

The kayak rental cost depends on the rental period and the kayak type selected. The following table lists the costs to rent each type of kayak:

Kayak Type	Rental Period	Rental Price
Single Kayak	1 hour	\$19.99
	2 hours	\$29.99
	4 hours (half day)	\$39.99
	8 hours (full day)	\$49.99
Tandem Kayak	1 hour	\$39.99
	2 hours	\$59.99
	4 hours (half day)	\$69.99
	8 hours (full day)	\$79.99

WHY THE KAYAK PROGRAM

There are numerous benefits to kayaking, including physical and mental benefits. Kayaking is a low-impact activity that can help improve strength, flexibility, and overall fitness. Specific benefits related to kayaking include:

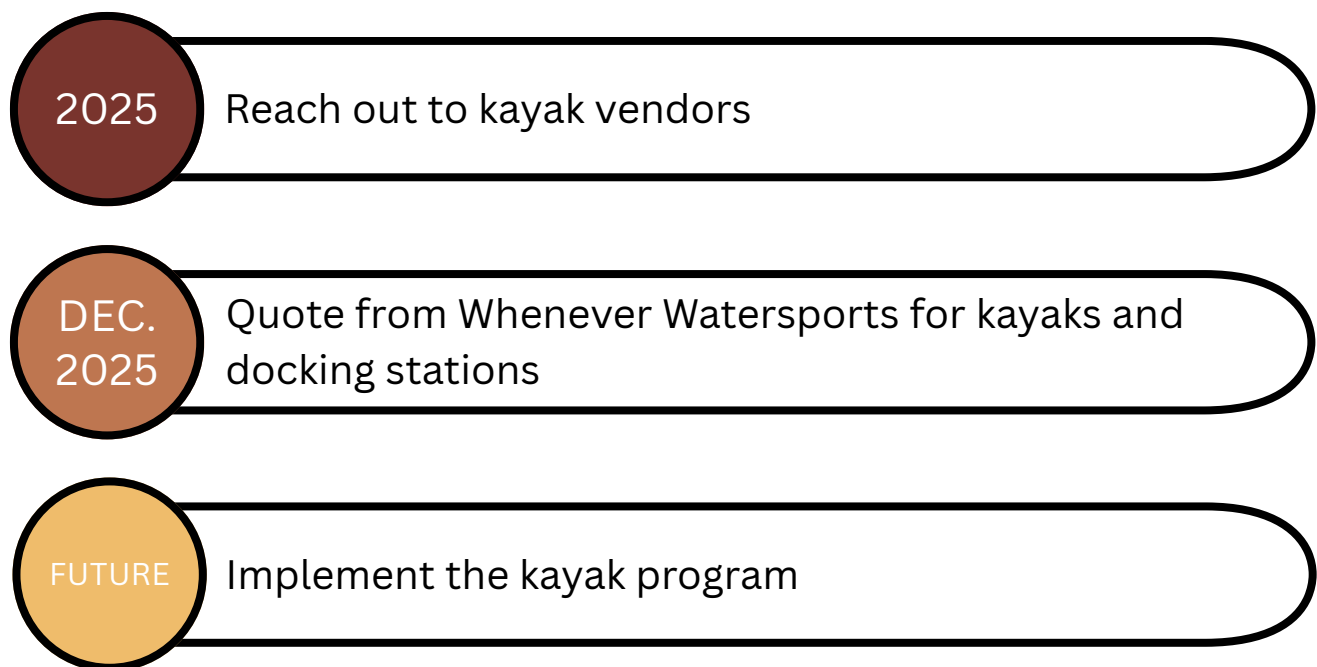
- Improved cardiovascular fitness
- Increased muscle strength

- Increased torso and leg strength
- Reduced risk of wear-and-tear on joints and tissues
- Weight loss
- Reduced stress
- Increased endurance
- Improved focus
- Better memory
- Better sleep

Overall, a low-cost public-use kayak service program will help improve the Mobility, Quality of Life, Health and Wellness, and the Inclusivity and Engagement Facets of Livability.

Data sourced from: Better Health and Paddling Magazine

TIMELINE



SUMMARY

Overall, livable communities are beneficial for many reasons, including how they:

- offer residents affordable and accessible choices in where to live and how to get around as they age;
- provide access to essential goods and services, public spaces, and employment opportunities;
- equitably serve people of all ages, ability levels, incomes, races, ethnicities, and other backgrounds;
- support independence and social engagement; and
- promote health, public safety, personal security, and environmental sustainability.

With the goal that our nation's towns, cities, and communities be livable for people of all ages, the Village of Wellington is proposing three main projects to improve livability. Through the implementation and continuation of the Freebee Program, the Bike Lane Expansion Program, and the Kayak Program, we hope to foster well-designed, age-friendly communities that support economic growth and make for happier, healthier residents of all ages.



The AARP Livability Index™ Scores

Wellington, Florida

Community Level : City

Location: [Florida](#) > [Palm Beach County](#)

Population: **61,497**



The overall Livability Index™ score for **Wellington, Florida** is **51**.

This is in the **top half** of **communities** in the U.S.

Surprised by the score? Issues surrounding livable communities are complex and interconnected.

USING THE AARP LIVABILITY INDEX™ PLATFORM

The AARP Livability Index™ platform promotes livability for everyone, regardless of factors such as income, ability level, and background, in all neighborhoods across the country. All communities have room to improve in one or more aspects of livability so that everyone has access to features, amenities, and services that create a safe and healthy environment in which to live. The platform should not be used to violate fair housing laws or discriminate in any way.

Category Scores

These are the category scores for Wellington, Florida. Explore the metrics and policies behind the numbers.

Housing Affordability and Access



Indicators: Metrics	2015 Value	Change	2025 Value & Measure	Tertile	2025 Median US City
Zero-step entrances			80.2% of units have zero-step entrances		56.1%
Availability of multi-family housing	25.1% of units are multi-family		23.8% of units are multi-family		8.7%
Housing costs	\$2,063 per month		\$2,271 per month		\$943
Housing cost burden	39.1% of income spent on housing		26.2% of income spent on housing		13.4%
Availability of subsidized housing			0.0 subsidized housing units per 10,000 people		0.0

Key: Getting Better No Change Getting Worse Imputed Data

Performance: Top Third of Communities Middle Third Bottom Third

Indicators: Policies	Is there a policy here?
State and local laws that make housing accessible for people of all abilities	No Policy
State and local funds that support the development and preservation of affordable housing	No Policy
State laws guaranteeing notice and/or first right of purchase to residents of manufactured housing communities prior to sale	No Policy
State policies and programs that protect homeowners from losing their homes to foreclosure	No Policy
State laws that facilitate the creation of local accessory dwelling units.	No Policy
Communities that have taken comprehensive steps to prepare for the aging of the U.S. population	City Policy, State Policy

Neighborhood
Proximity and Security



Indicators: Metrics	2015 Value	Change	2025 Value & Measure	Tertile	2025 Median US City
Access to grocery stores and farmers' markets			0.9 stores and markets	☐☐☑	0.0
Access to parks			3.2 parks	☐☐☑	0.0
Access to libraries	0.0 libraries	☐	0.0 libraries	☐☐☐	0.0
Access to jobs by transit			5,921 jobs	☐☐☑	0
Access to jobs by auto			32,078 jobs	☐☐☑	5,339
Diversity of destinations	0.81 (Index from 0 to 1)	⬇️	0.78 (Index from 0 to 1)	☐☐☑	0.42
Activity density	4,418 jobs and people per sq. mi.	⬆️	4,732 jobs and people per sq. mi.	☐☐☑	205
Crime rate	406.0 crimes per 10,000 people	⬆️	347.5 crimes per 10,000 people	☐☐☐	195.3
Vacancy rate	15.2% of units are vacant	⬆️	8.6% of units are vacant	☐☐☑	11.1%

Key: ⬆️ Getting Better ☐ No Change ⬇️ Getting Worse * Imputed Data

Performance: ☐☐☑ Top Third of Communities ☐☐☑ Middle Third ☐☐☐ Bottom Third


Indicators: Policies **Is there a policy here?**

State and local programs that support transit-oriented development

✓ Regional Policy




Communities that have taken comprehensive steps to prepare for the aging of the U.S. population

✓ City Policy, State Policy

 **Transportation**
Safety and Convenience



Indicators: Metrics	2015 Value	Change	2025 Value & Measure	Tertile	2025 Median US City
Frequency of local transit service			* 0.0 buses and trains per hour	<input type="checkbox"/> <input type="checkbox"/>	0.0
ADA-accessible stations and vehicles			86.3% of stations and vehicles are accessible	<input type="checkbox"/> <input checked="" type="checkbox"/>	85.4%
Walkability index			8.29 (Index from 1 to 20)	<input type="checkbox"/> <input checked="" type="checkbox"/>	6.17
Congestion			51.3 hours per person per year	<input type="checkbox"/> <input type="checkbox"/>	0.0
Household transportation costs			\$15,680 per year	<input type="checkbox"/> <input checked="" type="checkbox"/>	\$17,507
Speed limits			37.7 miles per hour	<input checked="" type="checkbox"/> <input type="checkbox"/>	36.7
Crash rate			8.1 fatal crashes per 100,000 people per year	<input checked="" type="checkbox"/> <input type="checkbox"/>	11.4


Key:  Getting Better  No Change  Getting Worse  Imputed Data

Performance: Top Third of Communities Middle Third Bottom Third

Indicators: Policies	Is there a policy here?
State and local Complete Streets policies	<input checked="" type="checkbox"/> City Policy, Regional Policy, State Policy
State human services transportation coordination councils	<input checked="" type="checkbox"/> State Policy
State policies that remove barriers to volunteer driver programs	<input checked="" type="checkbox"/> State Policy
Communities that have taken comprehensive steps to prepare for the aging of the U.S. population	<input checked="" type="checkbox"/> City Policy, State Policy





Additional Unscored Measures	Measure
------------------------------	---------




	3% of households without a vehicle
--	------------------------------------





 **Environment**
Clean Air and Water



Indicators: Metrics	2015 Value	Change	2025 Value & Measure	Tertile	2025 Median US City
Drinking water quality			18.54% of people are exposed to violations	☐☐☐	0.45%
Regional air quality			0.3 unhealthy air quality days per year	☐☐■	4.9
Near-roadway pollution			13.22% of people are exposed to near-roadway pollution	☐☐☐	0.00%
Local industrial pollution			0.00 (RSEI Score)	☐☐■	0.00

Key:  Getting Better  No Change  Getting Worse  Imputed Data

Performance:  Top Third of Communities  Middle Third  Bottom Third

Indicators: Policies	Is there a policy here?
State date-based policies prohibiting disconnection of utility service	 No Policy
FEMA-approved local multi-hazard mitigation plans	 City Policy, County Policy
State policies that support energy-efficient buildings, facilities, and appliances	 No Policy
Communities that have taken comprehensive steps to prepare for the aging of the U.S. population	 City Policy, State Policy



Health

Prevention, Access and Quality



Indicators: Metrics	2015 Value	Change	2025 Value & Measure	Tertile	2025 Median US City
Smoking prevalence			10.6% of adults smoke regularly	☐☐■	16.6%
Obesity prevalence			27.7% of adults are obese	☐☐■	37.1%
Access to exercise opportunities			95.3% of people have access	☐☐■	72.4%
Healthcare professional shortage areas	0.0 (Index from 0 to 25)	⊖	0.0 (Index from 0 to 25)	☐☐■	12.0
Preventable hospitalization rate			25.7 preventable hospitalizations per 1,000 patients	☐☐■	27.0
Patient satisfaction	62.5% of patients are satisfied	⬇	53.9% of patients are satisfied	☐☐☐	69.0%

Key: Getting Better No Change Getting Worse Imputed Data

Performance: Top Third of Communities Middle Third Bottom Third

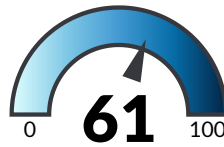
Indicators: Policies	Is there a policy here?
State and local laws that prohibit smoking in workplaces, restaurants, and bars	✗ No Policy
Communities that have taken comprehensive steps to prepare for the aging of the U.S. population	✓ City Policy, State Policy

Additional Unscored Measures	Measure
------------------------------	---------

	83 years of life expectancy
--	-----------------------------

Engagement

Civic and Social Involvement



Indicators: Metrics	2015 Value	Change	2025 Value & Measure	Tertile	2025 Median US City
Broadband cost and speed			95.6% of residents have high-speed, competitively priced service	■□□	89.5%
Opportunity for civic involvement			49.8 organizations per 10,000 people	■□□	34.0
Voting rate			61.2% of people voted	□■□	63.0%
Social involvement index			0.85 (Index from 0 to 2.5)	□□□	1.01
Cultural, arts, and entertainment institutions			7.2 institutions per 10,000 people	■□□	4.7

Key: Getting Better No Change Getting Worse Imputed Data







Performance: Top Third of Communities Middle Third Bottom Third



Indicators: Policies	Is there a policy here?
Absence of state policies that prevent or discourage communities from operating public broadband networks	No Policy
State laws allowing the following: all-mail and/or no-excuse absentee voting; adequate early voting; same-day voter registration; ballot “curing” procedures for absentee voters; automatic voter registration; and promoting voting access for people with disabilities.	State Policy
Existence of a local human rights commission	County Policy
Total score of 75 or greater from the Human Rights Campaign Municipal Equality Index	City Policy
Communities that have taken comprehensive steps to prepare for the aging of the U.S. population	City Policy, State Policy

 **Opportunity**





Inclusion and Possibilities



Indicators: Metrics	2015 Value	Change	2025 Value & Measure	Tertile	2025 Median US City
Income inequality	0.51 (Gini Index from 0 to 1)		0.52 (Gini Index from 0 to 1)		0.45
Jobs per worker			0.77 jobs per worker		0.73
High school graduation rate			96.8% of students graduating within four years		89.3%
Age diversity	0.86 (Index from 0 to 1)		0.84 (Index from 0 to 1)		0.84

Key:  Getting Better  No Change  Getting Worse  Imputed Data

Performance:  Top Third of Communities  Middle Third  Bottom Third

Indicators: Policies	Is there a policy here?
Local government AAA general obligation bond rating	 County Policy
State and local minimum wage is higher than the federal minimum wage and is adjusted for increases in the cost of living	 State Policy
State policies that expand upon the federal Family and Medical Leave Act (FMLA) to provide additional leave benefits to workers	 No Policy
Communities that have taken comprehensive steps to prepare for the aging of the U.S. population	 City Policy, State Policy

Additional Unscored Measures	Measure
-----	\$110,294 median household income 97 Upward Mobility (income percentile at age 30-40)

Characteristics of Wellington, Florida

Demographics

[View all Demographic Characteristics](#) ✓

Total Population:

61,497

Race/ethnicity

Black/African-American: 12%
 Asian American: 6%
 Hispanic/Latino: 27%
 White: 59%
 American Indian/Alaska Native: <1%
 Hawaiian: 0%
 Two or more races: 18%
 Some other race: 5%

Age

Age 50+: 40%
 Age 65+: 17%

Other

% of the population with a disability: 9%
 % of the population with income below poverty: 7%

Employment

[View all Employment Characteristics](#) ✓

Average annual hiring rate for new workers:

15.8%

Average annual hiring rate for new workers (by age group)

Ages 25-34:	35-44:	45-54:	55-64:	65+:
21.1%	14.7%	11.1%	8.7%	9.3%

Average monthly earnings

Overall: \$5,807

Ages 25-34:	35-44:	45-54:	55-64:	65+:
\$4,709	\$6,399	\$7,020	\$6,932	\$5,812

Unemployment rate:

2.90%

Occupational employment

- Office and Administrative Support Occupations
- Sales and Related Occupations

377,790
 AARP Livability Index™ Scores
 307,350
 V2025Downloaded_2026-05-20

3. Food Preparation and Serving Related Occupations	273,650
4. Transportation and Material Moving Occupations	237,560
5. Management Occupations	212,120

Median annual occupational wages

1. Management Occupations	\$106,610
2. Computer and Mathematical Occupations	\$100,850
3. Legal Occupations	\$89,950
4. Architecture and Engineering Occupations	\$83,330
5. Healthcare Practitioners and Technical Occupations	\$82,090

Long-term employment projections

1. Computer and Mathematical Occupations	24.42%
2. Healthcare Support Occupations	18.34%
3. Healthcare Practitioners and Technical Occupations	17.18%
4. Personal Care and Service Occupations	16.10%
5. Building and Grounds Cleaning and Maintenance Occupations	14.66%

Indeed and AARP have teamed up to help you find your next job.

[Search for your next job!](#)

Climate

[View all Climate Characteristics](#)

Average temperature in January, 2024:

67°

Temperature in January, 2024:

Lowest: 58°

Highest: 76°

Average precipitation in January, 2024:

2"

Average temperature in July, 2024:

84°

Temperature in July, 2024:

Lowest: 75°

Highest: 93°

Average precipitation in July, 2024:

3"

Natural Hazard Risk

Natural Hazard Risk Index value

Very High

AARP Livability Index™ Scores

V2025Downloaded_2026-05-20

[View characteristics data sources](#)

Disclaimer

Current demographic, employment, climate, and natural hazard risk data are presented in a community's profile for informational purposes only. This information is not used in determining the community's score on the AARP Livability Index™ platform.

Key Findings @ The National Community Survey

Report of Results
202H

Report by:



Visit us online!
www.polco.us

About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Wellington. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

The report provides the opinions of a representative sample of 407 residents of the Village of Wellington collected from April 14, 2023 to May 24, 2023. The margin of error around any reported percentage is 5% for all respondents and the response rate for the 2023 survey was 15%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Wellington.

How the results are reported

For the most part, the percentages presented in the following tabs represent the “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data.” However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Wellington’s results are noted as being “higher” than the benchmark, “lower” than the benchmark, or “similar” to the benchmark, meaning that the average rating given by Wellington residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as “higher” or “lower” than the benchmark means that Wellington’s average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Wellington’s average rating was more than 20 points different when compared to the benchmark.

The survey was administered during the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to the pandemic. This may impact how your Village’s 2023 ratings compare to other communities’ ratings from the past five years.



Trends over time

Trend data for Wellington represent important comparison data and should be examined for improvements or declines*. Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents' opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than seven percentage points between the 2021 and 2023 surveys, the change is statistically significant.

* In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

Methods

Selecting survey recipients

All households within the Village of Wellington were eligible to participate in the survey. A list of all households within the zip codes serving Wellington was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the Village of Wellington households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the Village of Wellington boundaries were removed from the list of potential households to survey. Each address identified as being within village boundaries was further identified as being within one of the two areas. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the “person whose birthday has most recently passed” to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

Conducting the survey

The 3,000 randomly selected households received mailings beginning on April 14, 2023 and the survey remained open for six weeks. The first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. All mailings included a web link to give residents the opportunity to respond to the survey online. All follow-up mailings asked those who had not completed the survey to do so and those who had already done so to refrain from completing the survey again.

About 10% of the 3,000 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,686 households that received the invitations to participate, 407 completed the survey, providing an overall response rate of 15%. The response rate was calculated using AAPOR’s response rate #2* for mailed surveys of unnamed persons.

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions. The margin of error for the Village of Wellington survey is no greater than plus or minus five percentage points around any given percent reported for all respondents (407 completed surveys).

In addition to the randomly selected “probability sample” of households, a link to an online open participation survey was publicized by the Village of Wellington. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and a question about where they heard about the survey. The open participation survey was open to all village residents and became available on May 10, 2023. The survey remained open for two weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a “key and verify” method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2020 Census and 2022 American Community Survey estimates for adults in the Village of Wellington. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target*
Age	18-34	4%	18%	23%
	35-54	29%	39%	37%
	55+	67%	43%	40%
Area	EOZD	4%	6%	5%
	General Wellington	96%	94%	95%
Hispanic origin	No, not of Hispanic, Latino/a/x, or Spanish ..	84%	75%	75%
	Yes, I consider myself to be of Hispanic, La..	16%	25%	25%
Housing tenure	Own	94%	76%	76%
	Rent	6%	24%	24%
Housing type	Attached	14%	27%	27%
	Detached	86%	73%	73%
Race & Hispanic origin	Not white alone	24%	43%	42%
	White alone, not Hispanic or Latino	76%	57%	58%
Sex	Man	45%	44%	47%
	Woman	55%	56%	53%
Sex/age	Man 18-34	1%	5%	11%
	Man 35-54	10%	19%	18%
	Man 55+	34%	20%	18%
	Woman 18-34	3%	13%	12%
	Woman 35-54	19%	20%	19%
	Woman 55+	33%	23%	22%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data”. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

The Village of Wellington funded this research. Please contact Tim Stillings of the Village of Wellington at tstillings@wellingtonfl.gov if you have any questions about the survey.

Survey Validity

See the Polco Knowledge Base article on survey validity at <https://info.polco.us/knowledge/statistical-vali>

* See AAPOR’s Standard Definitions for more information at

<https://www.aapor.org/Publications-Media/AAPOR-Journals/Standard-Definitions.aspx>

* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from

<https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf>

* Targets come from the 2010 Census and 2021 American Community Survey

Key Findings

Wellington residents continue to enjoy an exceptional quality of life.

Virtually all residents gave excellent or good marks to Wellington as a place to live, as a place to raise children, and the overall quality of life in the Village, and would also recommend living in Wellington to someone who asked. About 9 in 10 residents gave positive ratings to the overall image or reputation of the Village and their neighborhood as a place to live, and planned to remain in Wellington for the next five years. Roughly 8 in 10 gave favorable marks to Wellington as a place to retire and the sense of community in the Village. Most of these ratings were higher than national and peer community benchmarks and were similar to those given in 2021.

Safety is a community strength and remains a priority for residents.

The overall feeling of safety in Wellington was rated positively by about 9 in 10 residents, which was comparable to jurisdictions across the nation as well as to similar communities in Florida. This rating was also consistent with the 2021 survey iteration. About 9 in 10 individuals indicated that it was essential or very important for the Wellington community to focus on the overall feeling of safety in the coming two years. Specific aspects of safety in Wellington were highly regarded, with 87% of survey respondents rating the Village's emergency preparedness as excellent or good; this assessment was higher than the national average. Many safety-related services in Wellington were rated on par with the national benchmarks, including fire services (97% excellent or good), ambulance or emergency medical services (95%), police/Sheriff services (89%), fire prevention and education (85%), animal control (84%), and crime prevention (81%). Residents' feelings of safety from property crime decreased from 85% in 2021 to 75% in 2023, but remained comparable to the national average. The feeling among community members of safety from violent crime as well as from fire, flood, or other natural disaster held steady with the 2021 evaluations and were reflective of the national benchmarks, at 85% and 86%, respectively. Survey participants' feeling of safety in their neighborhood during the day (97%) and in Wellington's downtown/commercial area during the day (92%) are also holding steady to the previo..

A strong economy is another feature that makes Wellington a desirable community.

Survey respondents rated Wellington's overall economic health higher in comparison to both the national benchmark as well as other similar communities in Florida, with 93% of community members giving a score of excellent or good. The economy is also important to residents, as evidenced by 93% of participants stating it was essential or very important for the Village of Wellington to focus on the overall economic health in the coming two years. Survey participants also rated the shopping opportunities and Wellington as a place to work higher than the national average, receiving 66% and 75% positive reviews, respectively. While some aspects of Wellington's economy received assessments comparable to the national benchmark, they decreased since the 2021 iteration of the survey. For example, individuals' ratings of the cost of living in Wellington dropped from 48% in 2021 to 27% in 2023, though it still ranked on par with the nation. When asked what impact, if any, they think the economy will have on their family income in the next 6 months, 24% of Wellington residents responded very or somewhat positive, which, while reflective of the national standard, was a decrease from the 32% positive response in 2021. The overall quality of business and service establishments in the Village was rated 82% positive; this remained steady with the 2021 assessment, and was similar to other jurisdictions across the country, as was community members' ratings of Wellington as a place to live (76% positive).

Residents are pleased with the overall design of Wellington and emphasize its importance.

