#### Ken Lawson, Secretary

Rick Scott, Governor

November 22, 2016

Jacek Thomasik c/o Village of Wellington Building Department 12300 Forest Hill Blvd West Palm Beach, FL 33414

Case No:

2016-006330

Subject:

Michael Ramos

Dear Mr. Thomasik,

The complaint that you filed against the above-referenced contractor has been reviewed by our office. After careful review of the file in this matter, the case has been closed.

Please understand that this decision in no way indicates that your complaint is not valid, but only that the allegations either cannot be substantiated or disciplined within the parameters of Chapter 489, Florida Statutes. It is certainly not an indication that you do not have a valid civil case. Civil remedies are based upon breach of contract rather than violation of a regulatory statute; they are broader, require less proof, and have as their objective restitution of financial damages. The Department, on the other hand, disciplines licensees under a quasi-criminal burden of proof, with the objective being fines, suspension or revocation of licensure. The Department attempts to address financial harm, but has no authority to enforce restitution outside the licensure process.

Contract disputes involving scope of contract terms, punchlists and workmanship problems are civil issues not within jurisdiction of the department. Likewise, building code violations are not within the jurisdiction of the department and must, instead, be addressed by the local building department. Therefore, we urge you to consult an attorney regarding your potential remedies in the civil courts.

Because this case has been dismissed without a finding of probable cause, the file materials and basis for dismissal may not be disclosed to you absent permission of the Subject.

Although we are unable to proceed further, please accept our thanks for your interest and effort in reporting this matter.

Sincerely,

s/Kimberly Murray

Kimberly Murray Assistant General Counsel

#### **Norma Arce**

From: Jacek Tomasik

Sent: Thursday, February 11, 2016 11:30 AM

To: Norma Arce

**Subject:** FW: Case Number: 2016006330

I believe this is our DBPR complaint. Please file with the associated permit. Thanks

Jacek Tomasik, CBO, LEED AP | Building Official | Village of Wellington | 12300 Forest Hill Blvd | Wellington, FL 33414 | Tel: 561.753.2505 | jacekt@wellingtonfl.gov





From: REG Complaints [mailto:REG.Complaints@myfloridalicense.com]

Sent: Wednesday, February 10, 2016 2:06 PM

To: Jacek Tomasik

Subject: Case Number: 2016006330

February 10, 2016

#### **CONFIDENTIAL TO:**

JACEK TOMASIK 12300 FOREST HILL BLVD VILLAGE OF WELLINGTON BLDG OFFICIAL WEST PALM BEACH, FL 33414 JTOMASIK@WELLINGTONFL.GOV

RE: Case Number: 2016006330 Subject: MICHAEL RAMOS

#### Dear JACEK TOMASIK:

Your complaint against MICHAEL RAMOS has been forwarded to our West Palm Beach regional office for further investigation. The investigator assigned to investigate your complaint will contact you if any additional information is needed.

Pursuant to Florida law, MICHAEL RAMOS will be provided with a copy of your complaint and given an opportunity to submit a written response to your complaint. Once the investigation is complete, the investigative file will be forwarded to our legal division and assigned to a prosecutor.

With a few exceptions, such as investigations of Community Association Managers (CAMS) or unlicensed individuals (ULA), department investigations and the evidence obtained during the investigation is confidential and remains confidential unless there is a finding of "probable cause." A finding of probable cause is

appropriate where there is enough evidence to believe that the subject under investigation has committed a violation of the applicable laws or rules.

With some exceptions, such as CAMS and ULA, probable cause panels composed of members appointed by either the department or the appropriate regulatory board, are delegated the responsibility to make decisions regarding probable cause. (Please note, the department serves as the probable cause panel regarding CAMS and ULA complaints.) The probable cause panel meets as needed and reviews the investigative findings of the department. The prosecutor presents the complaints to the panel and represents the department during the panel meetings. If the panel closes a complaint without finding probable cause, the entire file remains confidential. If the panel makes a finding of probable cause, the file becomes public ten days later. Whether probable cause is found or not, you will be notified of the outcome of the panel meeting.