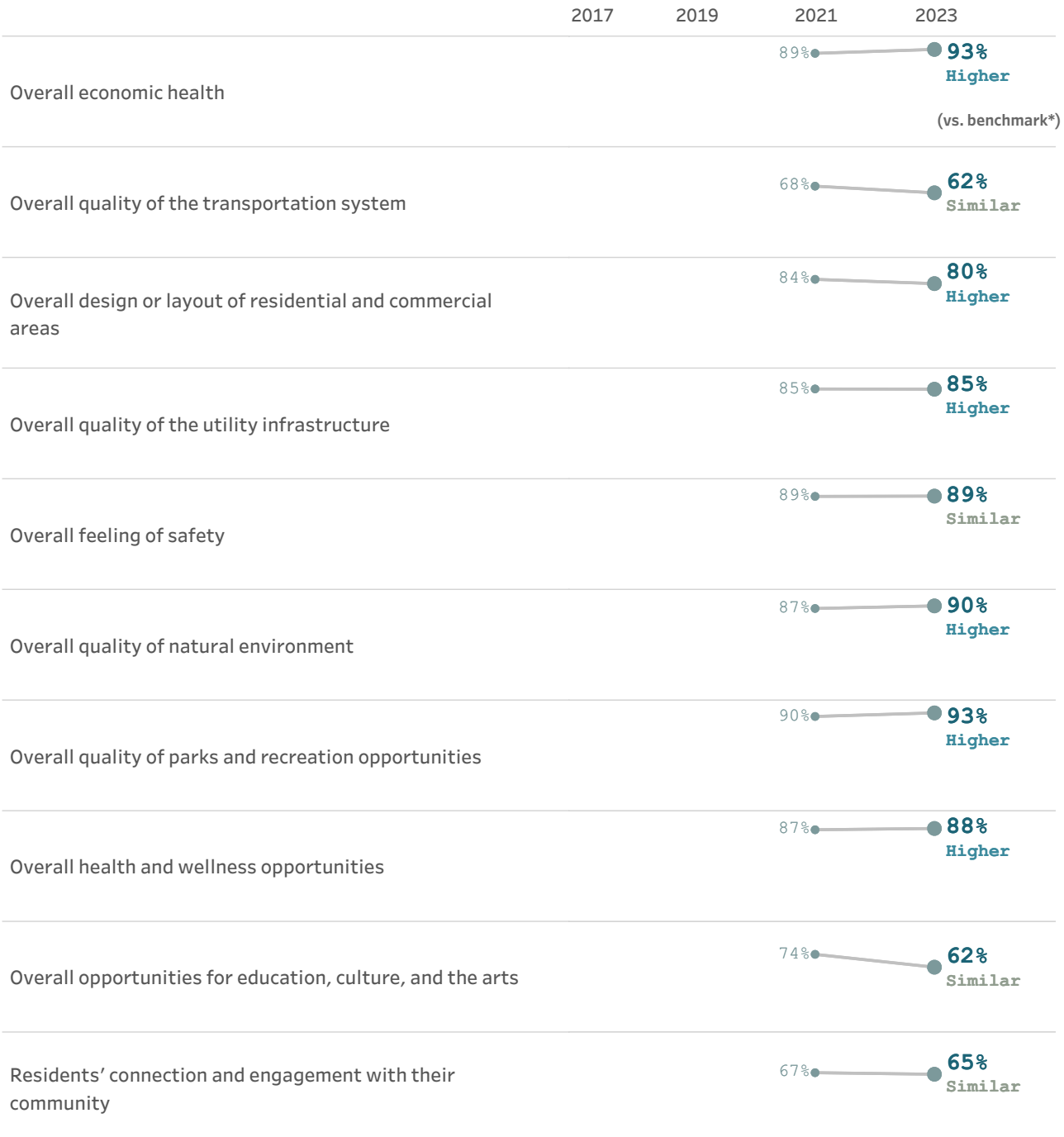
The overall design or layout of residential and commercial areas was rated higher than the national average and higher than comparable communities in Florida, with 8 in 10 survey participants rating it as excellent or good. Many aspects of Wellington's community design were evaluated higher than in other communities across the nation and remained steady with the 2021 assessments, including well-designed neighborhoods (83% excellent or good), well-planned residential growth (63%), and well-planned commercial growth (61%). The overall appearance of Wellington was also rated higher than the national average, with 9 in 10 residents rating it positively. While individuals' opinion on land use, planning, and zoning decreased from 74% in 2021 to 57% in 2023, it held steady with the national average, and was higher than the valuation in other similar Florida communities. Multiple aspects of community design in Wellington decreased significantly in ratings from 2021 to 2023, including the variety of housing options (an 18% decrease), the availability of affordable quality housing (-16%), and the overall quality of new development (-12%), these are all still consistent with the national benchmark. The quality of code enforcement was a highlight among residents, with 7 in 10 survey respondents rating it positively; this was higher than the national average and in comparison to similar Florida communities. Considering that nearly 9 in 10 community members rated the overall design or layout of residential and commercial areas as essential or very important, the highly positive ratings from residents within this facet are especially meaningful.

Facets of livability

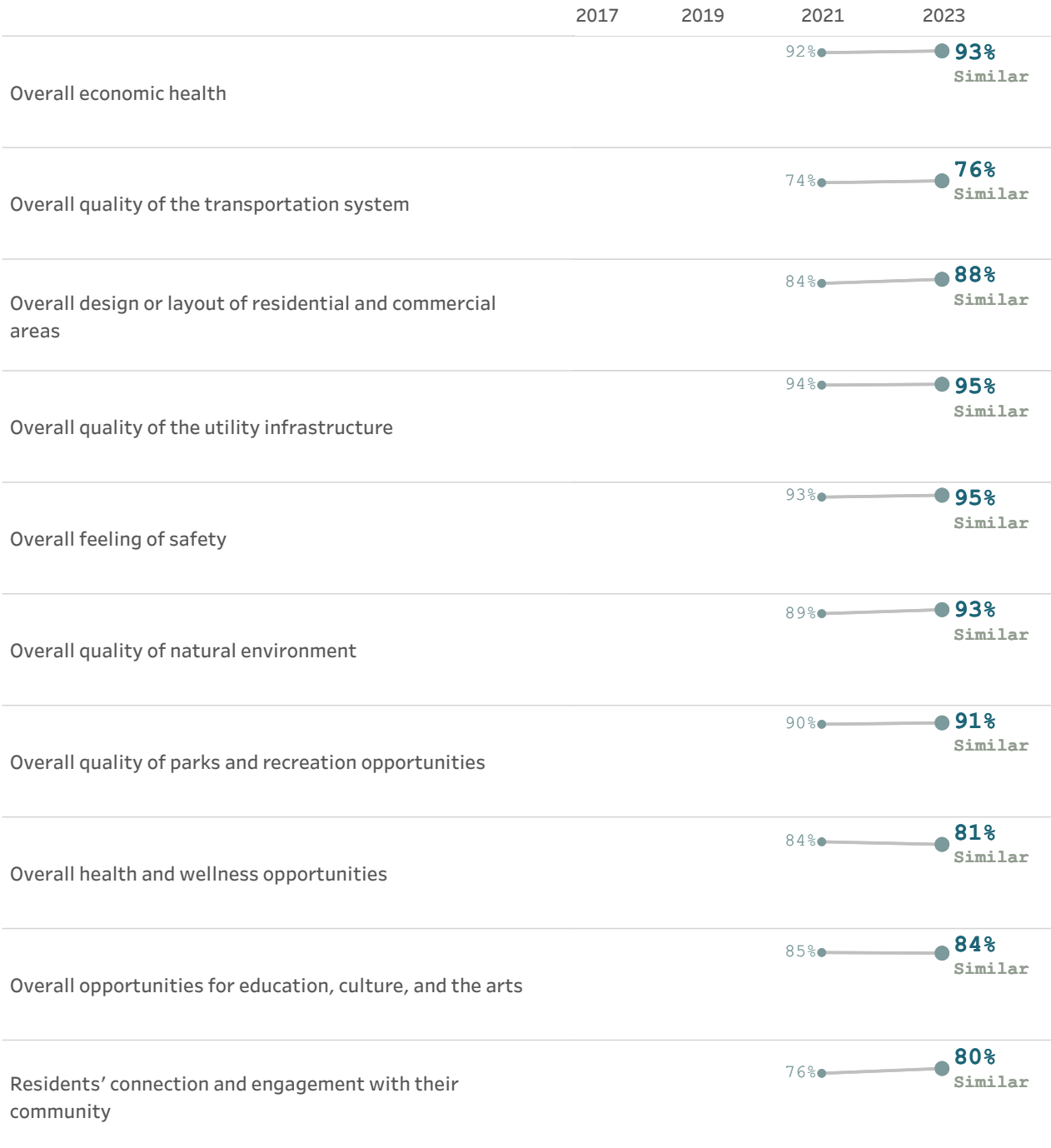
Resident perceptions of quality and importance for each of the facets of community livability provide an overview of community strengths and challenges that are useful for planning, budgeting and performance evaluation.

The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Wellington as a whole.
 (% excellent or good)



Please rate how important, if at all, you think it is for the Wellington community to focus on each of the following in the coming two years.
 (% essential or very important)



* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

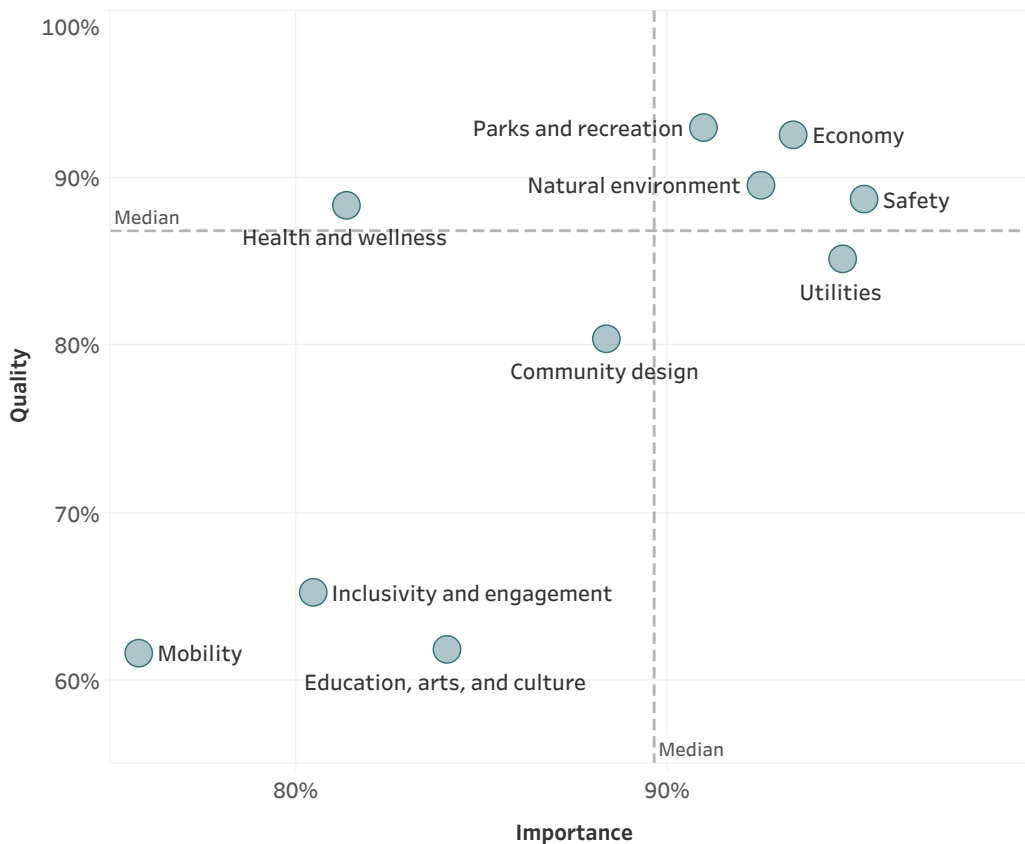
Balancing performance and importance

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

To help guide Village staff and officials with decisions on future resource allocation, resident ratings of the importance of services were compared to their ratings of the quality of these services. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all services were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some services were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some services were in the bottom half of both lists.

Services receiving quality ratings of excellent or good by 87% or more of respondents were considered of “higher quality” and those with ratings lower than 87% were considered to be of “lower quality.” Services were classified as “more important” if they were rated as essential or very important by 90% or more of respondents. Services were rated as “less important” if they received a rating of less than 90%. This classification uses the median ratings for quality and importance to divide the services in half.

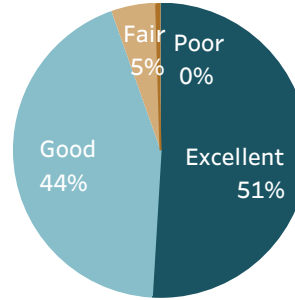
The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.



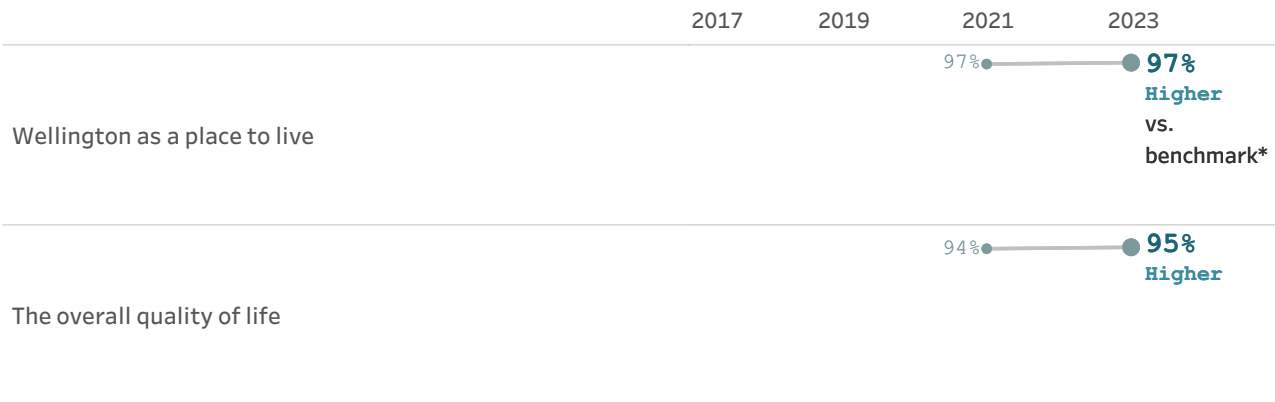
Quality of life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.

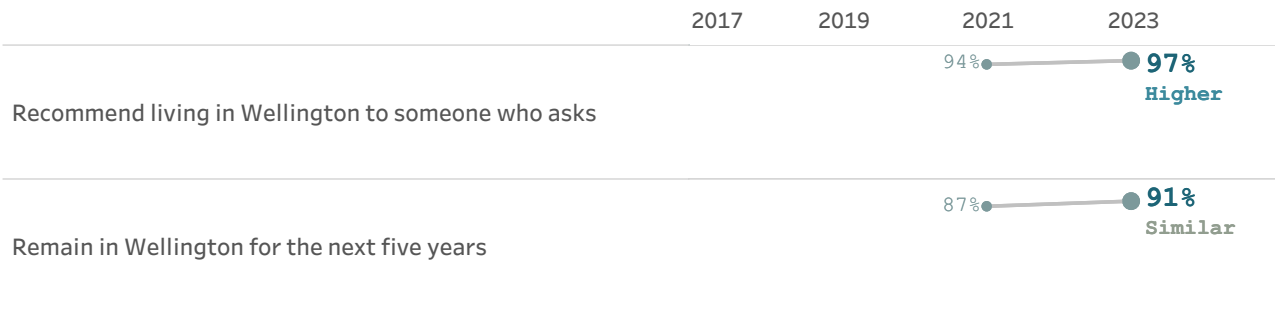
The overall quality of life in Wellington, 2023



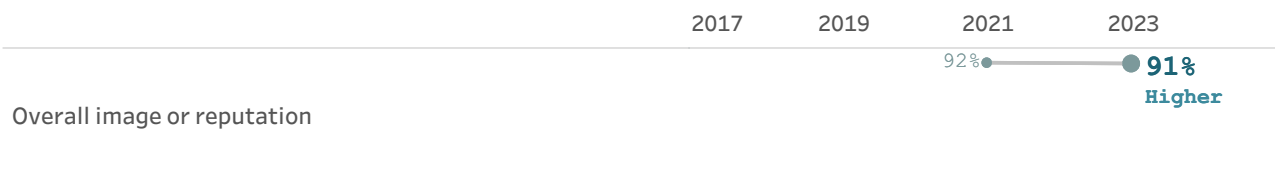
Please rate each of the following aspects of quality of life in Wellington.
(% excellent or good)



Please indicate how likely or unlikely you are to do each of the following.
(% very or somewhat likely)



Please rate each of the following in the Wellington community.
(% excellent or good)

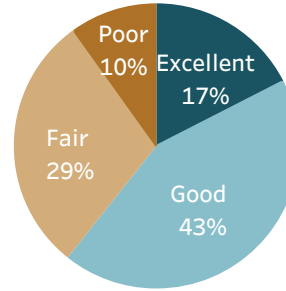


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

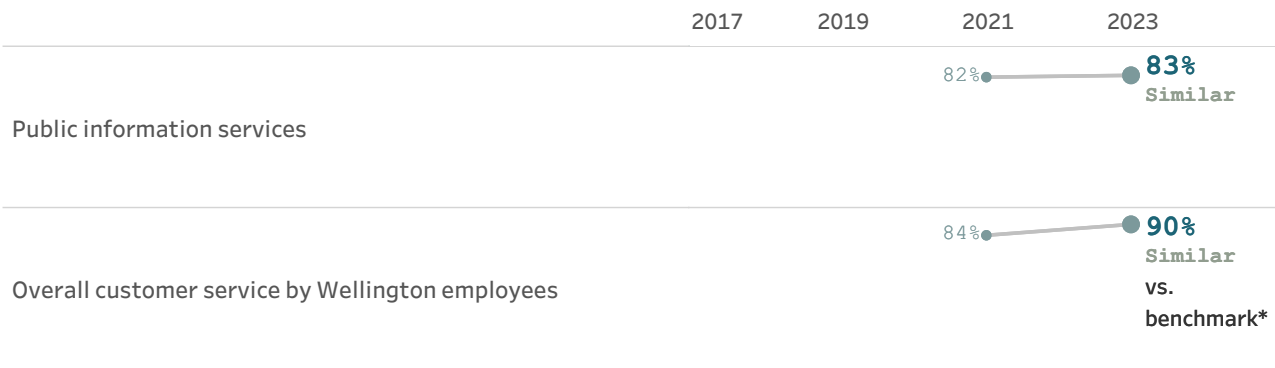
Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

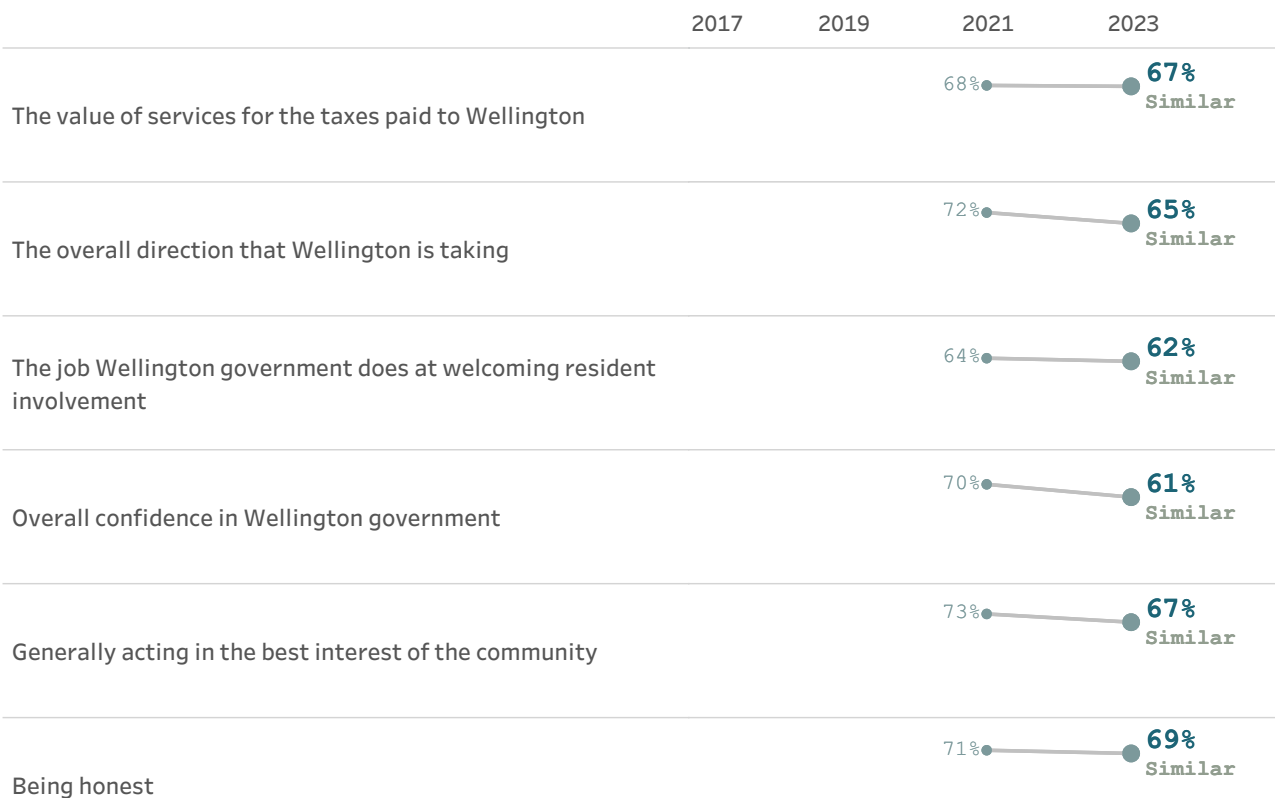
Overall confidence in Wellington government, 2023

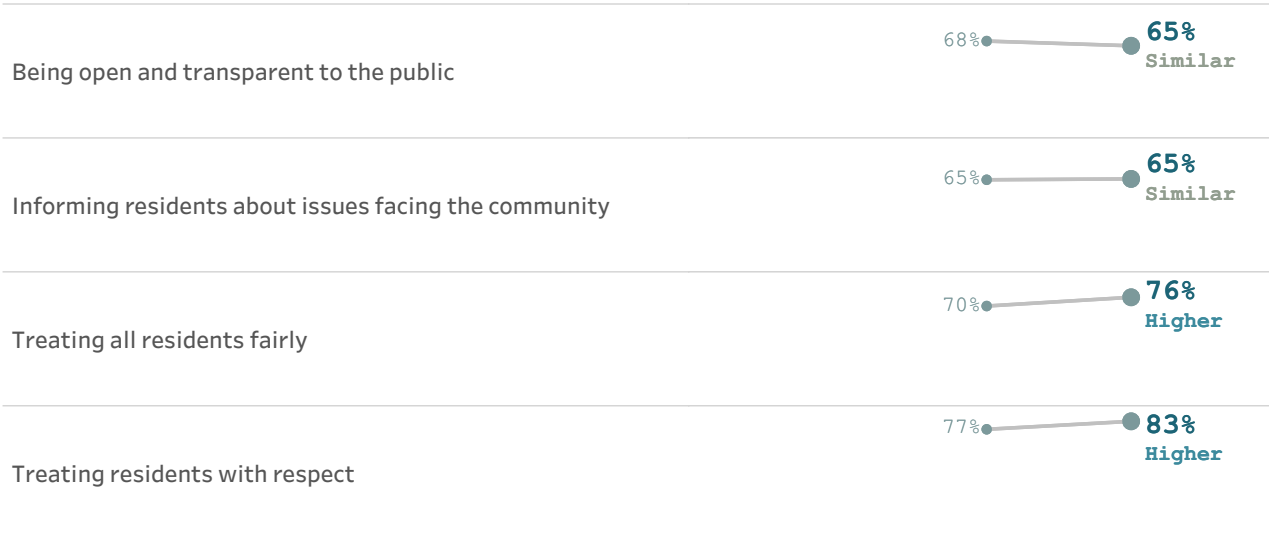


Please rate the quality of each of the following services in Wellington.
(% excellent or good)

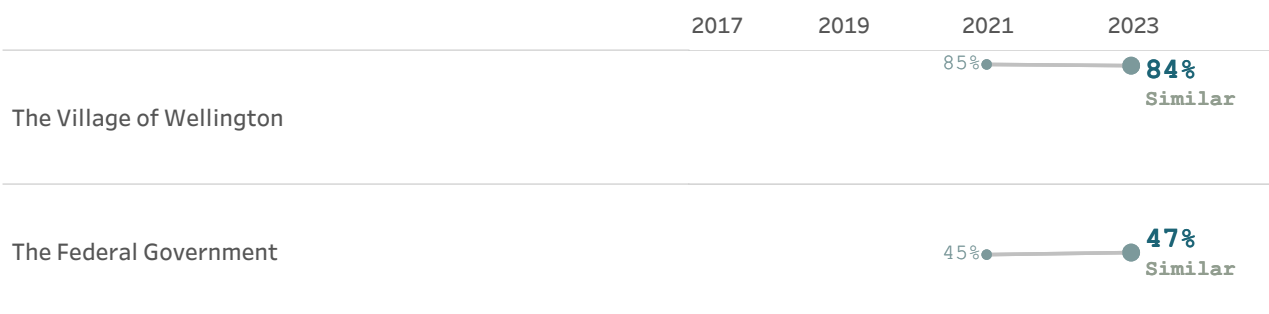


Please rate the following categories of Wellington government performance.
(% excellent or good)





**Overall, how would you rate the quality of the services provided by each of the following?
(% excellent or good)**

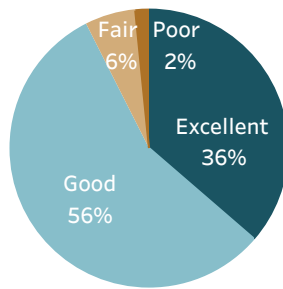


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

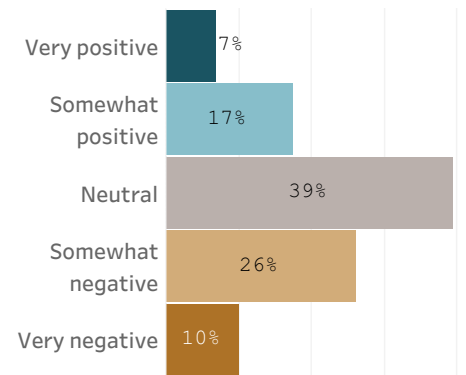
Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.

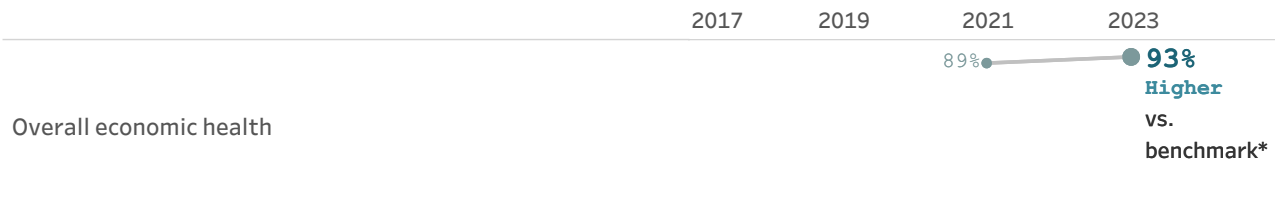
Overall economic health of Wellington, 2023



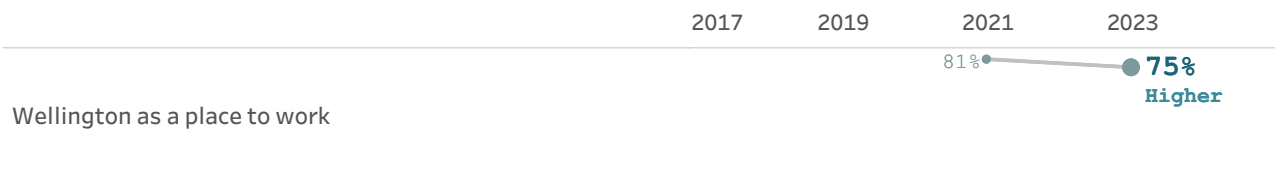
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:



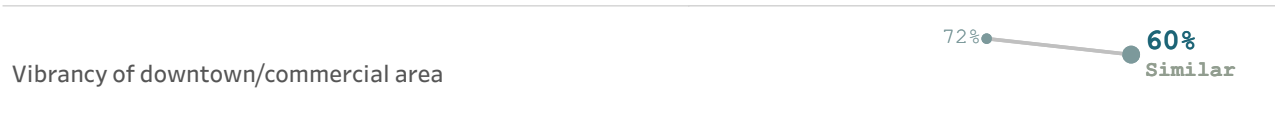
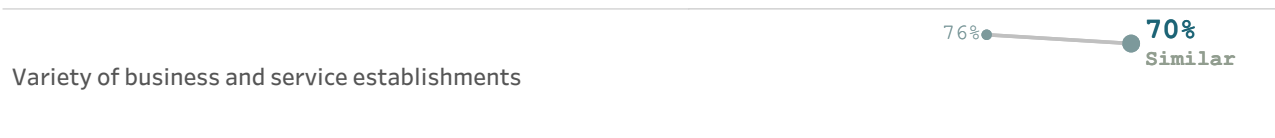
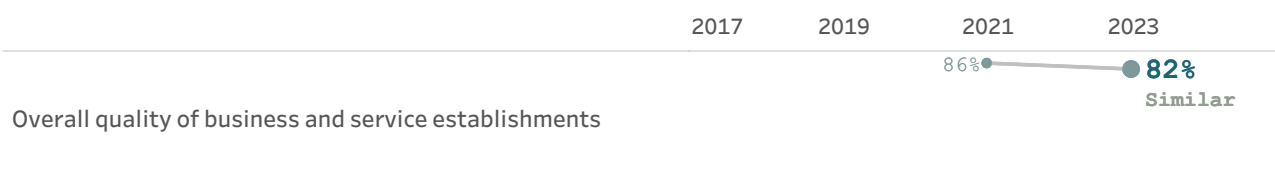
Please rate each of the following characteristics as they relate to Wellington as a whole. (% excellent or good)



Please rate each of the following aspects of quality of life in Wellington. (% excellent or good)



Please rate each of the following in the Wellington community. (% excellent or good)



Employment opportunities



Shopping opportunities



Cost of living



Please rate the quality of each of the following services in Wellington.
(% excellent or good)

2017 2019 2021 2023

Economic development



What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
(% very or somewhat positive)

2017 2019 2021 2023

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

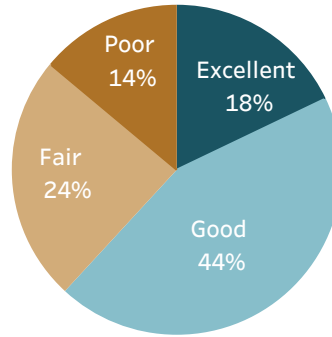


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

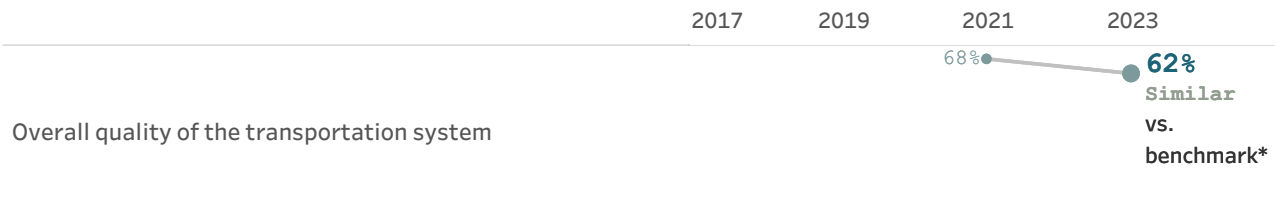
Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.

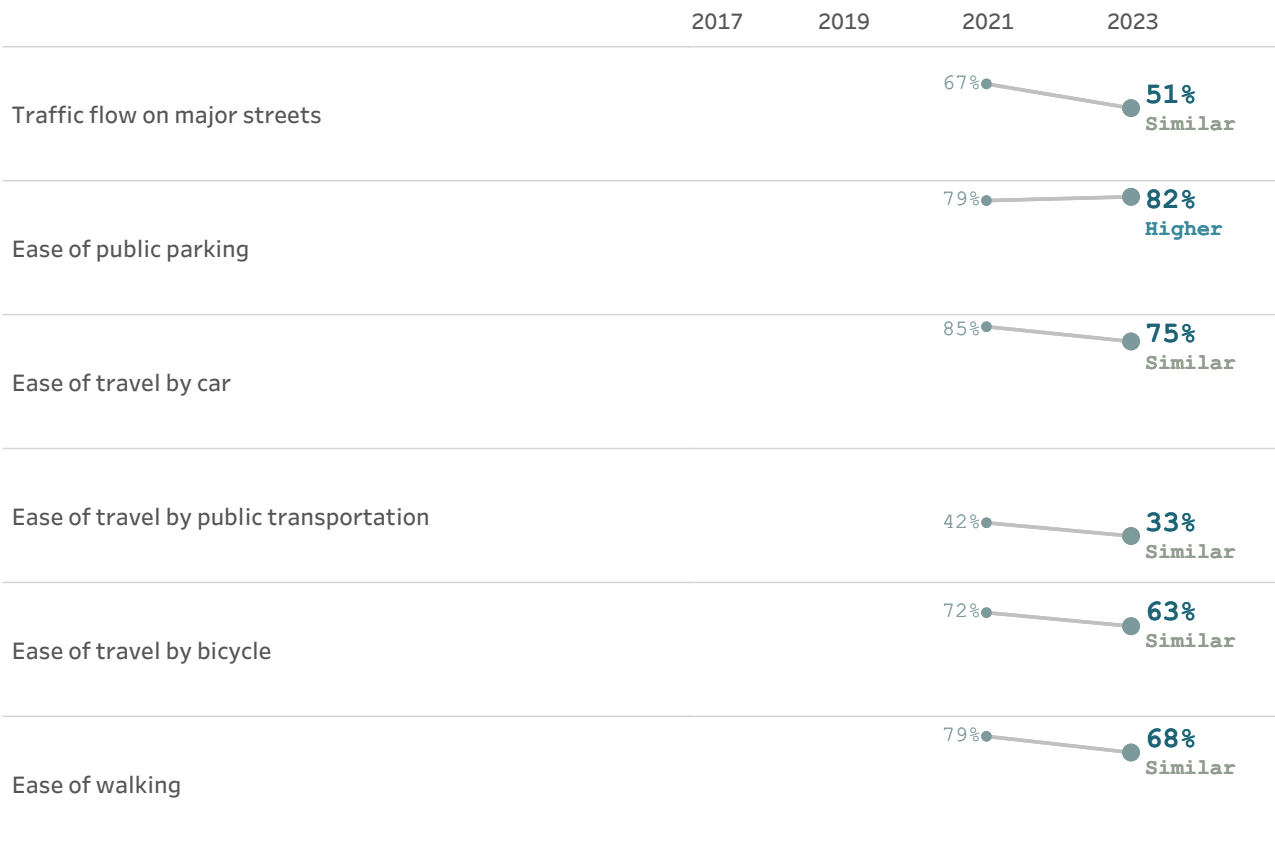
Overall quality of the transportation system in Wellington, 2023



Please rate each of the following characteristics as they relate to Wellington as a whole. (% excellent or good)

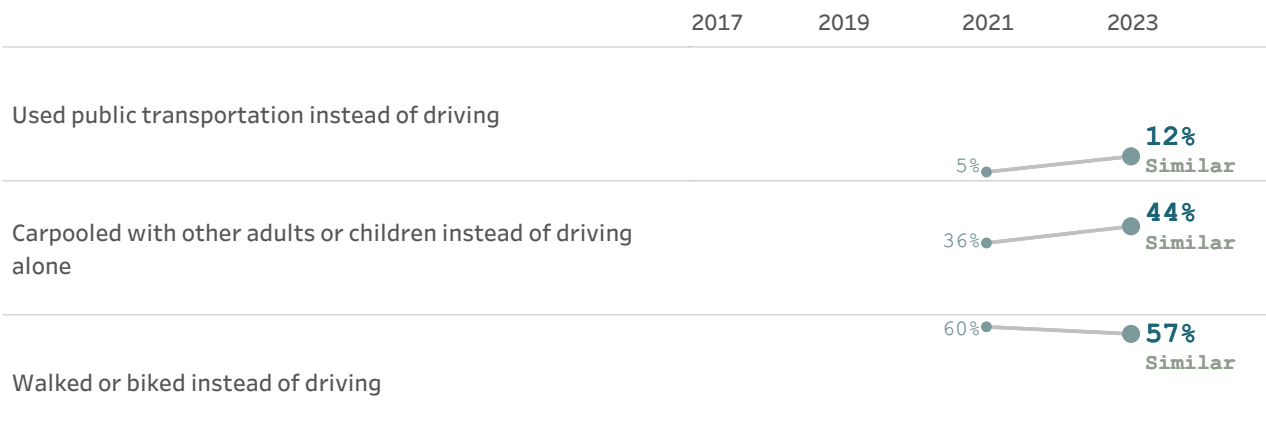


Please also rate each of the following in the Wellington community. (% excellent or good)



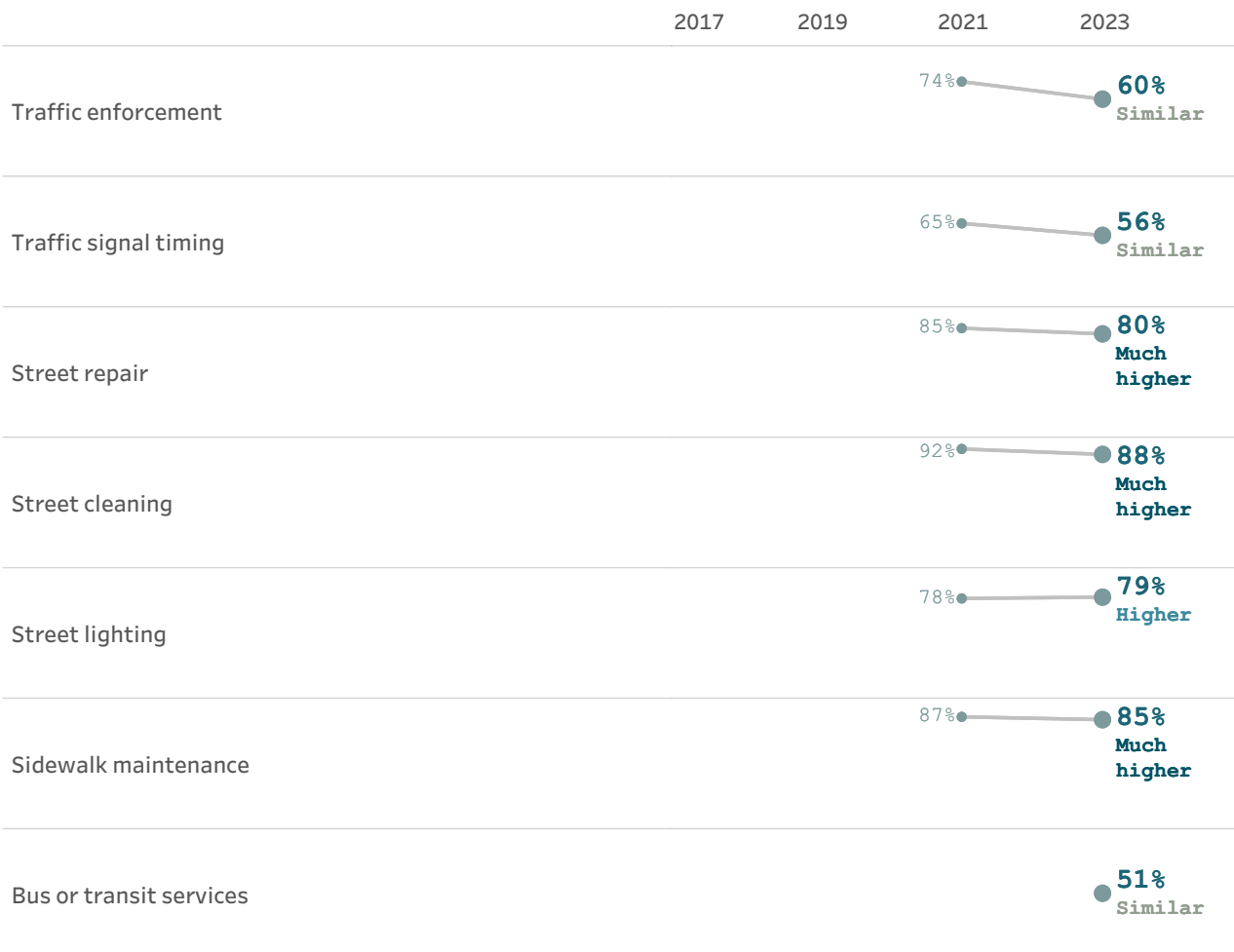
Please indicate whether or not you have done each of the following in the last 12 months.

(% yes)



Please rate the quality of each of the following services in Wellington.

(% excellent or good)

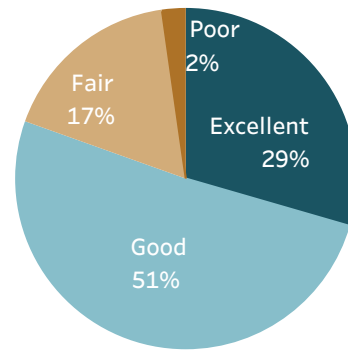


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

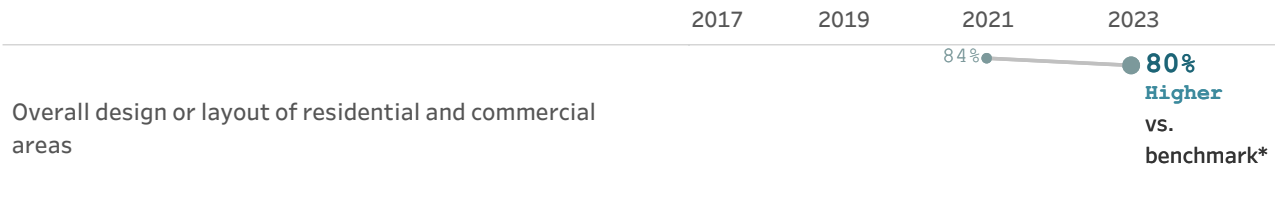
Overall design or layout of Wellington's residential and commercial areas, 2023

Community design

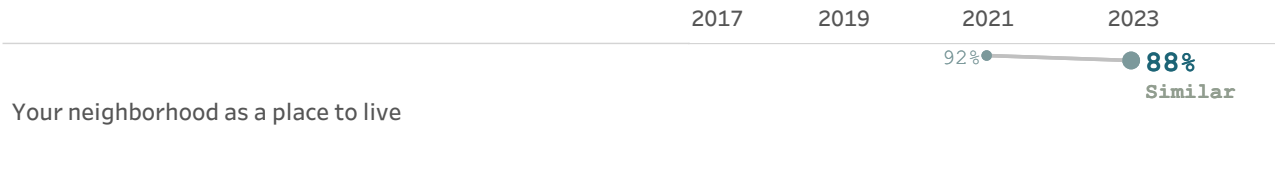
A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.



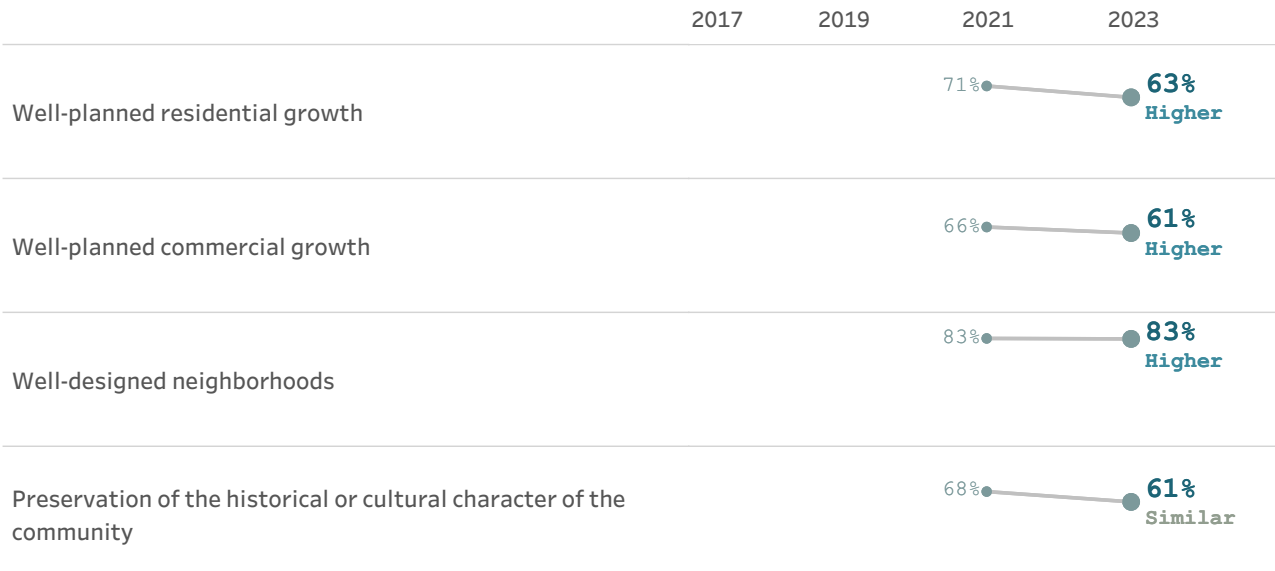
Please rate each of the following characteristics as they relate to Wellington as a whole.
(% excellent or good)

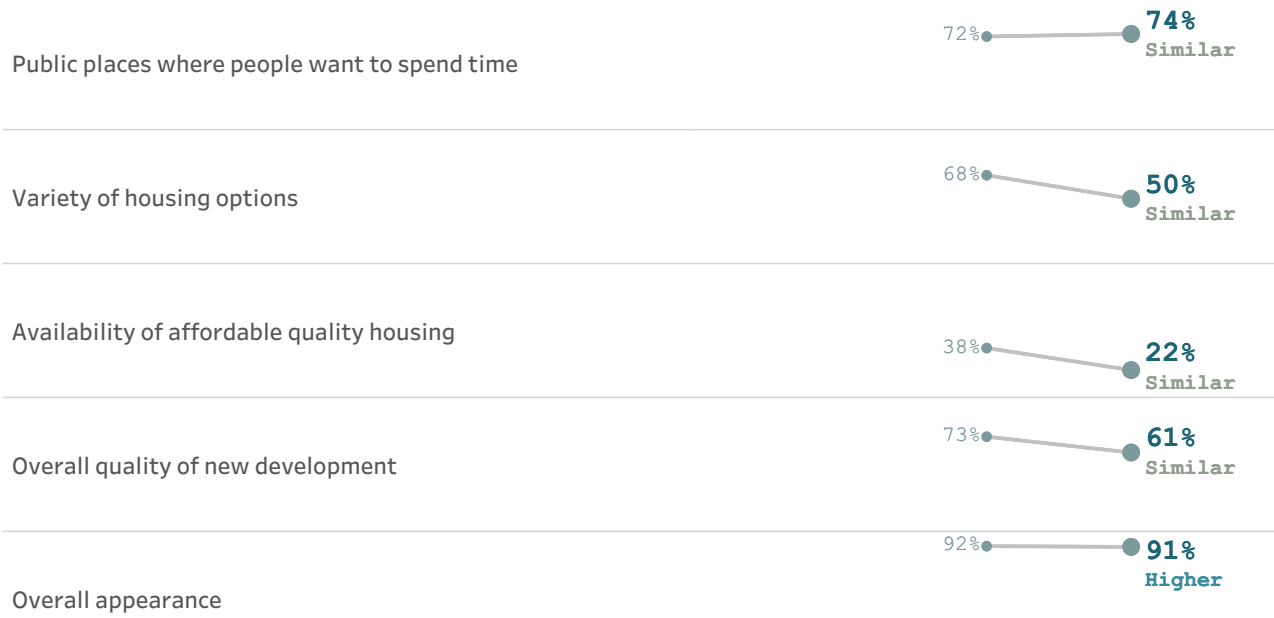


Please rate each of the following aspects of quality of life in Wellington.
(% excellent or good)



Please also rate each of the following in the Wellington community.
(% excellent or good)



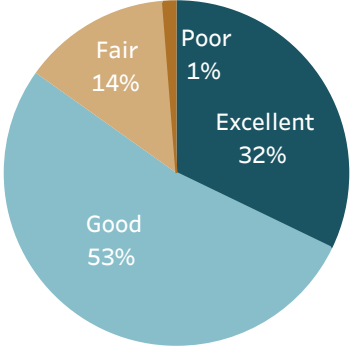


Please rate the quality of each of the following services in Wellington.
 (% excellent or good)



* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

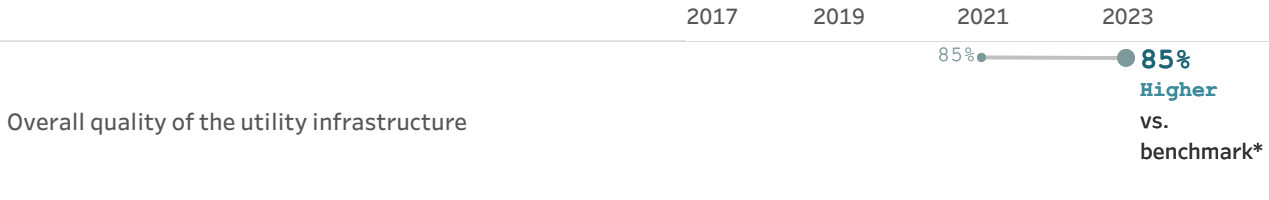
Overall quality of the utility infrastructure in Wellington, 2023



Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

Please rate each of the following characteristics as they relate to Wellington as a whole. (% excellent or good)



Please rate the quality of each of the following services in Wellington. (% excellent or good)



Utility billing

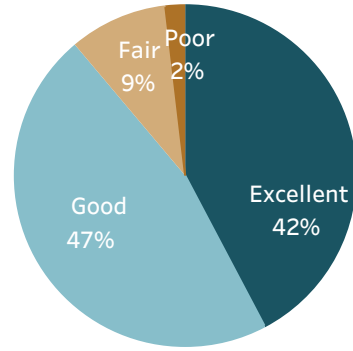
76% — 73%
Similar

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

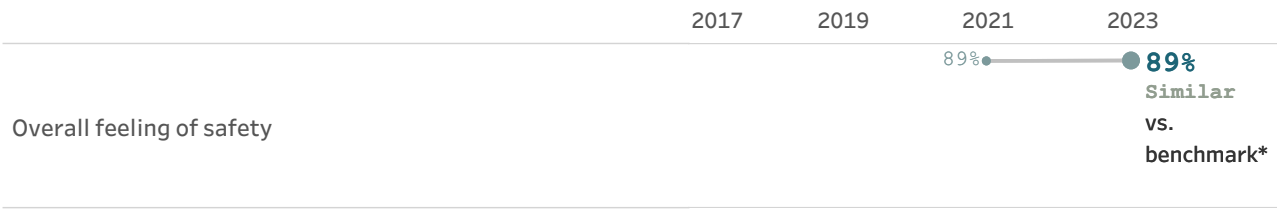
Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.