# INSTRUCTIONS FOR COMPLETING CONSTRUCTION-RELATED COMPLAINT PACKAGE DBPR CILB 4355

### Complaint begins on page 2

If you have any questions or need assistance in completing these forms, please contact the Department of Business and Professional Regulation, Customer Contact Center, at **850.487.1395**.

In filing these forms, be certain that they are completely filled out, that all questions are answered truthfully and that all required information requested is provided. **Please type or print in ink.** 

#### CHECKLIST:

TRANSACTION	FORM REQUIREMENTS
File Construction-related Complaint	<ul> <li>□ Complete DBPR 0070 – Uniform Complaint Form –         Construction</li> <li>□ If needed, complete the DBPR 0060 – General Explanatory         Description form in order to provide the Department with         additional complaint information.</li> <li>□ Complete DBPR CILB 4355 – Construction-Related         Complaint Form</li> <li>□ If you are submitting a construction-related complaint, send         copies of any documentation of your contractual relationship         with the contractor and evidence supporting your allegations         to 1940 North Monroe Street, Tallahassee, FL 32399-0782         (supporting documentation may consist of the contract         between you and your contractor, proof of payment to         contractor, building permit, permit application, notice of code         violations, certificate of occupancy, liens, judgments and         notices to owner including copies of related work orders,         bills, subcontracts, warranties, etc.). A copy of your         contract and proof of payment is required in order to         process your construction-related complaint.</li> </ul>

#### **QUALIFICATIONS:**

Any licensee or consumer may submit a complaint to the Department of Business and Professional Regulation.

Please send the completed forms and documentation to:

Department of Business and Professional Regulation
Division of Regulation/Compliance
Consumer Services
1940 North Monroe Street
Tallahassee, FL 32399 – 0782

www.MyFlorida.com/dbpr

# STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION

Any investigation or administrative proceeding brought by the Department against the subject of your complaint will rely upon the information you provide to the Department. All allegations and supporting documentation <u>MUST</u> be provided to the Department at this time.

		COMPLAINANT	INFORMATION		
Last Name Tomasik		First Jacek	Middle	Title Mr.	Suffix
	any/Occupation	Jacek			
Building Office	cial - Village of Wellington				
Ot 4 V 4 4 4	DO Boy	MAILING	ADDRESS		
12300 Forest	ess or P.O. Box Hill Blvd.				
1997					
27			01-12	7:- 0- do /14 ont	
City Wellingt	on		State Florida	Zip Code (+4 opt 33414	ionai)
County (if F	lorida address)		Country	100	
Palm Beach		CONTACTIN	USA		
Drimary Phy	one Number	CONTACTIN	FORMATION Alternate Phone Nu	mhar	
561-753-250			Alternate Friorie ivu	mber	
Primary E-N itomasik@we	Mail Address ellingtonfl.gov		1		
-	Activity Complaint? Yes	X No	Unknow	n 🔲	
If this is hur	ricane related, please sp	ecify which one	**	*If NONE please check	here.
	Frances Ivan Jear		Katrina Wilma	Other Other	ileie. 🔼
How did you	u get this complaint form	? (check one):			
Toll Free Li	ne 850.487.1395 F	Punta Gorda Bld	g Dept Wilma Tas	k Force ☐ Other 区	]
		COMPLAINT	DESCRIPTION		
			DESCRIPTION		
installed Duc	in violation of Chapter 1, of k Work without a permit. St nuary 26, 2016. Scope of w	op work order iss	ued, order number 16-2	55 issued by inspecto	
Attached: Co	of stan work order and r	- b - t - a			
Attached: Co	opy of stop work order and p	onotos			
					9
					10

Attach additional sheets as necessary.