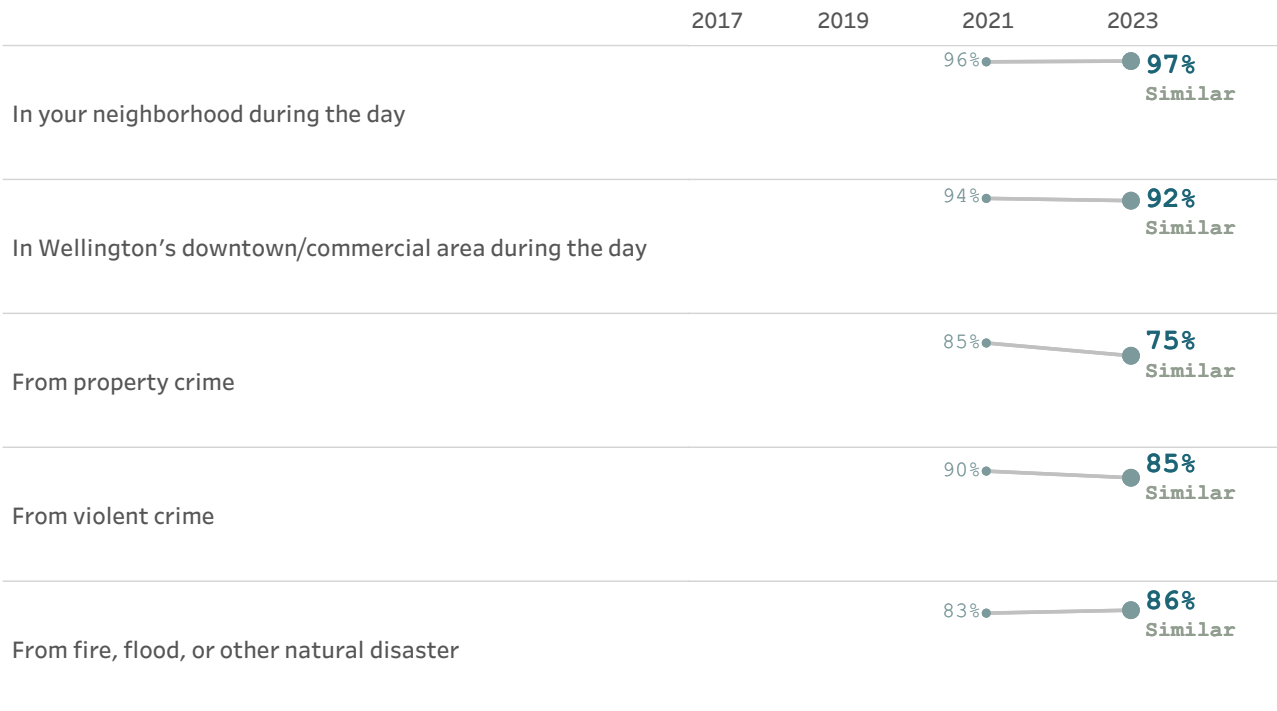
Overall feeling of safety in Wellington, 2023



Please rate each of the following characteristics as they relate to Wellington as a whole. (% excellent or good)



Please rate how safe or unsafe you feel: (% very or somewhat safe)

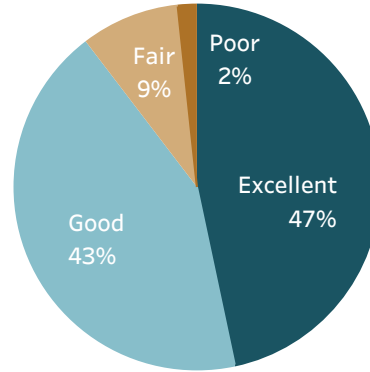


Please rate the quality of each of the following services in Wellington.
 (% excellent or good)



* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

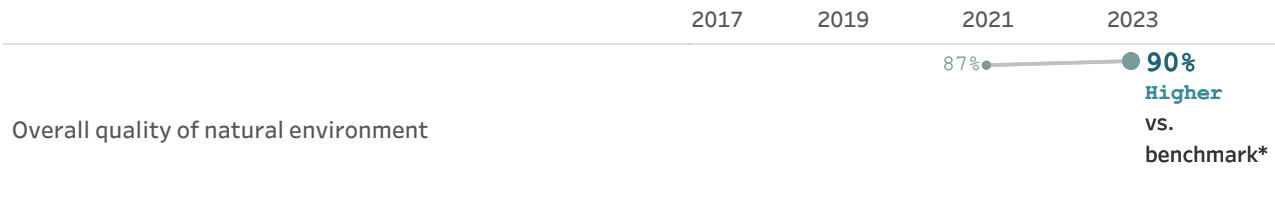
Overall quality of natural environment in Wellington, 2023



Natural environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.

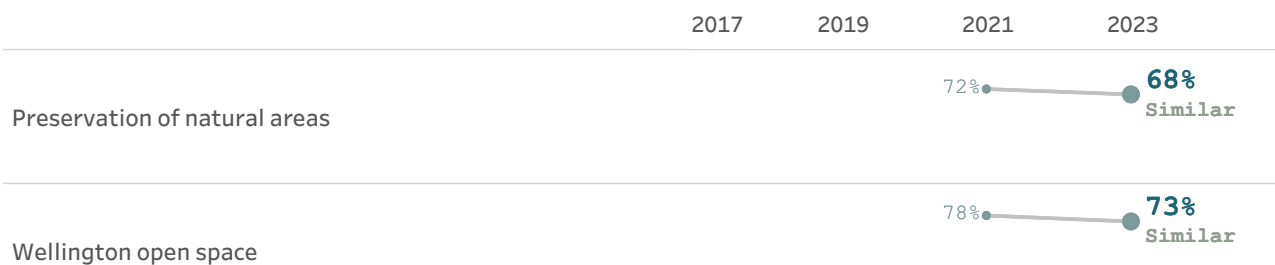
Please rate each of the following characteristics as they relate to Wellington as a whole.
(% excellent or good)

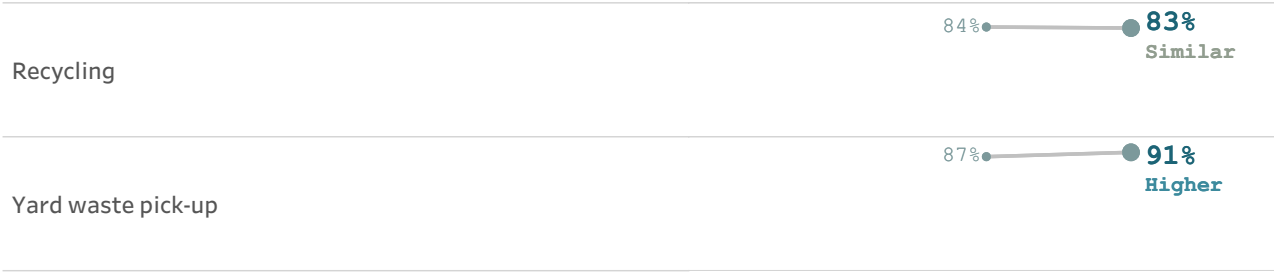


Please also rate each of the following in the Wellington community.
(% excellent or good)



Please rate the quality of each of the following services in Wellington.
(% excellent or good)





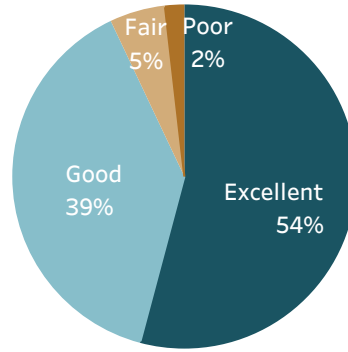
* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall quality of parks and recreation opportunities, 2023

Parks and recreation

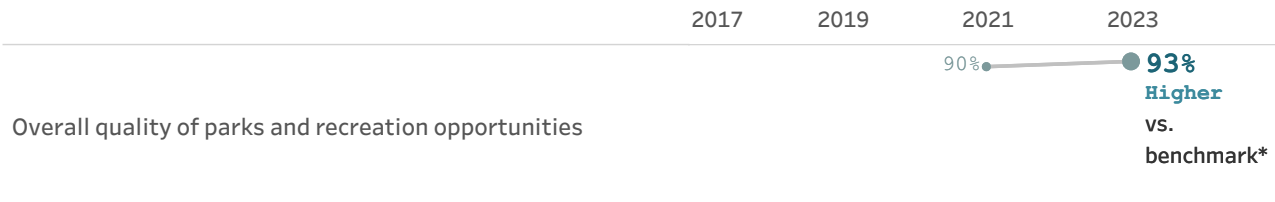
“There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment.”

- National Recreation and Park Association



Please rate each of the following characteristics as they relate to Wellington as a whole.

(% excellent or good)



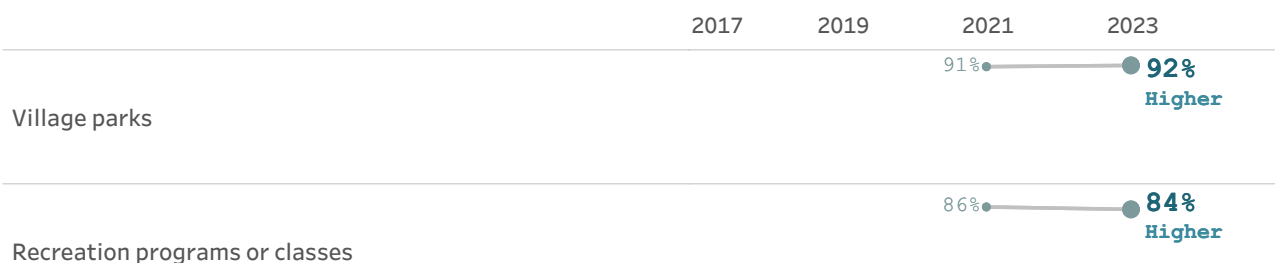
Please also rate each of the following in the Wellington community.

(% excellent or good)



Please rate the quality of each of the following services in Wellington.

(% excellent or good)

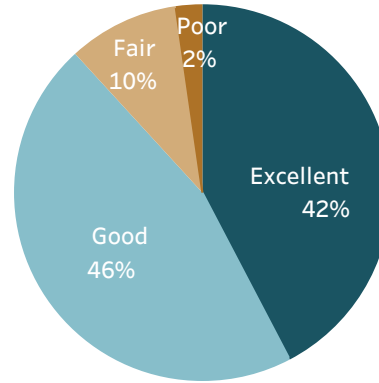


87% ● 90%
Higher

Recreation centers or facilities

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

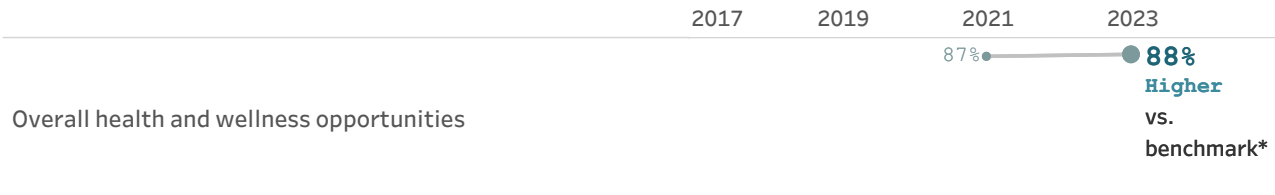
Overall health and wellness opportunities in Wellington, 2023



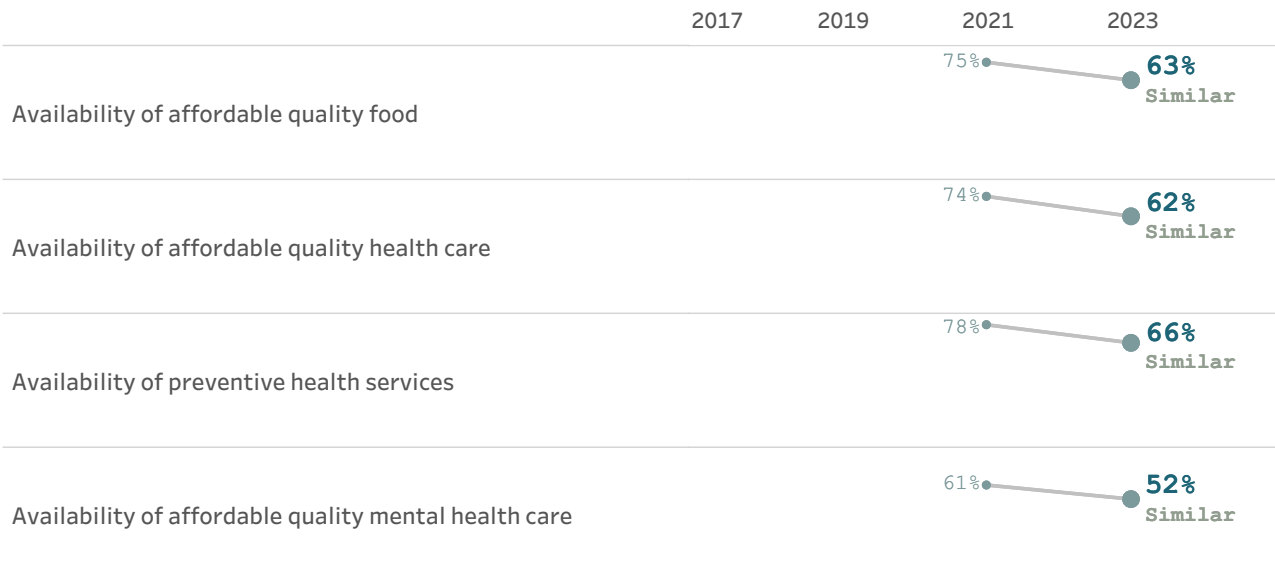
Health and wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.

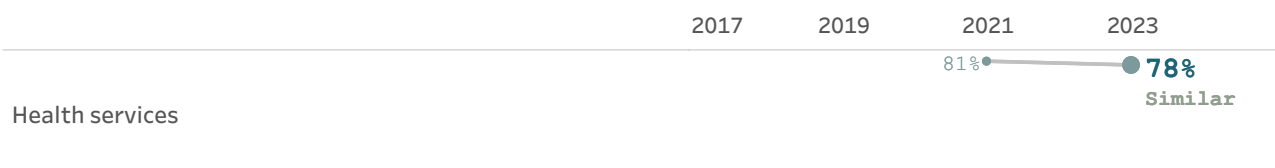
Please rate each of the following characteristics as they relate to Wellington as a whole.
(% excellent or good)



Please also rate each of the following in the Wellington community.
(% excellent or good)



Please rate the quality of each of the following services in Wellington.
(% excellent or good)



Please rate your overall health.
(% excellent or very good)

2017 2019 2021 2023



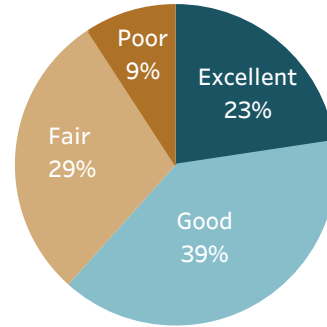
Please rate your overall health.

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

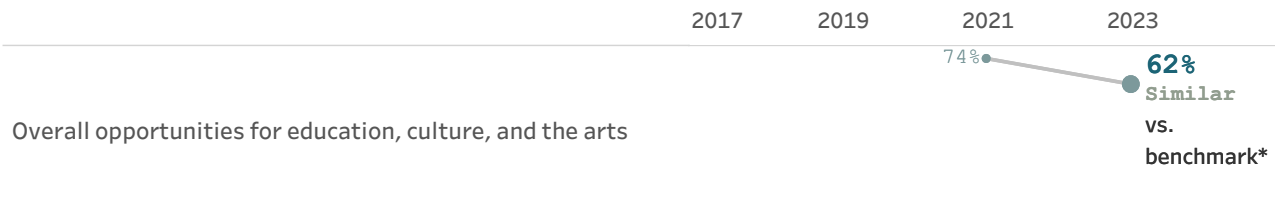
Education, arts, and culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

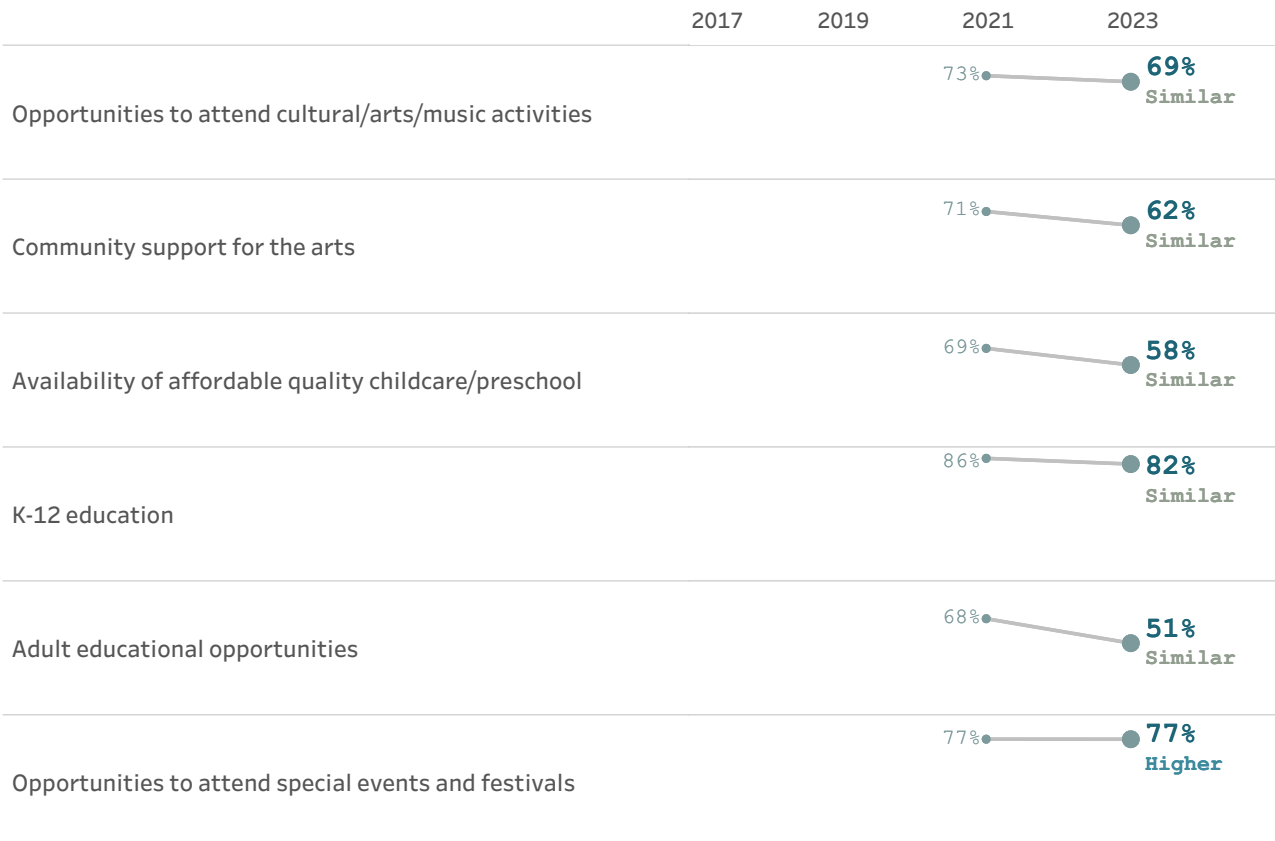
Overall opportunities for education, culture and the arts, 2023



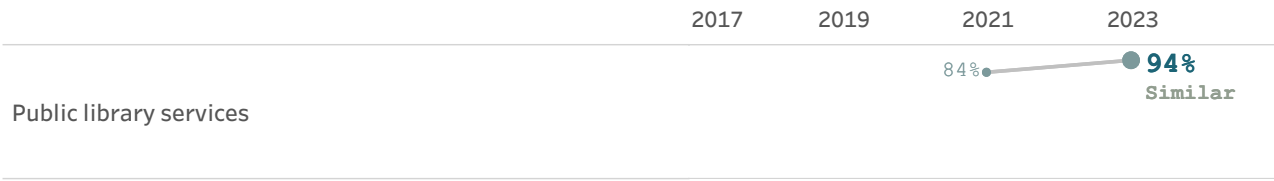
Please rate each of the following characteristics as they relate to Wellington as a whole.
(% excellent or good)



Please also rate each of the following in the Wellington community.
(% excellent or good)



Please rate the quality of each of the following services in Wellington.
(% excellent or good)

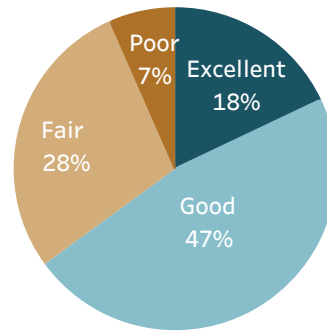


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

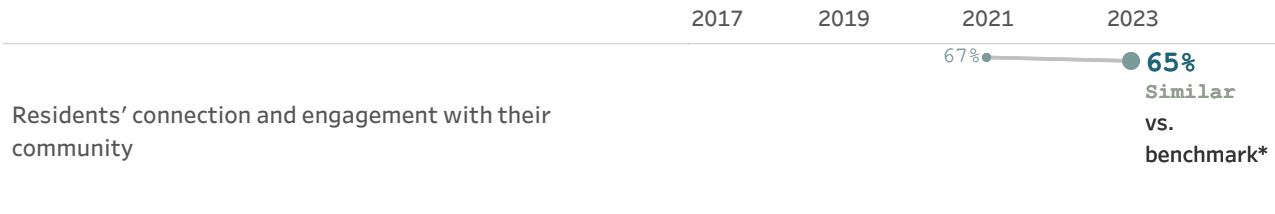
Residents' connection and engagement with their community, 2023

Inclusivity and engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.



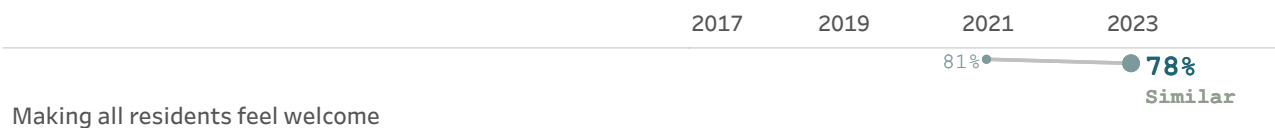
Please rate each of the following characteristics as they relate to Wellington as a whole. (% excellent or good)

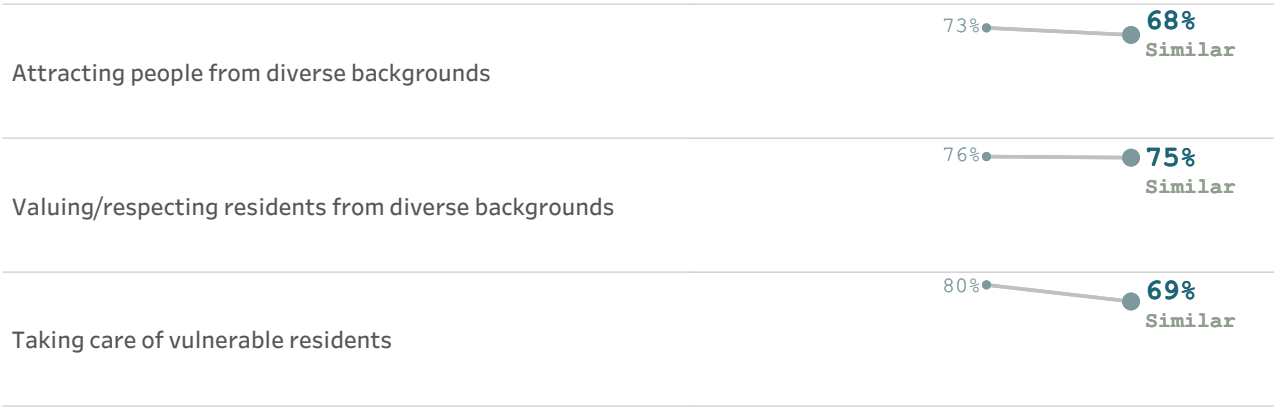


Please rate each of the following aspects of quality of life in Wellington. (% excellent or good)



Please rate the job you feel the Wellington community does at each of the following. (% excellent or good)





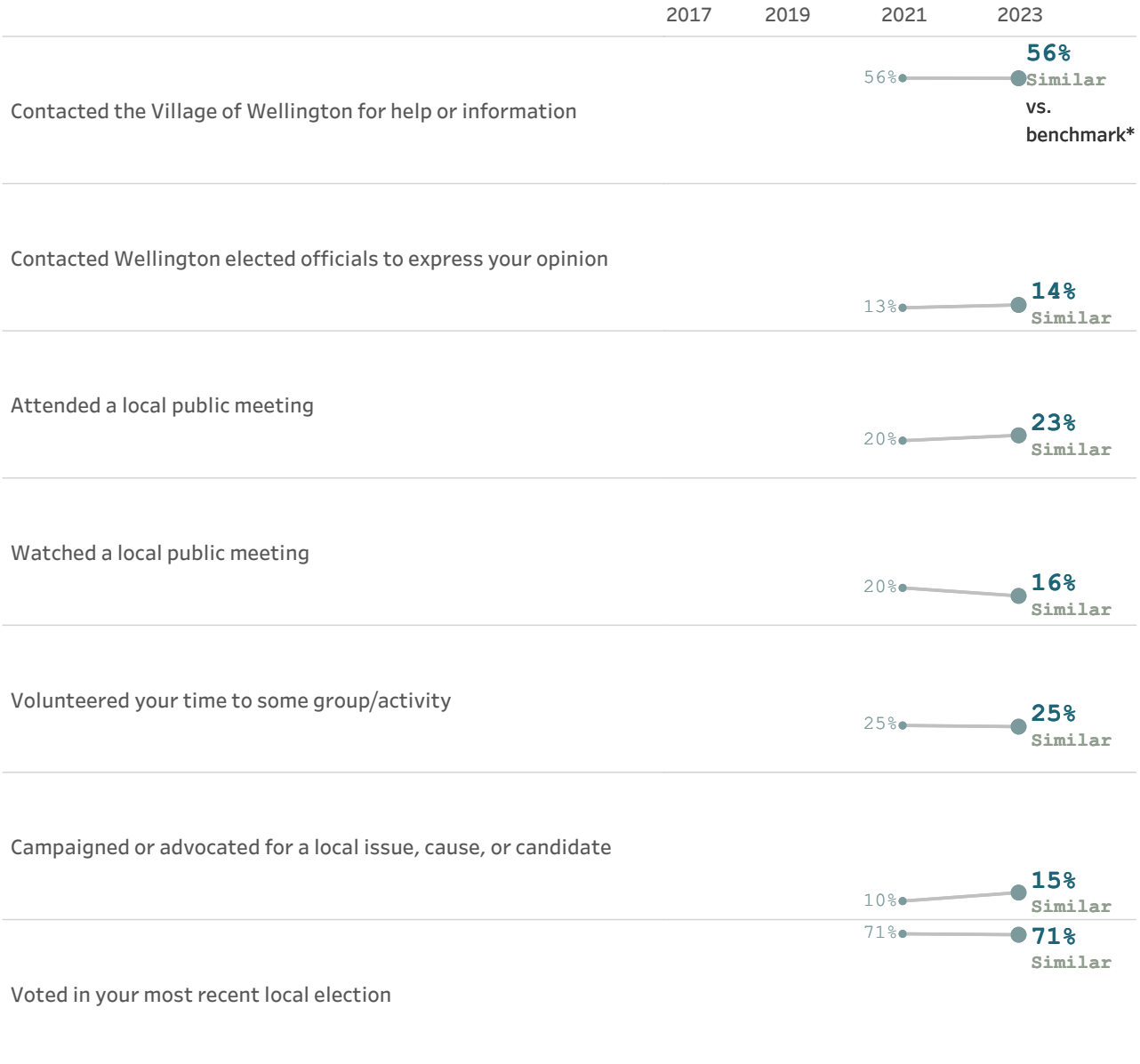
Please also rate each of the following in the Wellington community.
(% excellent or good)



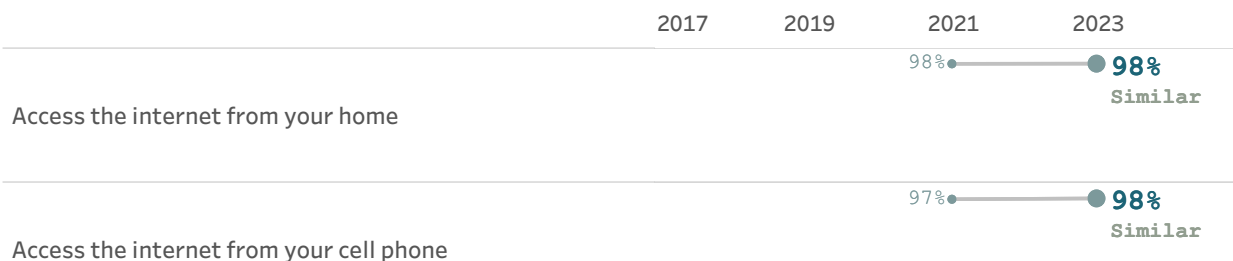
* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

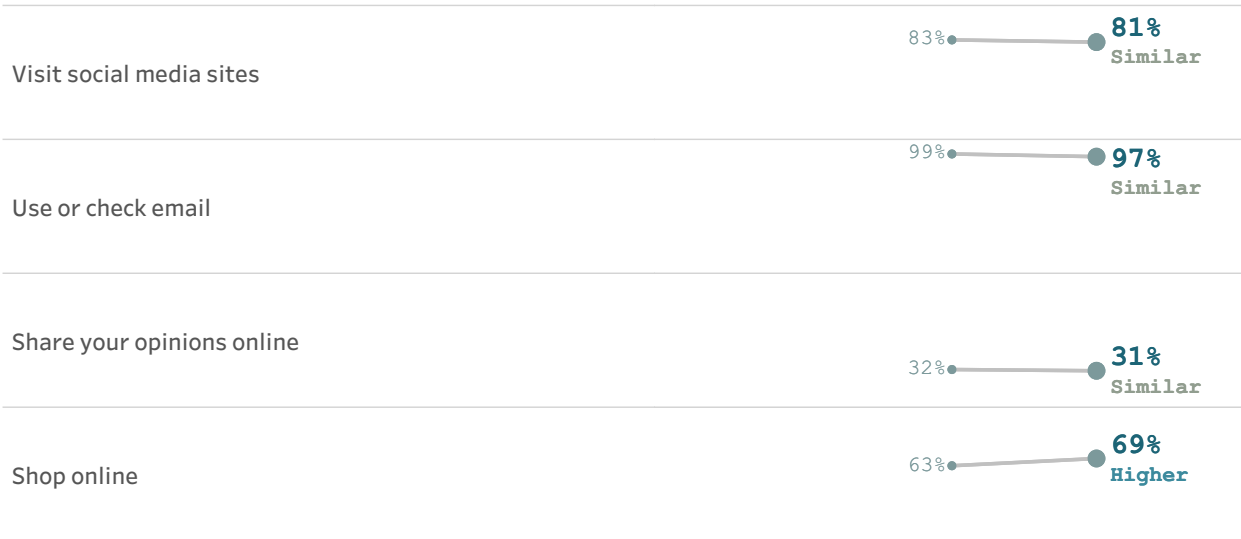
Residents' participation levels

Please indicate whether or not you have done each of the following in the last 12 months.
(% yes)



In general, how many times do you:
(% a few times a week or more)





* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

National benchmark tables

This table contains the comparisons of Wellington’s results to those from other communities. The first column shows the comparison of Wellington’s rating to the benchmark. Wellington’s results are noted as being “higher”, “lower” or “similar” to the benchmark, meaning that the average rating given by Wellington residents is statistically similar to or different than the benchmark. The second column is Wellington’s “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Wellington’s rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Wellington’s result -- that is what percent of surveyed communities had a lower rating than Wellington.

			% positive	Rank	Number of communities	Percentile
Please rate each of the following aspects of quality of life in Wellington.	Wellington as a place to live	Higher	97%	26	382	93
	Your neighborhood as a place to live	Similar	88%	70	333	79
	Wellington as a place to raise children	Higher	97%	17	386	95
	Wellington as a place to work	Higher	75%	64	377	83
	Wellington as a place to visit	Similar	76%	80	334	76
	Wellington as a place to retire	Higher	82%	39	381	90
	The overall quality of life	Higher	95%	23	407	94
	Sense of community	Higher	77%	34	334	90
Please rate each of the following characteristics as they relate to Wellington as a whole.	Overall economic health	Higher	93%	18	321	94
	Overall quality of the transportation system	Similar	62%	74	231	68
	Overall design or layout of residential and commercial areas	Higher	80%	13	314	96
	Overall quality of the utility infrastructure	Higher	85%	13	223	94
	Overall feeling of safety	Similar	89%	98	372	73
	Overall quality of natural environment	Higher	90%	47	323	85
	Overall quality of parks and recreation opportunities	Higher	93%	21	229	91
	Overall health and wellness opportunities	Higher	88%	27	316	91
	Overall opportunities for education, culture, and the arts	Similar	62%	155	318	51
	Residents’ connection and engagement with their community	Similar	65%	52	226	77
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Wellington to someone who asks	Higher	97%	6	324	98

Please indicate how likely or unlikely you are to do each of the following.	Remain in Wellington for the next five years	Similar	91%	24	321	92
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	97%	158	351	55
	In Wellington's downtown/commercial area during the day	Similar	92%	152	335	54
	From property crime	Similar	75%	113	234	52
	From violent crime	Similar	85%	113	234	52
	From fire, flood, or other natural disaster	Similar	86%	103	224	54
Please rate the job you feel the Wellington community does at each of the following.	Making all residents feel welcome	Similar	78%	32	231	86
	Attracting people from diverse backgrounds	Similar	68%	47	228	79
	Valuing/respecting residents from diverse backgrounds	Similar	75%	31	229	86
	Taking care of vulnerable residents	Similar	69%	58	225	74
Please rate each of the following in the Wellington community.	Overall quality of business and service establishments	Similar	82%	48	323	85
	Variety of business and service establishments	Similar	70%	50	226	78
	Vibrancy of downtown/commercial area	Similar	60%	105	301	65
	Employment opportunities	Similar	50%	125	336	63
	Shopping opportunities	Higher	66%	84	327	74
	Cost of living	Similar	27%	228	314	27
	Overall image or reputation	Higher	91%	24	376	93
Please also rate each of the following in the Wellington community.	Traffic flow on major streets	Similar	51%	195	348	44
	Ease of public parking	Higher	82%	42	296	86
	Ease of travel by car	Similar	75%	148	335	56
	Ease of travel by public transportation	Similar	33%	168	296	43
	Ease of travel by bicycle	Similar	63%	99	337	70
	Ease of walking	Similar	68%	141	338	58
	Well-planned residential growth	Higher	63%	41	227	82
	Well-planned commercial growth	Higher	61%	35	227	85
	Well-designed neighborhoods	Higher	83%	10	225	96

Please also rate each of the following in the Wellington community.	Please also rate each of the following in the Wellington community.					
Preservation of the historical or cultural character of the community	Similar	61%	125	224	44	
Public places where people want to spend time	Similar	74%	66	309	78	
Variety of housing options	Similar	50%	149	321	53	
Availability of affordable quality housing	Similar	22%	221	343	35	
Overall quality of new development	Similar	61%	75	332	77	
Overall appearance	Higher	91%	15	355	96	
Cleanliness	Much higher	97%	6	344	98	
Water resources	Much higher	94%	8	207	96	
Air quality	Higher	90%	34	309	89	
Availability of paths and walking trails	Similar	80%	99	339	71	
Fitness opportunities	Similar	75%	102	309	67	
Recreational opportunities	Higher	84%	51	329	84	
Availability of affordable quality food	Similar	63%	138	305	55	
Availability of affordable quality health care	Similar	62%	140	314	55	
Availability of preventive health services	Similar	66%	121	300	60	
Availability of affordable quality mental health care	Similar	52%	94	302	69	
Opportunities to attend cultural/arts/music activities	Similar	69%	107	326	67	
Community support for the arts	Similar	62%	95	224	58	
Availability of affordable quality childcare/preschool	Similar	58%	94	312	70	
K-12 education	Similar	82%	120	314	62	
Adult educational opportunities	Similar	51%	190	306	38	
Sense of civic/community pride	Similar	75%	40	225	82	
Neighborliness of residents	Similar	71%	100	311	68	
Opportunities to participate in social events and activities	Similar	73%	49	318	84	
Opportunities to attend special events and festivals	Higher	77%	39	316	87	
Opportunities to volunteer	Similar	70%	116	314	63	

Please also rate each of the following in the Wellington community.	Opportunities to participate in community matters	Similar	63%	123	315	61
	Openness and acceptance of the community toward people of diverse backgrounds	Similar	63%	100	332	70
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the Village of Wellington for help or information	Similar	56%	54	350	84
	Contacted Wellington elected officials to express your opinion	Similar	14%	201	308	35
	Attended a local public meeting	Similar	23%	85	311	72
	Watched a local public meeting	Similar	16%	243	293	17
	Volunteered your time to some group/activity	Similar	25%	227	314	28
	Campaigned or advocated for a local issue, cause, or candidate	Similar	15%	221	304	27
	Voted in your most recent local election	Similar	71%	162	226	28
	Used public transportation instead of driving	Similar	12%	163	283	42
	Carpooled with other adults or children instead of driving alone	Similar	44%	134	305	56
	Walked or biked instead of driving	Similar	57%	157	309	49
Please rate the quality of each of the following services in Wellington.	Public information services	Similar	83%	35	327	89
	Economic development	Similar	70%	52	321	84
	Traffic enforcement	Similar	60%	230	370	38
	Traffic signal timing	Similar	56%	134	313	57
	Street repair	Much higher	80%	8	363	98
	Street cleaning	Much higher	88%	2	327	99
	Street lighting	Higher	79%	14	357	96
	Sidewalk maintenance	Much higher	85%	2	326	99
	Bus or transit services	Similar	51%	119	293	59
	Land use, planning and zoning	Similar	57%	62	329	81
	Code enforcement	Higher	70%	21	363	94
	Affordable high-speed internet access	Higher	68%	11	221	95
	Garbage collection	Similar	90%	31	347	91
Drinking water	Similar	80%	102	326	69	

Please rate the quality of each of the following services in Wellington.	Sewer services	Similar	89%	30	328	91
	Storm water management	Higher	85%	19	340	94
	Power (electric and/or gas) utility	Similar	84%	62	271	77
	Utility billing	Similar	73%	75	294	74
	Police/Sheriff services	Similar	89%	101	397	74
	Crime prevention	Similar	81%	126	368	66
	Animal control	Similar	84%	48	340	86
	Ambulance or emergency medical services	Similar	95%	69	335	79
	Fire services	Similar	97%	104	360	71
	Fire prevention and education	Similar	85%	61	325	81
	Emergency preparedness	Higher	87%	9	323	97
	Preservation of natural areas	Similar	68%	111	308	64
	Wellington open space	Similar	73%	78	303	74
	Recycling	Similar	83%	78	349	77
	Yard waste pick-up	Higher	91%	13	305	96
	Village parks	Higher	92%	40	341	88
	Recreation programs or classes	Higher	84%	25	336	92
	Recreation centers or facilities	Higher	90%	19	317	94
	Health services	Similar	78%	78	294	73
	Public library services	Similar	94%	49	339	85
Overall customer service by Wellington employees	Similar	90%	65	384	83	
Please rate the following categories of Wellington government performance.	The value of services for the taxes paid to Wellington	Similar	67%	90	388	77
	The overall direction that Wellington is taking	Similar	65%	83	354	76
	The job Wellington government does at welcoming resident involvement	Similar	62%	46	352	87
	Overall confidence in Wellington government	Similar	61%	86	318	73
	Generally acting in the best interest of the community	Similar	67%	63	323	80

Please rate the following categories of Wellington government performance.	Being honest	Similar	69%	71	313	77
	Being open and transparent to the public	Similar	65%	49	231	79
	Informing residents about issues facing the community	Similar	65%	41	236	83
	Treating all residents fairly	Higher	76%	25	319	92
	Treating residents with respect	Higher	83%	20	227	91
Overall, how would you rate the quality of the services provided by each of the following?	The Village of Wellington	Similar	84%	70	380	81
	The Federal Government	Similar	47%	83	302	72
Please rate how important, if at all, you think it is for the Wellington community to focus on each of the following in the coming two years.	Overall economic health	Similar	93%	23	296	92
	Overall quality of the transportation system	Similar	76%	63	223	72
	Overall design or layout of residential and commercial areas	Similar	88%	17	297	94
	Overall quality of the utility infrastructure	Similar	95%	6	222	97
	Overall feeling of safety	Similar	95%	4	297	98
	Overall quality of natural environment	Similar	93%	8	297	97
	Overall quality of parks and recreation opportunities	Similar	91%	3	224	99
	Overall health and wellness opportunities	Similar	81%	30	297	90
	Overall opportunities for education, culture, and the arts	Similar	84%	16	296	94
	Residents' connection and engagement with their community	Similar	80%	46	296	84
In general, how many times do you:	Access the internet from your home	Similar	98%	19	223	91
	Access the internet from your cell phone	Similar	98%	14	224	94
	Visit social media sites	Similar	81%	76	223	66
	Use or check email	Similar	97%	112	224	50
	Share your opinions online	Similar	31%	82	224	63
	Shop online	Higher	69%	17	223	92
	Please rate your overall health.	Similar	82%	10	304	97
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Similar	24%	141	306	54

Custom benchmark tables

This table contains the comparisons of Wellington’s results to those from other communities within the State of Florida. The first column shows the comparison of Wellington’s rating to the benchmark. Wellington’s results are noted as being “higher”, “lower” or “similar” to the benchmark, meaning that the average rating given by Wellington residents is statistically similar to or different than the benchmark. The second column is Wellington’s “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Wellington’s rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Wellington’s result -- that is what percent of surveyed communities had a lower rating than Wellington.

			% positive	Rank	Number of communities	Percentile
Please rate each of the following aspects of quality of life in Wellington.	Wellington as a place to live	Higher	97%	6	24	79
	Your neighborhood as a place to live	Similar	88%	7	24	75
	Wellington as a place to raise children	Higher	97%	3	24	91
	Wellington as a place to work	Higher	75%	3	24	91
	Wellington as a place to visit	Similar	76%	12	24	54
	Wellington as a place to retire	Similar	82%	9	24	66
	The overall quality of life	Higher	95%	6	25	80
	Sense of community	Similar	77%	5	24	83
Please rate each of the following characteristics as they relate to Wellington as a whole.	Overall economic health	Higher	93%	2	24	95
	Overall quality of the transportation system	Similar	62%	6	22	77
	Overall design or layout of residential and commercial areas	Higher	80%	2	24	95
	Overall quality of the utility infrastructure	Higher	85%	3	22	90
	Overall feeling of safety	Similar	89%	5	24	83
	Overall quality of natural environment	Higher	90%	5	24	83
	Overall quality of parks and recreation opportunities	Higher	93%	4	22	86
	Overall health and wellness opportunities	Higher	88%	4	24	87
	Overall opportunities for education, culture, and the arts	Similar	62%	9	24	66
	Residents’ connection and engagement with their community	Similar	65%	7	22	72
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Wellington to someone who asks	Higher	97%	2	24	95
	Remain in Wellington for the next five years	Similar	91%	5	24	83
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	97%	10	24	62

Please rate how safe or unsafe you feel:	In Wellington's downtown/commercial area during the day	Similar	92%	8	24	70
	From property crime	Similar	75%	13	22	45
	From violent crime	Similar	85%	7	22	72
	From fire, flood, or other natural disaster	Similar	86%	3	22	90
Please rate the job you feel the Wellington community does at each of the following.	Making all residents feel welcome	Similar	78%	4	22	86
	Attracting people from diverse backgrounds	Similar	68%	7	22	72
	Valuing/respecting residents from diverse backgrounds	Similar	75%	5	22	81
	Taking care of vulnerable residents	Similar	69%	7	22	72
Please rate each of the following in the Wellington community.	Overall quality of business and service establishments	Similar	82%	6	24	79
	Variety of business and service establishments	Similar	70%	7	22	72
	Vibrancy of downtown/commercial area	Similar	60%	10	24	62
	Employment opportunities	Similar	50%	7	24	75
	Shopping opportunities	Similar	66%	8	23	69
	Cost of living	Similar	27%	18	24	29
	Overall image or reputation	Higher	91%	6	24	79
Please also rate each of the following in the Wellington community.	Traffic flow on major streets	Similar	51%	11	24	58
	Ease of public parking	Higher	82%	2	23	95
	Ease of travel by car	Similar	75%	5	24	83
	Ease of travel by public transportation	Similar	33%	7	23	73
	Ease of travel by bicycle	Similar	63%	6	24	79
	Ease of walking	Similar	68%	9	24	66
	Well-planned residential growth	Higher	63%	4	22	86
	Well-planned commercial growth	Higher	61%	4	22	86
	Well-designed neighborhoods	Higher	83%	3	22	90
	Preservation of the historical or cultural character of the community	Similar	61%	9	22	63
	Public places where people want to spend time	Similar	74%	7	24	75
	Variety of housing options	Similar	50%	9	24	66
	Availability of affordable quality housing	Similar	22%	10	25	64

Please also rate each of the following in the Wellington community.	Overall quality of new development	Similar	61%	4	23	86
	Overall appearance	Higher	91%	4	24	87
	Cleanliness	Much higher	97%	2	24	95
	Water resources	Higher	94%	4	22	86
	Air quality	Similar	90%	7	24	75
	Availability of paths and walking trails	Similar	80%	6	24	79
	Fitness opportunities	Similar	75%	9	24	66
	Recreational opportunities	Higher	84%	5	24	83
	Availability of affordable quality food	Similar	63%	12	23	52
	Availability of affordable quality health care	Similar	62%	8	24	70
	Availability of preventive health services	Similar	66%	5	23	82
	Availability of affordable quality mental health care	Similar	52%	6	22	77
	Opportunities to attend cultural/arts/music activities	Similar	69%	9	25	68
	Community support for the arts	Similar	62%	9	22	63
	Availability of affordable quality childcare/preschool	Similar	58%	5	22	81
	K-12 education	Higher	82%	4	23	86
	Adult educational opportunities	Similar	51%	12	23	52
	Sense of civic/community pride	Higher	75%	7	22	72
	Neighborliness of residents	Similar	71%	7	24	75
	Opportunities to participate in social events and activities	Similar	73%	6	24	79
	Opportunities to attend special events and festivals	Similar	77%	4	24	87
	Opportunities to volunteer	Similar	70%	8	24	70
	Opportunities to participate in community matters	Similar	63%	11	24	58
Openness and acceptance of the community toward people of diverse backgrounds	Similar	63%	8	25	72	
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the Village of Wellington for help or information	Similar	56%	10	24	62
	Contacted Wellington elected officials to express your opinion	Similar	14%	18	24	29
	Attended a local public meeting	Similar	23%	10	24	62
	Watched a local public meeting	Lower	16%	20	22	13





























Please indicate whether or not you have done each of the following in the last 12 months.	Volunteered your time to some group/activity	Similar	25%	17	24	33
	Campaigned or advocated for a local issue, cause, or candidate	Similar	15%	20	24	20
	Voted in your most recent local election	Similar	71%	16	22	31
	Used public transportation instead of driving	Similar	12%	8	24	70
	Carpooled with other adults or children instead of driving alone	Similar	44%	5	24	83
	Walked or biked instead of driving	Similar	57%	11	24	58
Please rate the quality of each of the following services in Wellington.	Public information services	Similar	83%	3	24	91
	Economic development	Similar	70%	6	24	79
	Traffic enforcement	Similar	60%	11	24	58
	Traffic signal timing	Similar	56%	7	23	73
	Street repair	Higher	80%	2	24	95
	Street cleaning	Higher	88%	2	24	95
	Street lighting	Higher	79%	2	24	95
	Sidewalk maintenance	Much higher	85%	2	24	95
	Bus or transit services	Higher	51%	4	23	86
	Land use, planning and zoning	Higher	57%	6	24	79
	Code enforcement	Higher	70%	2	24	95
	Affordable high-speed internet access	Higher	68%	2	21	95
	Garbage collection	Higher	90%	5	24	83
	Drinking water	Higher	80%	4	22	86
	Sewer services	Higher	89%	4	24	87
	Storm water management	Higher	85%	4	23	86
	Power (electric and/or gas) utility	Similar	84%	3	23	91
	Utility billing	Similar	73%	6	24	79
	Police/Sheriff services	Similar	89%	8	24	70
	Crime prevention	Similar	81%	10	24	62
Animal control	Similar	84%	7	22	72	
Ambulance or emergency medical services	Similar	95%	7	24	75	
































Please rate the quality of each of the following services in Wellington.	Fire services	Similar	97%	10	24	62
	Fire prevention and education	Similar	85%	5	24	83
	Emergency preparedness	Similar	87%	4	23	86
	Preservation of natural areas	Similar	68%	8	24	70
	Wellington open space	Similar	73%	6	23	78
	Recycling	Higher	83%	7	23	73
	Yard waste pick-up	Higher	91%	3	23	91
	Village parks	Higher	92%	3	24	91
	Recreation programs or classes	Higher	84%	2	24	95
	Recreation centers or facilities	Higher	90%	2	24	95
	Health services	Similar	78%	4	22	86
	Public library services	Similar	94%	2	23	95
	Overall customer service by Wellington employees	Similar	90%	5	24	83
	Please rate the following categories of Wellington government performance.	The value of services for the taxes paid to Wellington	Similar	67%	7	24
The overall direction that Wellington is taking		Similar	65%	7	24	75
The job Wellington government does at welcoming resident involvement		Similar	62%	5	24	83
Overall confidence in Wellington government		Similar	61%	6	24	79
Generally acting in the best interest of the community		Similar	67%	6	24	79
Being honest		Similar	69%	6	24	79
Being open and transparent to the public		Higher	65%	5	22	81
Informing residents about issues facing the community		Higher	65%	4	22	86
Treating all residents fairly		Higher	76%	5	24	83
Treating residents with respect		Higher	83%	3	21	90
Overall, how would you rate the quality of the services provided by each ..	The Village of Wellington	Similar	84%	5	24	83
	The Federal Government	Similar	47%	8	24	70
Please rate how important, if at all, you think it is for the Wellington community to focus on each of the following in the coming two years.	Overall economic health	Similar	93%	4	24	87
	Overall quality of the transportation system	Similar	76%	10	22	59
	Overall design or layout of residential and commercial areas	Similar	88%	3	24	91
































Please rate how important, if at all, you think it is for the Wellington community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure	Similar	95%	1	22	100
	Overall feeling of safety	Similar	95%	1	24	100
	Overall quality of natural environment	Similar	93%	3	24	91
	Overall quality of parks and recreation opportunities	Similar	91%	3	22	90
	Overall health and wellness opportunities	Similar	81%	5	24	83
	Overall opportunities for education, culture, and the arts	Similar	84%	3	24	91
	Residents' connection and engagement with their community	Similar	80%	5	24	83
In general, how many times do you:	Access the internet from your home	Similar	98%	3	21	90
	Access the internet from your cell phone	Similar	98%	3	21	90
	Visit social media sites	Similar	81%	8	21	66
	Use or check email	Similar	97%	8	21	66
	Share your opinions online	Similar	31%	14	21	38
	Shop online	Higher	69%	1	20	100
	Please rate your overall health.	Similar	82%	2	24	95
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Similar	24%	11	24	58
































Complete set of frequencies
































This dashboard contains a complete set of responses to each question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

Please rate each of the following aspects of quality of life in Wellington.	Wellington as a place to live	Excellent	62%	
				N=251
		Good		35% N=143
		Fair		2% N=9
		Poor		0% N=2
	Your neighborhood as a place to live	Excellent		56% N=225
		Good		32% N=129
		Fair		9% N=34
		Poor		3% N=14
	Wellington as a place to raise children	Excellent		66% N=228
		Good		32% N=110
		Fair		2% N=7
		Poor		0% N=1
	Wellington as a place to work	Excellent		39% N=96
		Good		37% N=92
		Fair		21% N=52
		Poor		3% N=6
	Wellington as a place to visit	Excellent		38% N=143
		Good		38% N=142
		Fair		19% N=72
		Poor		5% N=20
	Wellington as a place to retire	Excellent		42% N=138
		Good		41% N=134
		Fair		12% N=40
		Poor		5% N=17
	The overall quality of life	Excellent		51% N=206
		Good		44% N=176
		Fair		5% N=20
		Poor		0% N=2
































Please rate each of the following aspects of quality of life in Wellington.	Sense of community	Excellent		31% N=121
		Good		46% N=181
		Fair		20% N=79
		Poor		3% N=13
Please rate each of the following characteristics as they relate to Wellington as a whole.	Overall economic health	Excellent		36% N=134
		Good		56% N=207
		Fair		6% N=22
		Poor		2% N=6
	Overall quality of the transportation system	Excellent		18% N=65
		Good		44% N=159
		Fair		24% N=87
		Poor		14% N=50
	Overall design or layout of residential and commercial areas	Excellent		29% N=118
		Good		51% N=204
		Fair		17% N=69
		Poor		2% N=9
Overall quality of the utility infrastructure	Excellent		32% N=127	
	Good		53% N=208	
	Fair		14% N=55	
	Poor		1% N=5	
Overall feeling of safety	Excellent		42% N=168	
	Good		47% N=186	
	Fair		9% N=37	
	Poor		2% N=7	
Overall quality of natural environment	Excellent		47% N=185	
	Good		43% N=170	
	Fair		9% N=34	
	Poor		2% N=7	
Overall quality of parks and recreation opportunities	Excellent		54% N=212	
	Good		39% N=152	
	Fair		5% N=20	
































Please rate each of the following characteristics as they relate to Wellington as a whole.	Overall quality of parks and recreation opportunities	Poor		2% N=7
	Overall health and wellness opportunities	Excellent		42% N=159
		Good		46% N=172
		Fair		10% N=36
		Poor		2% N=9
Overall opportunities for education, culture, and the arts	Excellent		23% N=83	
	Good		39% N=143	
	Fair		29% N=107	
	Poor		9% N=34	
Residents' connection and engagement with their community	Excellent		18% N=67	
	Good		47% N=175	
	Fair		28% N=106	
	Poor		7% N=24	
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Wellington to someone who asks	Very likely		67% N=268
		Somewhat likely		29% N=117
		Somewhat unlikely		3% N=10
		Very unlikely		1% N=3
	Remain in Wellington for the next five years	Very likely		68% N=267
Somewhat likely			23% N=92	
Somewhat unlikely			5% N=18	
Very unlikely			4% N=14	
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		75% N=304
		Somewhat safe		22% N=87
		Neither safe nor unsafe		1% N=5
		Somewhat unsafe		1% N=4
		Very unsafe		1% N=4
In Wellington's downtown/commercial area during the day	Very safe		62% N=235	
	Somewhat safe		30% N=114	
	Neither safe nor unsafe		7% N=27	
	Somewhat unsafe		1% N=2	
	Very unsafe		0% N=1	

Please rate how safe or unsafe you feel:	From property crime	Very safe		38% N=151
		Somewhat safe		37% N=147
		Neither safe nor unsafe		11% N=44
		Somewhat unsafe		11% N=43
		Very unsafe		3% N=12
	From violent crime	Very safe		51% N=199
		Somewhat safe		34% N=133
		Neither safe nor unsafe		11% N=42
		Somewhat unsafe		5% N=18
		Very unsafe		0% N=
	From fire, flood, or other natural disaster	Very safe		43% N=169
		Somewhat safe		43% N=171
		Neither safe nor unsafe		10% N=38
		Somewhat unsafe		4% N=17
		Very unsafe		0% N=1
Please rate the job you feel the Wellington community does at each of the following.	Making all residents feel welcome	Excellent		33% N=127
		Good		45% N=174
		Fair		18% N=70
		Poor		4% N=15
	Attracting people from diverse backgrounds	Excellent		28% N=98
		Good		40% N=144
		Fair		22% N=80
		Poor		10% N=34
	Valuing/respecting residents from diverse backgrounds	Excellent		29% N=98
		Good		46% N=154
		Fair		20% N=68
		Poor		4% N=15
	Taking care of vulnerable residents	Excellent		19% N=50
		Good		50% N=131
		Fair		22% N=57
		Poor		9% N=24
































Please rate each of the following in the Wellington community.	Overall quality of business and service establishments	Excellent		28% N=114
		Good		54% N=215
		Fair		17% N=67
		Poor		1% N=6
	Variety of business and service establishments	Excellent		25% N=99
		Good		46% N=181
		Fair		24% N=94
		Poor		6% N=23
	Vibrancy of downtown/commercial area	Excellent		18% N=66
		Good		43% N=160
		Fair		31% N=116
		Poor		9% N=32
	Employment opportunities	Excellent		11% N=25
		Good		40% N=93
		Fair		40% N=94
		Poor		9% N=21
	Shopping opportunities	Excellent		27% N=110
		Good		38% N=154
		Fair		23% N=91
		Poor		11% N=46
	Cost of living	Excellent		3% N=14
		Good		24% N=96
		Fair		48% N=195
		Poor		24% N=97
	Overall image or reputation	Excellent		49% N=197
		Good		42% N=167
		Fair		9% N=34
		Poor		1% N=2
Please also rate each of the following in the Wellington community.	Traffic flow on major streets	Excellent		5% N=22
		Good		45% N=182
		Fair		32% N=129

Please also rate each of the following in the Wellington community.

Traffic flow on major streets	Poor		18% N=72
Ease of public parking	Excellent		19% N=76
	Good		63% N=251
	Fair		15% N=59
	Poor		3% N=13
Ease of travel by car	Excellent		23% N=90
	Good		52% N=208
	Fair		19% N=78
	Poor		6% N=24
Ease of travel by public transportation	Excellent		8% N=15
	Good		25% N=48
	Fair		26% N=51
	Poor		41% N=79
Ease of travel by bicycle	Excellent		17% N=50
	Good		45% N=132
	Fair		25% N=73
	Poor		12% N=36
Ease of walking	Excellent		24% N=88
	Good		44% N=162
	Fair		22% N=82
	Poor		10% N=37
Well-planned residential growth	Excellent		19% N=60
	Good		44% N=139
	Fair		26% N=81
	Poor		12% N=36
Well-planned commercial growth	Excellent		16% N=48
	Good		45% N=134
	Fair		23% N=69
	Poor		16% N=46
Well-designed neighborhoods	Excellent		26% N=98
	Good		57% N=220
































Please also rate each of the following in the Wellington community.				
Well-designed neighborhoods	Fair		14%	N=52
	Poor		3%	N=13
Preservation of the historical or cultural character of the community	Excellent		19%	N=61
	Good		41%	N=128
	Fair		24%	N=76
	Poor		15%	N=48
Public places where people want to spend time	Excellent		27%	N=106
	Good		46%	N=181
	Fair		21%	N=83
	Poor		6%	N=22
Variety of housing options	Excellent		11%	N=42
	Good		39%	N=143
	Fair		29%	N=107
	Poor		20%	N=74
Availability of affordable quality housing	Excellent		7%	N=25
	Good		14%	N=49
	Fair		39%	N=133
	Poor		39%	N=134
Overall quality of new development	Excellent		18%	N=55
	Good		43%	N=133
	Fair		29%	N=87
	Poor		10%	N=31
Overall appearance	Excellent		52%	N=209
	Good		39%	N=154
	Fair		7%	N=29
	Poor		2%	N=7
Cleanliness	Excellent		62%	N=249
	Good		34%	N=137
	Fair		4%	N=15
Water resources	Excellent		50%	N=198
	Good		44%	N=173
































Please also rate each of the following in the Wellington community.

Water resources	Fair		6% N=23
	Poor		1% N=3
Air quality	Excellent		46% N=183
	Good		44% N=173
	Fair		10% N=39
	Poor		0% N=
Availability of paths and walking trails	Excellent		38% N=146
	Good		43% N=165
	Fair		12% N=46
	Poor		7% N=28
Fitness opportunities	Excellent		36% N=129
	Good		40% N=144
	Fair		19% N=69
	Poor		6% N=21
Recreational opportunities	Excellent		38% N=143
	Good		46% N=176
	Fair		11% N=43
	Poor		4% N=17
Availability of affordable quality food	Excellent		19% N=75
	Good		45% N=178
	Fair		28% N=112
	Poor		8% N=31
Availability of affordable quality health care	Excellent		21% N=75
	Good		41% N=143
	Fair		25% N=87
	Poor		13% N=46
Availability of preventive health services	Excellent		22% N=72
	Good		45% N=145
	Fair		20% N=66
	Poor		13% N=42
Availability of affordable quality mental health care	Excellent		17% N=31

Please also rate each of the following in the Wellington community.				
Availability of affordable quality mental health care	Good		36%	N=67
	Fair		21%	N=40
	Poor		26%	N=49
Opportunities to attend cultural/arts/music activities	Excellent		19%	N=70
	Good		50%	N=184
	Fair		21%	N=78
	Poor		11%	N=39
Community support for the arts	Excellent		19%	N=63
	Good		42%	N=138
	Fair		28%	N=92
	Poor		10%	N=34
Availability of affordable quality childcare/preschool	Excellent		17%	N=34
	Good		40%	N=78
	Fair		23%	N=45
	Poor		19%	N=37
K-12 education	Excellent		28%	N=79
	Good		54%	N=154
	Fair		12%	N=34
	Poor		6%	N=16
Adult educational opportunities	Excellent		12%	N=28
	Good		39%	N=88
	Fair		34%	N=77
	Poor		15%	N=35
Sense of civic/community pride	Excellent		22%	N=84
	Good		52%	N=194
	Fair		23%	N=86
	Poor		3%	N=10
Neighborliness of residents	Excellent		20%	N=80
	Good		51%	N=199
	Fair		20%	N=79
	Poor		9%	N=35

Please also rate each of the following in the Wellington community.

Opportunities to participate in social events and activities	Excellent		27% N=101	
	Good		46% N=172	
	Fair		22% N=81	
	Poor		6% N=21	
Opportunities to attend special events and festivals	Excellent		34% N=129	
	Good		43% N=166	
	Fair		20% N=77	
	Poor		3% N=12	
Opportunities to volunteer	Excellent		24% N=63	
	Good		46% N=119	
	Fair		23% N=61	
	Poor		6% N=16	
Opportunities to participate in community matters	Excellent		19% N=57	
	Good		45% N=139	
	Fair		28% N=88	
	Poor		8% N=24	
Openness and acceptance of the community toward people of diverse backgrounds	Excellent		19% N=63	
	Good		44% N=149	
	Fair		30% N=102	
	Poor		7% N=24	
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the Village of Wellington for help or information	No		44% N=176
		Yes		56% N=225
Contacted Wellington elected officials to express your opinion	No		86% N=344	
	Yes		14% N=57	
Attended a local public meeting	No		76% N=306	
	Yes		24% N=94	
Watched a local public meeting	No		84% N=335	
	Yes		16% N=65	
Volunteered your time to some group/activity	No		75% N=301	
	Yes		25% N=101	
Campaigned or advocated for a local issue, cause, or candidate	No		85% N=343	
































Please indicate whether or not you have done each of the following in the last 12 months.	Campaigned or advocated for a local issue, cause, or candidate	Yes		15% N=60
	Voted in your most recent local election	No		29% N=115
		Yes		71% N=287
	Used public transportation instead of driving	No		88% N=351
		Yes		12% N=50
	Carpooled with other adults or children instead of driving alone	No		57% N=228
		Yes		43% N=172
	Walked or biked instead of driving	No		43% N=173
Yes			57% N=229	
Please rate the quality of each of the following services in Wellington.	Public information services	Excellent		22% N=70
		Good		61% N=196
		Fair		15% N=48
		Poor		3% N=10
	Economic development	Excellent		16% N=48
		Good		54% N=167
		Fair		27% N=83
		Poor		3% N=10
	Traffic enforcement	Excellent		13% N=48
		Good		48% N=175
		Fair		24% N=89
		Poor		15% N=57
	Traffic signal timing	Excellent		14% N=54
		Good		42% N=160
		Fair		28% N=109
		Poor		16% N=62
Street repair	Excellent		26% N=103	
	Good		54% N=213	
	Fair		14% N=56	
	Poor		5% N=20	
Street cleaning	Excellent		45% N=176	
	Good		43% N=171	
































Please rate the quality of each of the following services in Wellington.			
Street cleaning	Fair		11% N=41
	Poor		1% N=5
Street lighting	Excellent		31% N=122
	Good		48% N=188
	Fair		14% N=55
	Poor		7% N=29
Sidewalk maintenance	Excellent		34% N=131
	Good		51% N=199
	Fair		15% N=57
	Poor		1% N=4
Bus or transit services	Excellent		18% N=30
	Good		34% N=56
	Fair		23% N=39
	Poor		25% N=42
Land use, planning and zoning	Excellent		19% N=55
	Good		39% N=113
	Fair		26% N=76
	Poor		17% N=49
Code enforcement	Excellent		24% N=77
	Good		46% N=146
	Fair		19% N=61
	Poor		11% N=36
Affordable high-speed internet access	Excellent		27% N=99
	Good		41% N=149
	Fair		23% N=83
	Poor		9% N=31
Garbage collection	Excellent		50% N=198
	Good		40% N=158
	Fair		6% N=22
	Poor		4% N=15
Drinking water	Excellent		35% N=133

Please rate the quality of each of the following services in Wellington.
































Drinking water	Good		45% N=171
	Fair		13% N=49
	Poor		7% N=27
Sewer services	Excellent		42% N=150
	Good		48% N=172
	Fair		8% N=30
	Poor		2% N=8
Storm water management	Excellent		34% N=129
	Good		51% N=190
	Fair		14% N=54
	Poor		1% N=2
Power (electric and/or gas) utility	Excellent		34% N=132
	Good		50% N=195
	Fair		12% N=47
	Poor		4% N=18
Utility billing	Excellent		27% N=103
	Good		46% N=172
	Fair		24% N=90
	Poor		3% N=12
Police/Sheriff services	Excellent		38% N=136
	Good		51% N=183
	Fair		8% N=30
	Poor		3% N=10
Crime prevention	Excellent		24% N=85
	Good		57% N=201
	Fair		13% N=47
	Poor		5% N=18
Animal control	Excellent		25% N=74
	Good		59% N=175
	Fair		12% N=37
	Poor		3% N=10
































Please rate the quality of each of the following services in Wellington.

Ambulance or emergency medical services	Excellent		47% N=129
	Good		48% N=132
	Fair		5% N=14
Fire services	Excellent		48% N=129
	Good		50% N=135
	Fair		3% N=7
Fire prevention and education	Excellent		39% N=84
	Good		46% N=100
	Fair		13% N=28
	Poor		2% N=4
Emergency preparedness	Excellent		36% N=104
	Good		51% N=149
	Fair		10% N=28
	Poor		3% N=10
Preservation of natural areas	Excellent		26% N=88
	Good		43% N=143
	Fair		16% N=54
	Poor		15% N=51
Wellington open space	Excellent		27% N=96
	Good		47% N=168
	Fair		16% N=58
	Poor		10% N=36
Recycling	Excellent		38% N=144
	Good		45% N=173
	Fair		7% N=26
	Poor		10% N=37
Yard waste pick-up	Excellent		47% N=177
	Good		43% N=162
	Fair		6% N=22
	Poor		4% N=13
Village parks	Excellent		49% N=179




























Please rate the quality of each of the following services in Wellington.	Village parks	Good		44% N=161
		Fair		5% N=17
		Poor		3% N=12
	Recreation programs or classes	Excellent		41% N=122
		Good		44% N=132
		Fair		10% N=31
		Poor		5% N=16
	Recreation centers or facilities	Excellent		41% N=134
		Good		49% N=160
		Fair		8% N=28
		Poor		2% N=7
	Health services	Excellent		21% N=60
Good			58% N=167	
Fair			21% N=60	
Poor			1% N=3	
Public library services	Excellent		58% N=190	
	Good		36% N=120	
	Fair		2% N=7	
	Poor		4% N=14	
Overall customer service by Wellington employees	Excellent		34% N=124	
	Good		56% N=201	
	Fair		7% N=27	
	Poor		2% N=9	
Please rate the following categories of Wellington government performance.	The value of services for the taxes paid to Wellington	Excellent		13% N=48
		Good		54% N=194
		Fair		25% N=89
		Poor		8% N=30
	The overall direction that Wellington is taking	Excellent		20% N=71
		Good		45% N=159
		Fair		27% N=96
		Poor		8% N=30

Please rate the following categories of Wellington government performance.
































The job Wellington government does at welcoming resident involvement	Excellent		21% N=60
	Good		41% N=120
	Fair		30% N=87
	Poor		8% N=24
Overall confidence in Wellington government	Excellent		17% N=63
	Good		43% N=155
	Fair		29% N=106
	Poor		10% N=35
Generally acting in the best interest of the community	Excellent		21% N=73
	Good		46% N=165
	Fair		24% N=85
	Poor		9% N=33
Being honest	Excellent		24% N=71
	Good		44% N=131
	Fair		20% N=58
	Poor		12% N=35
Being open and transparent to the public	Excellent		23% N=72
	Good		42% N=133
	Fair		23% N=73
	Poor		13% N=40
Informing residents about issues facing the community	Excellent		24% N=80
	Good		41% N=136
	Fair		18% N=61
	Poor		16% N=55
Treating all residents fairly	Excellent		27% N=82
	Good		48% N=146
	Fair		16% N=48
	Poor		8% N=25
Treating residents with respect	Excellent		30% N=100
	Good		52% N=173
	Fair		11% N=36

	Treating residents with respect	Poor		7% N=22
Overall, how would you rate the quality of the services provided by each of the following?	The Village of Wellington	Excellent		27% N=104
		Good		57% N=215
		Fair		13% N=51
		Poor		3% N=11
	The Federal Government	Excellent		9% N=31
		Good		38% N=130
		Fair		27% N=91
		Poor		26% N=88
Please rate how important, if at all, you think it is for the Wellington community to focus on each of the following in the coming two years.	Overall economic health	Essential		55% N=212
		Very important		39% N=150
		Somewhat important		7% N=25
		Not at all important		0% N=1
Overall quality of the transportation system	Essential		35% N=139	
	Very important		41% N=160	
	Somewhat important		23% N=90	
	Not at all important		1% N=4	
Overall design or layout of residential and commercial areas	Essential		47% N=186	
	Very important		42% N=167	
	Somewhat important		11% N=44	
	Not at all important		0% N=2	
Overall quality of the utility infrastructure	Essential		67% N=262	
	Very important		28% N=111	
	Somewhat important		5% N=21	
Overall feeling of safety	Essential		73% N=286	
	Very important		23% N=89	
	Somewhat important		5% N=18	
Overall quality of natural environment	Essential		54% N=215	
	Very important		38% N=153	
	Somewhat important		7% N=29	
	Not at all important		0% N=1	

Please rate how important, if at all, you think it is for the Wellington community to focus on each of the following in the coming two years.

Overall quality of parks and recreation opportunities	Essential	 45% N=178	
	Very important	 46% N=184	
	Somewhat important	 9% N=35	
	Not at all important	0% N=	
Overall health and wellness opportunities	Essential	 41% N=163	
	Very important	 40% N=159	
	Somewhat important	 18% N=71	
	Not at all important	0% N=2	
Overall opportunities for education, culture, and the arts	Essential	 41% N=161	
	Very important	 44% N=173	
	Somewhat important	 15% N=60	
	Not at all important	1% N=2	
Residents' connection and engagement with their community	Essential	 29% N=115	
	Very important	 51% N=204	
	Somewhat important	 19% N=76	
	Not at all important	1% N=3	
In general, how many times do you:	Access the internet from your home	Several times a day	 90% N=351
		Once a day	 5% N=20
		A few times a week	 3% N=11
		Every few weeks	 1% N=3
		Less often or never	 1% N=3
Access the internet from your cell phone	Several times a day	 92% N=360	
	Once a day	 4% N=16	
	A few times a week	 2% N=8	
	Every few weeks	 0% N=1	
	Less often or never	 2% N=8	
Visit social media sites	Several times a day	 63% N=247	
	Once a day	 12% N=48	
	A few times a week	 6% N=22	
	Every few weeks	 4% N=16	
	Less often or never	 15% N=59	

In general, how many times do you:	Use or check email	Several times a day	84% N=328
		Once a day	11% N=42
		A few times a week	3% N=11
		Every few weeks	2% N=8
		Less often or never	1% N=4
Share your opinions online	Several times a day	18% N=67	
	Once a day	5% N=17	
	A few times a week	8% N=32	
	Every few weeks	21% N=80	
	Less often or never	48% N=180	
Shop online	Several times a day	23% N=91	
	Once a day	9% N=36	
	A few times a week	36% N=141	
	Every few weeks	24% N=93	
	Less often or never	7% N=28	
Please rate your overall health.	Excellent	42% N=163	
	Very good	41% N=158	
	Good	17% N=65	
	Fair	1% N=3	
	Poor	0% N=	
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Very positive	7% N=27	
	Somewhat positive	17% N=69	
	Neutral	39% N=155	
	Somewhat negative	26% N=103	
	Very negative	10% N=40	
How many years have you lived in Wellington?	Less than 2 years	10% N=41	
	2-5 years	27% N=108	
	6-10 years	16% N=62	
	11-20 years	20% N=79	
	More than 20 years	27% N=105	
Which best describes the building you live in?	Single-family detached home	72% N=282	

Which best describes the building you live in?	Townhouse or duplex (may share walls but no units above ..		14% N=53
	Condominium or apartment (have units above or below you)		13% N=53
	Other		0% N=2
Do you rent or own your home?	Rent		24% N=94
	Own		76% N=298
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than \$300		1% N=5
	\$300 to \$599		3% N=10
	\$600 to \$999		4% N=16
	\$1,000 to \$1,499		5% N=21
	\$1,500 to \$2,499		25% N=96
	\$2,500 to \$3,999		40% N=152
	\$4,000 to \$6,999		15% N=57
	\$7,000 to \$9,999		2% N=8
	\$10,000 or more		4% N=17
Do any children 17 or under live in your household?	No		59% N=231
	Yes		41% N=163
Are you or any other members of your household aged 65 or older?	No		71% N=274
	Yes		29% N=113
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		2% N=6
	\$25,000 to \$49,999		7% N=26
	\$50,000 to \$74,999		14% N=51
	\$75,000 to \$99,999		15% N=56
	\$100,000 to \$149,999		24% N=90
	\$150,000 to \$199,999		11% N=42
	\$200,000 to \$299,999		14% N=51
	\$300,000 or more		14% N=53
Are you of Hispanic, Latino/a/x, or Spanish origin?	No, not of Hispanic, Latino/a/x, or Spanish origin		75% N=281
	Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanis..		25% N=96
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaska Native		2% N=8
	Asian		6% N=23
	Black or African American		9% N=37

What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	Native Hawaiian or Other Pacific Islander	1% N=5
	White	75% N=290
	A race not listed	10% N=38
In which category is your age?	25-34 years	18% N=71
	35-44 years	15% N=60
	45-54 years	24% N=96
	55-64 years	18% N=72
	65-74 years	14% N=54
	75 years or older	10% N=40
What is your gender?	Woman	56% N=220
	Man	44% N=171
	Identify in another way	0% N=

Full trends

This table contains the trends over time for the Village of Wellington. The combined “percent positive” responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2021 and 2023 surveys is greater than seven percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

		2021	2023
Please rate each of the following aspects of quality of life in Wellington.	Wellington as a place to live	97%	97%
	Your neighborhood as a place to live	92%	88%
	Wellington as a place to raise children	94%	97%
	Wellington as a place to work	81%	75%
	Wellington as a place to visit	79%	76%
	Wellington as a place to retire	79%	82%
	The overall quality of life	94%	95%
	Sense of community	74%	77%
Please rate each of the following characteristics as they relate to Wellington as a whole.	Overall economic health	89%	93%
	Overall quality of the transportation system	68%	62%
	Overall design or layout of residential and commercial areas	84%	80%
	Overall quality of the utility infrastructure	85%	85%
	Overall feeling of safety	89%	89%
	Overall quality of natural environment	87%	90%
	Overall quality of parks and recreation opportunities	90%	93%
	Overall health and wellness opportunities	87%	88%
	Overall opportunities for education, culture, and the arts	74%	62%
	Residents’ connection and engagement with their community	67%	65%

Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Wellington to someone who asks	94% 97%
	Remain in Wellington for the next five years	87% 91%
Please rate how safe or unsafe you feel:	In your neighborhood during the day	96% 97%
	In Wellington's downtown/commercial area during the day	94% 92%
	From property crime	85% 75%
	From violent crime	90% 85%
	From fire, flood, or other natural disaster	83% 86%
Please rate the job you feel the Wellington community does at each of the following.	Making all residents feel welcome	81% 78%
	Attracting people from diverse backgrounds	73% 68%
	Valuing/respecting residents from diverse backgrounds	76% 75%
	Taking care of vulnerable residents	80% 69%
Please rate each of the following in the Wellington community.	Overall quality of business and service establishments	86% 82%
	Variety of business and service establishments	76% 70%
	Vibrancy of downtown/commercial area	72% 60%
	Employment opportunities	62% 50%
	Shopping opportunities	73% 66%
	Cost of living	48% 27%
	Overall image or reputation	92% 91%
Please also rate each of the following in the Wellington community.	Traffic flow on major streets	67% 51%
	Ease of public parking	79% 82%
	Ease of travel by car	85% 75%
	Ease of travel by public transportation	42% 33%
	Ease of travel by bicycle	72% 63%
	Ease of walking	79% 68%
	Well-planned residential growth	71% 63%

Please also rate each of the following in the Wellington community.

Well-planned commercial growth	66%	61%
Well-designed neighborhoods	83%	83%
Preservation of the historical or cultural character of the community	68%	61%
Public places where people want to spend time	72%	74%
Variety of housing options	68%	50%
Availability of affordable quality housing	38%	22%
Overall quality of new development	73%	61%
Overall appearance	92%	91%
Cleanliness	94%	97%
Water resources	75%	94%
Air quality	89%	90%
Availability of paths and walking trails	84%	80%
Fitness opportunities	78%	75%
Recreational opportunities	82%	84%
Availability of affordable quality food	75%	63%
Availability of affordable quality health care	74%	62%
Availability of preventive health services	78%	66%
Availability of affordable quality mental health care	61%	52%
Opportunities to attend cultural/arts/music activities	73%	69%
Community support for the arts	71%	62%
Availability of affordable quality childcare/preschool	69%	58%
K-12 education	86%	82%
Adult educational opportunities	68%	51%
Sense of civic/community pride	79%	75%
Neighborliness of residents	70%	71%

Please also rate each of the following in the Wellington community.	Opportunities to participate in social events and activities	78% 73%
	Opportunities to attend special events and festivals	77% 77%
	Opportunities to volunteer	72% 70%
	Opportunities to participate in community matters	71% 63%
	Openness and acceptance of the community toward people of diver..	70% 63%
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the Village of Wellington for help or information	56% 56%
	Contacted Wellington elected officials to express your opinion	13% 14%
	Attended a local public meeting	20% 23%
	Watched a local public meeting	20% 16%
	Volunteered your time to some group/activity	25% 25%
	Campaigned or advocated for a local issue, cause, or candidate	10% 15%
	Voted in your most recent local election	71% 71%
	Used public transportation instead of driving	5% 12%
	Carpooled with other adults or children instead of driving alone	36% 44%
	Walked or biked instead of driving	60% 57%
Please rate the quality of each of the following services in Wellington.	Public information services	82% 83%
	Economic development	78% 70%
	Traffic enforcement	74% 60%
	Traffic signal timing	65% 56%
	Street repair	85% 80%
	Street cleaning	92% 88%
	Street lighting	78% 79%
	Sidewalk maintenance	87% 85%
	Bus or transit services	51%
	Land use, planning and zoning	74% 57%

Please rate the quality of each of the following services in Wellington.

Code enforcement	74%	70%
Affordable high-speed internet access	66%	68%
Garbage collection	87%	90%
Drinking water	83%	80%
Sewer services	91%	89%
Storm water management	85%	85%
Power (electric and/or gas) utility	79%	84%
Utility billing	76%	73%
Police/Sheriff services	85%	89%
Crime prevention	84%	81%
Animal control	82%	84%
Ambulance or emergency medical services	94%	95%
Fire services	94%	97%
Fire prevention and education	83%	85%
Emergency preparedness	86%	87%
Preservation of natural areas	72%	68%
Wellington open space	78%	73%
Recycling	84%	83%
Yard waste pick-up	87%	91%
Village parks	91%	92%
Recreation programs or classes	86%	84%
Recreation centers or facilities	87%	90%
Health services	81%	78%
Public library services	84%	94%
Overall customer service by Wellington employees	84%	90%

Please rate the following categories of Wellington government performance.	The value of services for the taxes paid to Wellington	68% 67%
	The overall direction that Wellington is taking	72% 65%
	The job Wellington government does at welcoming resident involve..	64% 62%
	Overall confidence in Wellington government	70% 61%
	Generally acting in the best interest of the community	73% 67%
	Being honest	71% 69%
	Being open and transparent to the public	68% 65%
	Informing residents about issues facing the community	65% 65%
	Treating all residents fairly	70% 76%
	Treating residents with respect	77% 83%
Overall, how would you rate the quality of the services provided by each of the following?	The Village of Wellington	85% 84%
	The Federal Government	45% 47%
Please rate how important, if at all, you think it is for the Wellington community to focus on each of the following in the coming two years.	Overall economic health	92% 93%
	Overall quality of the transportation system	74% 76%
	Overall design or layout of residential and commercial areas	84% 88%
	Overall quality of the utility infrastructure	94% 95%
	Overall feeling of safety	93% 95%
	Overall quality of natural environment	89% 93%
	Overall quality of parks and recreation opportunities	90% 91%
	Overall health and wellness opportunities	84% 81%
	Overall opportunities for education, culture, and the arts	85% 84%
	Residents' connection and engagement with their community	76% 80%
In general, how many times do you:	Access the internet from your home	98% 98%
	Access the internet from your cell phone	97% 98%
	Visit social media sites	83% 81%

In general, how many times do you:	Use or check email	99% 97%
	Share your opinions online	32% 31%
	Shop online	63% 69%
	Please rate your overall health.	75% 82%
	What impact, if any, do you think the economy will have on your fa..	32% 24%

Methods (open participation)





























As part of its participation in The National Community Survey™ (The NCS™), the Village of Wellington conducted a survey of 407 residents. Survey invitations were mailed to randomly selected households and data were collected from April 14, 2023 to May 26, 2023. The results from this main survey effort represent the most robust estimate of your residents' opinions.

































After the above data collection period was underway, a link to an online open participation survey was publicized by the Village of Wellington. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and also a question about where they heard about the survey. The open participation survey was open to all village residents and became available on May 12, 2023. The survey remained open for two weeks and there were 34 responses.

The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. Due to limited response, the results were not statistically weighted.

Open participation survey results

































This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

	In which area of Wellington do you live?	1		16% N=5
		2		78% N=25
		None of these		6% N=2
Please rate each of the following aspects of quality of life in Wellington.	Wellington as a place to live	Excellent		56% N=18
		Good		38% N=12
		Fair		6% N=2
	Your neighborhood as a place to live	Excellent		53% N=16
		Good		33% N=10
		Fair		13% N=4
	Wellington as a place to raise children	Excellent		53% N=16
		Good		37% N=11
		Fair		10% N=3
	Wellington as a place to work	Excellent		17% N=3
		Good		39% N=7
		Fair		39% N=7
Poor			6% N=1	
Wellington as a place to visit	Excellent		21% N=6	
	Good		55% N=16	
	Fair		14% N=4	
	Poor		10% N=3	
Wellington as a place to retire	Excellent		31% N=8	
	Good		38% N=10	
	Fair		19% N=5	
	Poor		12% N=3	
The overall quality of life in Wellington	Excellent		42% N=13	
	Good		48% N=15	
	Fair		10% N=3	
Sense of community	Excellent		27% N=8	
































Please rate each of the following aspects of quality of life in Wellington.	Sense of community	Good		47% N=14
		Fair		20% N=6
		Poor		7% N=2
Please rate each of the following characteristics as they relate to Wellington as a whole.	Overall economic health of Wellington	Excellent		35% N=11
		Good		45% N=14
		Fair		16% N=5
		Poor		3% N=1
Overall quality of the transportation system (auto, bicycle, foot, bus) in Wellington	Excellent		20% N=6	
	Good		40% N=12	
	Fair		27% N=8	
	Poor		13% N=4	
Overall design or layout of Wellington's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Excellent		23% N=7	
	Good		58% N=18	
	Fair		13% N=4	
	Poor		6% N=2	
Overall quality of the utility infrastructure in Wellington (water, sewer, storm water, electric/gas, broadband)	Excellent		27% N=8	
	Good		50% N=15	
	Fair		17% N=5	
	Poor		7% N=2	
Overall feeling of safety in Wellington	Excellent		35% N=11	
	Good		45% N=14	
	Fair		16% N=5	
	Poor		3% N=1	
Overall quality of natural environment in Wellington	Excellent		26% N=8	
	Good		45% N=14	
	Fair		19% N=6	
	Poor		10% N=3	
Overall quality of parks and recreation opportunities	Excellent		53% N=17	
	Good		38% N=12	
	Fair		6% N=2	
	Poor		3% N=1	
Overall health and wellness opportunities in Wellington	Excellent		37% N=11	

Please rate each of the following characteristics as they relate to Wellington as a whole.	Overall health and wellness opportunities in Wellington	Good		37% N=11
		Fair		23% N=7
		Poor		3% N=1
	Overall opportunities for education, culture, and the arts	Excellent		23% N=7
		Good		43% N=13
		Fair		23% N=7
		Poor		10% N=3
	Residents' connection and engagement with their community	Excellent		19% N=6
		Good		45% N=14
Fair			29% N=9	
Poor			6% N=2	
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Wellington to someone who asks	Very likely		53% N=17
		Somewhat likely		34% N=11
		Somewhat unlikely		9% N=3
		Very unlikely		3% N=1
	Remain in Wellington for the next five years	Very likely		62% N=18
		Somewhat likely		21% N=6
		Somewhat unlikely		14% N=4
		Very unlikely		3% N=1
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		84% N=27
		Somewhat safe		13% N=4
		Somewhat unsafe		3% N=1
	In Wellington's commercial area(s) during the day	Very safe		63% N=20
		Somewhat safe		22% N=7
		Neither safe nor unsafe		6% N=2
		Somewhat unsafe		9% N=3
	From property crime	Very safe		32% N=10
		Somewhat safe		45% N=14
		Neither safe nor unsafe		13% N=4
		Somewhat unsafe		6% N=2
		Very unsafe		3% N=1
From violent crime	Very safe		53% N=17	

































Please rate how safe or unsafe you feel:	From violent crime	Somewhat safe		31% N=10
		Neither safe nor unsafe		6% N=2
		Somewhat unsafe		9% N=3
	From fire, flood, or other natural disaster	Very safe		53% N=17
		Somewhat safe		34% N=11
		Neither safe nor unsafe		6% N=2
Somewhat unsafe			6% N=2	
Please rate the job you feel the Wellington community does at each of the following.	Making all residents feel welcome	Excellent		37% N=11
		Good		47% N=14
		Fair		10% N=3
		Poor		7% N=2
	Attracting people from diverse backgrounds	Excellent		44% N=12
		Good		37% N=10
		Fair		11% N=3
		Poor		7% N=2
	Valuing/respecting residents from diverse backgrounds	Excellent		39% N=11
		Good		50% N=14
		Fair		4% N=1
		Poor		7% N=2
	Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	Excellent		11% N=2
		Good		63% N=12
		Fair		21% N=4
		Poor		5% N=1
Please rate each of the following in the Wellington community.	Overall quality of business and service establishments in Wellington	Excellent		22% N=7
		Good		47% N=15
		Fair		25% N=8
		Poor		6% N=2
	Variety of business and service establishments in Wellington	Excellent		16% N=5
		Good		41% N=13
		Fair		34% N=11
		Poor		9% N=3
	Vibrancy of commercial area(s)	Excellent		20% N=6

Please rate each of the following in the Wellington community.	Vibrancy of commercial area(s)	Good		43% N=13
		Fair		33% N=10
		Poor		3% N=1
	Employment opportunities	Excellent		11% N=2
		Good		42% N=8
		Fair		37% N=7
		Poor		11% N=2
	Shopping opportunities	Excellent		16% N=5
		Good		47% N=15
		Fair		28% N=9
		Poor		9% N=3
	Cost of living in Wellington	Good		38% N=12
Fair			41% N=13	
Poor			22% N=7	
Overall image or reputation of Wellington	Excellent		41% N=13	
	Good		56% N=18	
	Fair		3% N=1	
Please also rate each of the following in the Wellington community.	Traffic flow on major streets	Excellent		7% N=2
		Good		27% N=8
		Fair		37% N=11
		Poor		30% N=9
	Ease of public parking	Excellent		22% N=7
		Good		47% N=15
		Fair		19% N=6
		Poor		13% N=4
	Ease of travel by car in Wellington	Excellent		34% N=11
		Good		31% N=10
		Fair		16% N=5
		Poor		19% N=6
	Ease of travel by public transportation in Wellington	Good		21% N=3
		Fair		21% N=3
		Poor		57% N=8

































Please also rate each of the following in the Wellington community.

Ease of travel by bicycle in Wellington	Excellent		24% N=6
	Good		32% N=8
	Fair		32% N=8
	Poor		12% N=3
Ease of walking in Wellington	Excellent		33% N=10
	Good		40% N=12
	Fair		20% N=6
	Poor		7% N=2
Well-planned residential growth	Excellent		20% N=5
	Good		20% N=5
	Fair		36% N=9
	Poor		24% N=6
Well-planned commercial growth	Excellent		9% N=2
	Good		23% N=5
	Fair		36% N=8
	Poor		32% N=7
Well-designed neighborhoods	Excellent		23% N=7
	Good		61% N=19
	Fair		16% N=5
Preservation of the historical or cultural character of the community	Excellent		11% N=3
	Good		46% N=13
	Fair		25% N=7
	Poor		18% N=5
Public places where people want to spend time	Excellent		20% N=6
	Good		50% N=15
	Fair		23% N=7
	Poor		7% N=2
Variety of housing options	Excellent		4% N=1
	Good		57% N=16
	Fair		29% N=8
	Poor		11% N=3
Availability of affordable quality housing	Excellent		4% N=1

































Please also rate each of the following in the Wellington community.

































Availability of affordable quality housing	Good		28% N=7
	Fair		28% N=7
	Poor		40% N=10
Overall quality of new development in Wellington	Excellent		13% N=3
	Good		30% N=7
	Fair		43% N=10
	Poor		13% N=3
Overall appearance of Wellington	Excellent		45% N=14
	Good		39% N=12
	Fair		16% N=5
Cleanliness of Wellington	Excellent		63% N=20
	Good		28% N=9
	Fair		9% N=3
Water resources (lakes, ponds, canals, etc.)	Excellent		45% N=14
	Good		42% N=13
	Fair		10% N=3
	Poor		3% N=1
Air quality	Excellent		59% N=17
	Good		24% N=7
	Fair		14% N=4
	Poor		3% N=1
Availability of paths and walking trails	Excellent		40% N=12
	Good		33% N=10
	Fair		10% N=3
	Poor		17% N=5
Fitness opportunities (including exercise classes and paths or trails, etc.)	Excellent		26% N=8
	Good		35% N=11
	Fair		32% N=10
	Poor		6% N=2
Recreational opportunities	Excellent		42% N=13
	Good		35% N=11
	Fair		16% N=5

Please also rate each of the following in the Wellington community.

































Recreational opportunities	Poor		6% N=2
Availability of affordable quality food	Excellent		32% N=10
	Good		39% N=12
	Fair		19% N=6
	Poor		10% N=3
Availability of affordable quality health care	Excellent		25% N=7
	Good		36% N=10
	Fair		32% N=9
	Poor		7% N=2
Availability of preventive health services	Excellent		30% N=7
	Good		39% N=9
	Fair		26% N=6
	Poor		4% N=1
Availability of affordable quality mental health care	Excellent		8% N=1
	Good		23% N=3
	Fair		31% N=4
	Poor		38% N=5
Opportunities to attend cultural/arts/music activities	Excellent		22% N=7
	Good		50% N=16
	Fair		22% N=7
	Poor		6% N=2
Community support for the arts	Excellent		26% N=7
	Good		33% N=9
	Fair		30% N=8
	Poor		11% N=3
Availability of affordable quality childcare/preschool	Excellent		12% N=2
	Good		35% N=6
	Fair		35% N=6
	Poor		18% N=3
K-12 education	Excellent		58% N=15
	Good		27% N=7
	Fair		12% N=3

Please also rate each of the following in the Wellington community.

































K-12 education	Poor		4% N=1
Adult educational opportunities	Excellent		14% N=2
	Good		21% N=3
	Fair		43% N=6
	Poor		21% N=3
Sense of civic/community pride	Excellent		31% N=9
	Good		48% N=14
	Fair		14% N=4
	Poor		7% N=2
Neighborliness of residents in Wellington	Excellent		27% N=8
	Good		37% N=11
	Fair		27% N=8
	Poor		10% N=3
Opportunities to participate in social events and activities	Excellent		25% N=7
	Good		57% N=16
	Fair		14% N=4
	Poor		4% N=1
Opportunities to attend special events and festivals	Excellent		31% N=10
	Good		53% N=17
	Fair		9% N=3
	Poor		6% N=2
Opportunities to volunteer	Excellent		13% N=2
	Good		47% N=7
	Fair		33% N=5
	Poor		7% N=1
Opportunities to participate in community matters	Excellent		21% N=5
	Good		50% N=12
	Fair		25% N=6
	Poor		4% N=1
Openness and acceptance of the community toward people of diverse backgrounds	Excellent		19% N=5
	Good		59% N=16
	Fair		19% N=5

Please also rate each of the following in the Wellington community.	Openness and acceptance of the community toward people of diverse backgrounds	Poor		4% N=1
	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the Village of Wellington (in-person, phone, email, or web) for help or information	No	
		Yes		69% N=22
	Contacted Wellington elected officials (in-person, phone, email, or web) to express your opinion	No		75% N=24
		Yes		25% N=8
	Attended a local public meeting (of local elected officials like Village Council or County Commissioners, advisory boards, town halls, HOA,..	No		69% N=22
		Yes		31% N=10
	Watched (online or on television) a local public meeting	No		74% N=23
		Yes		26% N=8
	Volunteered your time to some group/activity in Wellington	No		69% N=22
		Yes		31% N=10
	Campaigned or advocated for a local issue, cause, or candidate	No		69% N=22
		Yes		31% N=10
	Voted in your most recent local election	No		9% N=3
		Yes		91% N=29
	Used bus, rail, subway, or other public transportation instead of driving	No		97% N=31
		Yes		3% N=1
	Carpooled with other adults or children instead of driving alone	No		63% N=20
		Yes		38% N=12
	Walked or biked instead of driving	No		41% N=13
		Yes		59% N=19
Please rate the quality of each of the following services in Wellington.	Public information services	Excellent		27% N=8
		Good		53% N=16
		Fair		17% N=5
		Poor		3% N=1
	Economic development	Excellent		22% N=6
		Good		44% N=12
		Fair		30% N=8
		Poor		4% N=1
	Traffic enforcement	Excellent		13% N=4
		Good		32% N=10
		Fair		26% N=8

































Please rate the quality of each of the following services in Wellington.

































Traffic enforcement	Poor		29% N=9
Traffic signal timing	Excellent		13% N=4
	Good		44% N=14
	Fair		31% N=10
	Poor		13% N=4
Street repair	Excellent		34% N=11
	Good		53% N=17
	Fair		6% N=2
	Poor		6% N=2
Street cleaning	Excellent		41% N=13
	Good		47% N=15
	Fair		9% N=3
	Poor		3% N=1
Street lighting	Excellent		29% N=9
	Good		45% N=14
	Fair		26% N=8
Sidewalk maintenance	Excellent		43% N=13
	Good		30% N=9
	Fair		20% N=6
	Poor		7% N=2
Bus or transit services	Excellent		9% N=1
	Good		27% N=3
	Fair		27% N=3
	Poor		36% N=4
Land use, planning, and zoning	Excellent		24% N=6
	Good		28% N=7
	Fair		32% N=8
	Poor		16% N=4
Code enforcement (weeds, abandoned buildings, etc.)	Excellent		18% N=5
	Good		25% N=7
	Fair		36% N=10
	Poor		21% N=6

































Please rate the quality of each of the following services in Wellington.

































Affordable high-speed internet access	Excellent		31% N=8
	Good		27% N=7
	Fair		19% N=5
	Poor		23% N=6
Garbage collection	Excellent		52% N=16
	Good		45% N=14
	Fair		3% N=1
Drinking water	Excellent		32% N=9
	Good		57% N=16
	Fair		11% N=3
Sewer services	Excellent		54% N=15
	Good		43% N=12
	Fair		4% N=1
Storm water management (storm drainage, dams, levees, etc.)	Excellent		48% N=14
	Good		41% N=12
	Fair		3% N=1
	Poor		7% N=2
Power (electric and/or gas) utility	Excellent		45% N=14
	Good		35% N=11
	Fair		6% N=2
	Poor		13% N=4
Utility billing	Excellent		23% N=7
	Good		35% N=11
	Fair		26% N=8
	Poor		16% N=5
Police/Sheriff services	Excellent		50% N=15
	Good		27% N=8
	Fair		13% N=4
	Poor		10% N=3
Crime prevention	Excellent		27% N=8
	Good		40% N=12
	Fair		30% N=9

Please rate the quality of each of the following services in Wellington.











Crime prevention	Poor		3% N=1
Animal control	Excellent		30% N=7
	Good		48% N=11
	Fair		17% N=4
	Poor		4% N=1
Ambulance or emergency medical services	Excellent		45% N=9
	Good		50% N=10
	Fair		5% N=1
Fire services	Excellent		55% N=12
	Good		41% N=9
	Fair		5% N=1
Fire prevention and education	Excellent		44% N=8
	Good		33% N=6
	Fair		22% N=4
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	Excellent		41% N=12
	Good		48% N=14
	Fair		10% N=3
Preservation of natural areas (open space, farmlands, and greenbelts)	Excellent		14% N=4
	Good		50% N=14
	Fair		21% N=6
	Poor		14% N=4
Wellington open space	Excellent		14% N=4
	Good		61% N=17
	Fair		14% N=4
	Poor		11% N=3
Recycling	Excellent		32% N=10
	Good		55% N=17
	Fair		13% N=4
Yard waste pick-up	Excellent		48% N=15
	Good		48% N=15
	Fair		3% N=1
Village parks	Excellent		70% N=21

















Please rate the quality of each of the following services in Wellington.	Village parks	Good		20% N=6
		Fair		10% N=3
	Recreation programs or classes	Excellent		50% N=11
		Good		36% N=8
		Fair		5% N=1
		Poor		9% N=2
	Recreation centers or facilities	Excellent		54% N=15
		Good		36% N=10
		Fair		7% N=2
		Poor		4% N=1
	Health services	Excellent		21% N=4
		Good		53% N=10
		Fair		26% N=5
	Public library services	Excellent		71% N=17
		Good		25% N=6
		Poor		4% N=1
	Overall customer service by Wellington employees (police, receptionists, planners, etc.)	Excellent		45% N=14
		Good		35% N=11
		Fair		19% N=6
Please rate the following categories of Wellington government performance.	The value of services for the taxes paid to Wellington	Excellent		17% N=5
		Good		63% N=19
		Fair		13% N=4
		Poor		7% N=2
	The overall direction that Wellington is taking	Excellent		14% N=4
		Good		28% N=8
		Fair		34% N=10
		Poor		24% N=7
	The job Wellington government does at welcoming resident involvement	Excellent		17% N=4
		Good		43% N=10
		Fair		13% N=3
		Poor		26% N=6
	Overall confidence in Wellington government	Excellent		10% N=3

Please rate the following categories of Wellington government performance.	Overall confidence in Wellington government	Good		40% N=12
		Fair		40% N=12
	Poor		10% N=3	
	Generally acting in the best interest of the community	Excellent		10% N=3
		Good		34% N=10
		Fair		41% N=12
		Poor		14% N=4
	Being honest	Excellent		17% N=4
		Good		42% N=10
		Fair		29% N=7
		Poor		13% N=3
	Being open and transparent to the public	Excellent		15% N=4
		Good		27% N=7
		Fair		42% N=11
		Poor		15% N=4
	Informing residents about issues facing the community	Excellent		14% N=4
		Good		31% N=9
		Fair		38% N=11
		Poor		17% N=5
	Treating all residents fairly	Excellent		19% N=4
		Good		52% N=11
		Fair		14% N=3
		Poor		14% N=3
	Treating residents with respect	Excellent		29% N=7
		Good		54% N=13
		Fair		17% N=4
Overall, how would you rate the quality of the services provided by each of the following?	The Village of Wellington	Excellent		28% N=9
		Good		47% N=15
		Fair		22% N=7
		Poor		3% N=1
	The Federal Government	Excellent		11% N=3
		Good		39% N=11

Overall, how would you rate the quality of the services provided by each of the following?	The Federal Government	Fair		32% N=9
		Poor		18% N=5
Please rate how important, if at all, you think it is for the Wellington community to focus on each of the following in the coming two years.	Overall economic health of Wellington	Essential		52% N=16
		Very important		35% N=11
		Somewhat important		13% N=4
	Overall quality of the transportation system (auto, bicycle, foot, bus) in Wellington	Essential		47% N=15
		Very important		28% N=9
		Somewhat important		19% N=6
		Not at all important		6% N=2
	Overall design or layout of Wellington's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Essential		38% N=12
		Very important		53% N=17
		Somewhat important		9% N=3
	Overall quality of the utility infrastructure in Wellington (water, sewer, storm water, electric/gas, broadband)	Essential		77% N=24
		Very important		19% N=6
		Somewhat important		3% N=1
	Overall feeling of safety in Wellington	Essential		72% N=23
		Very important		25% N=8
		Somewhat important		3% N=1
Overall quality of natural environment in Wellington	Essential		47% N=15	
	Very important		44% N=14	
	Somewhat important		9% N=3	
Overall quality of parks and recreation opportunities	Essential		44% N=14	
	Very important		44% N=14	
	Somewhat important		13% N=4	
Overall health and wellness opportunities in Wellington	Essential		23% N=7	
	Very important		48% N=15	
	Somewhat important		26% N=8	
	Not at all important		3% N=1	
Overall opportunities for education, culture, and the arts	Essential		32% N=10	
	Very important		42% N=13	
	Somewhat important		23% N=7	
	Not at all important		3% N=1	

Please rate how important, if at all, you think it is for the Wellington community to focus on each of the following in the coming two years.	Residents' connection and engagement with their community	Essential		35% N=11
		Very important		42% N=13
		Somewhat important		23% N=7
In general, how many times do you:	Access the internet from your home using a computer, laptop, or tablet computer	Several times a day		94% N=30
		Once a day		3% N=1
		A few times a week		3% N=1
	Access the internet from your cell phone	Several times a day		94% N=29
		Once a day		3% N=1
		Less often or never		3% N=1
	Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	Several times a day		77% N=24
		Once a day		13% N=4
		A few times a week		6% N=2
		Less often or never		3% N=1
	Use or check email	Several times a day		84% N=27
		Once a day		13% N=4
		A few times a week		3% N=1
	Share your opinions online	Several times a day		16% N=5
		Once a day		6% N=2
A few times a week			23% N=7	
Every few weeks			16% N=5	
Less often or never			39% N=12	
Shop online	Several times a day		16% N=5	
	Once a day		13% N=4	
	A few times a week		34% N=11	
	Every few weeks		31% N=10	
	Less often or never		6% N=2	
Please rate your overall health.	Excellent		53% N=17	
	Very good		25% N=8	
	Good		19% N=6	
	Fair		3% N=1	
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Very positive		3% N=1	
	Somewhat positive		9% N=3	

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Neutral		50% N=16
	Somewhat negative		34% N=11
	Very negative		3% N=1
How many years have you lived in Wellington?	2-5 years		13% N=4
	6-10 years		25% N=8
	11-20 years		28% N=9
	More than 20 years		34% N=11
Which best describes the building you live in?	Single-family detached home		91% N=29
	Townhouse or duplex (may share walls but no units above or below you)		3% N=1
	Condominium or apartment (have units above or below you)		6% N=2
Do you rent or own your home?	Rent		3% N=1
	Own		97% N=30
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	\$300 to \$599		4% N=1
	\$1,000 to \$1,499		7% N=2
	\$1,500 to \$2,499		36% N=10
	\$2,500 to \$3,999		39% N=11
	\$4,000 to \$6,999		7% N=2
	\$10,000 or more		7% N=2
Do any children 17 or under live in your household?	No		56% N=18
	Yes		44% N=14
Are you or any other members of your household aged 65 or older?	No		63% N=20
	Yes		38% N=12
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	\$25,000 to \$49,999		4% N=1
	\$50,000 to \$74,999		7% N=2
	\$75,000 to \$99,999		25% N=7
	\$100,000 to \$149,999		32% N=9
	\$150,000 to \$199,999		14% N=4
	\$200,000 to \$299,999		7% N=2
	\$300,000 or more		11% N=3
Are you of Hispanic, Latino/a/x, or Spanish origin?	No, not of Hispanic, Latino/a/x, or Spanish origin		91% N=29
	Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin		9% N=3
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	Asian		6% N=2

What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	Black or African American		6% N=2
	White		91% N=29
In which category is your age?	25-34 years		3% N=1
	35-44 years		25% N=8
	45-54 years		16% N=5
	55-64 years		31% N=10
	65-74 years		19% N=6
	75 years or older		6% N=2
What is your gender?	Woman		72% N=23
	Man		28% N=9
How did you hear about this survey? (Select all that apply.)	The Village's website		3% N=1
	The Village's social media (Facebook, Twitter, Instagram,...		22% N=7
	Received an email from the Village		13% N=4
	Received a postcard or letter from the Village		6% N=2
	Nextdoor		31% N=10
	In my Facebook feed		16% N=5
	Saw it in a newspaper article or ad (hard copy or online)		3% N=1
	Heard about it from a family member, friend or neighbor		3% N=1
	Other		3% N=1

The Village of Wellington 2023 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

1. Please rate each of the following aspects of quality of life in Wellington.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Wellington as a place to live.....	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Wellington as a place to raise children.....	1	2	3	4	5
Wellington as a place to work	1	2	3	4	5
Wellington as a place to visit	1	2	3	4	5
Wellington as a place to retire.....	1	2	3	4	5
The overall quality of life in Wellington.....	1	2	3	4	5
Sense of community.....	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Wellington as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall economic health of Wellington	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in Wellington	1	2	3	4	5
Overall design or layout of Wellington's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Wellington (water, sewer, storm water, electric/gas, broadband).....	1	2	3	4	5
Overall feeling of safety in Wellington.....	1	2	3	4	5
Overall quality of natural environment in Wellington	1	2	3	4	5
Overall quality of parks and recreation opportunities.....	1	2	3	4	5
Overall health and wellness opportunities in Wellington.....	1	2	3	4	5
Overall opportunities for education, culture, and the arts	1	2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in Wellington to someone who asks	1	2	3	4	5
Remain in Wellington for the next five years	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
In your neighborhood during the day.....	1	2	3	4	5	6
In Wellington's downtown/commercial area(s) during the day	1	2	3	4	5	6
From property crime.....	1	2	3	4	5	6
From violent crime.....	1	2	3	4	5	6
From fire, flood, or other natural disaster	1	2	3	4	5	6

5. Please rate the job you feel the Wellington community does at each of the following.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Making all residents feel welcome	1	2	3	4	5
Attracting people from diverse backgrounds.....	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	1	2	3	4	5

6. Please rate each of the following in the Wellington community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in Wellington	1	2	3	4	5
Variety of business and service establishments in Wellington.....	1	2	3	4	5
Vibrancy of downtown/commercial area(s)	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities.....	1	2	3	4	5
Cost of living in Wellington.....	1	2	3	4	5
Overall image or reputation of Wellington.....	1	2	3	4	5

7. Please also rate each of the following in the Wellington community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Traffic flow on major streets.....	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Wellington.....	1	2	3	4	5
Ease of travel by public transportation in Wellington.....	1	2	3	4	5
Ease of travel by bicycle in Wellington.....	1	2	3	4	5
Ease of walking in Wellington.....	1	2	3	4	5
Well-planned residential growth.....	1	2	3	4	5
Well-planned commercial growth.....	1	2	3	4	5
Well-designed neighborhoods.....	1	2	3	4	5
Preservation of the historical or cultural character of the community.....	1	2	3	4	5
Public places where people want to spend time.....	1	2	3	4	5
Variety of housing options.....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Overall quality of new development in Wellington.....	1	2	3	4	5
Overall appearance of Wellington.....	1	2	3	4	5
Cleanliness of Wellington.....	1	2	3	4	5
Water resources (lakes, ponds, canals, etc.).....	1	2	3	4	5
Air quality.....	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.)....	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food.....	1	2	3	4	5
Availability of affordable quality health care.....	1	2	3	4	5
Availability of preventive health services.....	1	2	3	4	5
Availability of affordable quality mental health care.....	1	2	3	4	5
Opportunities to attend cultural/arts/music activities.....	1	2	3	4	5
Community support for the arts.....	1	2	3	4	5
Availability of affordable quality childcare/preschool.....	1	2	3	4	5
K-12 education.....	1	2	3	4	5
Adult educational opportunities.....	1	2	3	4	5
Sense of civic/community pride.....	1	2	3	4	5
Neighborliness of residents in Wellington.....	1	2	3	4	5
Opportunities to participate in social events and activities.....	1	2	3	4	5
Opportunities to attend special events and festivals.....	1	2	3	4	5
Opportunities to volunteer.....	1	2	3	4	5
Opportunities to participate in community matters.....	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds.....	1	2	3	4	5

8. Please indicate whether or not you have done each of the following in the last 12 months.

	<u>No</u>	<u>Yes</u>
Contacted the Village of Wellington (in-person, phone, email, or web) for help or information.....	1	2
Contacted Wellington elected officials (in-person, phone, email, or web) to express your opinion.....	1	2
Attended a local public meeting (of local elected officials like Village Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.).....	1	2
Watched (online or on television) a local public meeting.....	1	2
Volunteered your time to some group/activity in Wellington.....	1	2
Campaigned or advocated for a local issue, cause, or candidate.....	1	2
Voted in your most recent local election.....	1	2
Used bus, rail, subway, or other public transportation instead of driving.....	1	2
Carpooled with other adults or children instead of driving alone.....	1	2
Walked or biked instead of driving.....	1	2

The Village of Wellington 2023 Community Survey

9. Please rate the quality of each of the following services in Wellington.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Public information services.....	1	2	3	4	5
Economic development.....	1	2	3	4	5
Traffic enforcement.....	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Street repair.....	1	2	3	4	5
Street cleaning.....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Sidewalk maintenance.....	1	2	3	4	5
Bus or transit services.....	1	2	3	4	5
Land use, planning, and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.).....	1	2	3	4	5
Affordable high-speed internet access.....	1	2	3	4	5
Garbage collection.....	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Sewer services.....	1	2	3	4	5
Storm water management (storm drainage, dams, levees, etc.).....	1	2	3	4	5
Power (electric and/or gas) utility.....	1	2	3	4	5
Utility billing.....	1	2	3	4	5
Police/Sheriff services.....	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Animal control.....	1	2	3	4	5
Ambulance or emergency medical services.....	1	2	3	4	5
Fire services.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations).....	1	2	3	4	5
Preservation of natural areas (open space, farmlands, and greenbelts).....	1	2	3	4	5
Wellington open space.....	1	2	3	4	5
Recycling.....	1	2	3	4	5
Yard waste pick-up.....	1	2	3	4	5
Village parks.....	1	2	3	4	5
Recreation programs or classes.....	1	2	3	4	5
Recreation centers or facilities.....	1	2	3	4	5
Health services.....	1	2	3	4	5
Public library services.....	1	2	3	4	5
Overall customer service by Wellington employees (police, receptionists, planners, etc.).....	1	2	3	4	5

10. Please rate the following categories of Wellington government performance.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The value of services for the taxes paid to Wellington.....	1	2	3	4	5
The overall direction that Wellington is taking.....	1	2	3	4	5
The job Wellington government does at welcoming resident involvement.....	1	2	3	4	5
Overall confidence in Wellington government.....	1	2	3	4	5
Generally acting in the best interest of the community.....	1	2	3	4	5
Being honest.....	1	2	3	4	5
Being open and transparent to the public.....	1	2	3	4	5
Informing residents about issues facing the community.....	1	2	3	4	5
Treating all residents fairly.....	1	2	3	4	5
Treating residents with respect.....	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The Village of Wellington.....	1	2	3	4	5
The Federal Government.....	1	2	3	4	5

12. Please rate how important, if at all, you think it is for the Wellington community to focus on each of the following in the coming two years.

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>
Overall economic health of Wellington	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Wellington	1	2	3	4
Overall design or layout of Wellington’s residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4
Overall quality of the utility infrastructure in Wellington (water, sewer, storm water, electric/gas, broadband)	1	2	3	4
Overall feeling of safety in Wellington.....	1	2	3	4
Overall quality of natural environment in Wellington	1	2	3	4
Overall quality of parks and recreation opportunities.....	1	2	3	4
Overall health and wellness opportunities in Wellington.....	1	2	3	4
Overall opportunities for education, culture, and the arts	1	2	3	4
Residents’ connection and engagement with their community	1	2	3	4

The Village of Wellington 2023 Community Survey

Our last questions are about you and your household.
Again, all of your responses to this survey are confidential and no identifying information will be shared.

D1. In general, how many times do you:

	Several <u>times a day</u>	Once <u>a day</u>	A few times <u>a week</u>	Every <u>few weeks</u>	Less often <u>or never</u>	Don't <u>know</u>
Access the internet from your home using a computer, laptop, or tablet computer	1	2	3	4	5	6
Access the internet from your cell phone.....	1	2	3	4	5	6
Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	1	2	3	4	5	6
Use or check email.....	1	2	3	4	5	6
Share your opinions online.....	1	2	3	4	5	6
Shop online	1	2	3	4	5	6

D2. Please rate your overall health.
 Excellent Very good Good Fair Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
 Very positive Somewhat positive Neutral Somewhat negative Very negative

D4. How many years have you lived in Wellington?
 Less than 2 years
 2-5 years
 6-10 years
 11-20 years
 More than 20 years

D5. Which best describes the building you live in?
 Single-family detached home
 Townhouse or duplex (may share walls but no units above or below you)
 Condominium or apartment (have units above or below you)
 Mobile home
 Other

D6. Do you rent or own your home?
 Rent
 Own

D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?
 Less than \$300 \$2,500 to \$3,999
 \$300 to \$599 \$4,000 to \$6,999
 \$600 to \$999 \$7,000 to \$9,999
 \$1,000 to \$1,499 \$10,000 or more
 \$1,500 to \$2,499

D8. Do any children 17 or under live in your household?
 No Yes

D9. Are you or any other members of your household aged 65 or older?
 No Yes

D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)
 Less than \$25,000 \$100,000 to \$149,999
 \$25,000 to \$49,999 \$150,000 to \$199,999
 \$50,000 to \$74,999 \$200,000 to \$299,999
 \$75,000 to \$99,999 \$300,000 or more

D11. Are you of Hispanic, Latino/a/x, or Spanish origin?
 No Yes

D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)
 American Indian or Alaskan Native
 Asian
 Black or African American
 Native Hawaiian or Other Pacific Islander
 White
 A race not listed

D13. In which category is your age?
 18-24 years 55-64 years
 25-34 years 65-74 years
 35-44 years 75 years or older
 45-54 years

D14. What is your gender?
 Woman
 Man
 Identify in another way → go to D14a

D14a. If you identify in another way, how would you describe your gender?
 Agender/I don't identify with any gender
 Genderqueer/gender fluid
 Non-binary
 Transgender man
 Transgender woman
 Two-spirit
 Identify in another way

Thank you! Please return the completed survey in the postage-paid envelope to:
National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502