PRIVATE ATTORNEY FOR COMPLAINANT (IF APPLICABLE)					
Last Name	First	Middle	Title	Suffix	
	ADDDE	CC			
	ADDRE	55			
Street Address or P.O. Box					
City		State	Zip Code	(+4 optional)	
County (if Florida address)	C	Country			
	CONTACT INFO	And the second s			
Primary Phone Number  Alternate Phone Number					

	SUBJECT OF	COMPL	AINT	
Last Name Ramos	First Mike		Middle	Title Suffix
License Number (if known) CAC057376				
Company/Occupation One Hour Air Conditioning & Heating				
	MAILING A	ADDRES	SS	
Street Address or P.O. Box				
8233 Gator Lane #2				
City West Palm Beach			State Florida	Zip Code (+4 optional) 33411
County (if Florida address) Palm Beach		Countr	у	
	CONTACT IN	FORMA	TION	
Primary Phone Number 561-719-8152	Primary E-Mail A mike@kingofcool.co	ddress om		
RESIDENCE AD	DRESS (IF DIFFE	RENT T	HAN MAILING AD	DRESS)
Street Address				
City			State	Zip Code (+4 optional)
County (if Florida address)		Countr	у	

PRIVATE A	TTORNEY FOR SUBJECT	OF COMPLAINT (IF	APPLICABLE)	
Last Name	First	Middle	Title	Suffix
Tribally to the state of the st	<b>ADDD</b>	TCC		
	ADDR	E55		
Street Address or P.O. Box	Y			
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City		State	Zin Code (	+4 optional)
City		Otate	Zip Code (	14 optional)
County (if Florida address)		Country		
THE RESIDENCE OF THE PARTY OF T	OONITA OT IN	CODMATION		
	CONTACT INF	-ORIVIATION		

Primary Phone Number	Alternate Phone Number

	WITNESS (IF AP	PLICABLE)		
Last Name	First	Middle	Title	Suffix
	ADDRE	SS		
Street Address or P.O. Box				
		11341LE-0-101E-0-101E-0-101E-0-101E-0-101E-0-101E-0-101E-0-101E-0-101E-0-101E-0-101E-0-101E-0-101E-0-101E-0-1		
City		State	Zip Code	(+4 optional)
County (if Florida address)	С	Country		
	CONTACT INFO	DRMATION		
Primary Phone Number		lternate Phone Numb	per	

	WITNESS (IF APPL	ICABLE)		
Last Name	First	Middle	Title	Suffix
	ADDRESS	Charles The State of Sales		
Street Address or P.O. Box				
City		State	Zip Code (	(+4 optional)
County (if Florida address)	Cou	intry		
	CONTACT INFORI	MATION		
Primary Phone Number	Alte	rnate Phone Numb	per	

I affirm that I have provided the above information completely and truthfully to the best of my knowledge.

Send your completed complaint and documentation to:

Complainant Sign Here:\_\_\_

Date: 2-1-16

Department of Business and Professional Regulation Division of Regulation/Compliance – Consumer Services 1940 North Monroe Street Tallahassee, FL 32399 – 0782

## STATE OF FLORIDA **DEPARTMENT OF BUSINESS AND** PROFESSIONAL REGULATION NOTE - This form must be submitted as part of an

application packet

	APPLICANT INF	ORMATION		
Last Name	First	Middle	Title	Suffix

	EXPLANATION
•	

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND
PROFESSIONAL REGULATION
Division of Regulation/Compliance
Consumer Services
1940 North Monroe Street
Tallahassee, FL 32399 – 0782

NOTE – This form must be submitted as part of an entire packet.

If you have any questions or need assistance in completing this application, please contact the Department of Business and Professional Regulation, Customer Contact Center, at **850.487.1395**.

	WORK-SIT	TE ST	REET A	DDRESS		
Street Addr						
14492 Stirru	p Lane					
0:1		01		7:- (. 4 4: 1)		
City Wellington		Stat		Zip (+4 optional) 33414	County Palm Beach	
	CONTRACTOR	CON	/PLAINT	QUESTIONS		
I am compla	aining in my capacity as a:					
-	omeowner	X		Department		
	ibcontractor ipplier	H	Contract	or f Commercial Struct	ure	
	ippiioi		Other:	. Commorcial Struct		
Salact the	category that best summarizes the	ho w"	ork the co	ntractor did for you	or that you were	
involved in:		ne wo	ork the co	illiaciói did foi you c	or that you were	
D. D. Jik h			Duilt ada	litian to barras		
Built h	ouse deled house	H		lition to house nmercial structure		
Commenced Commen	nditioning or heating work at			led or built addition t	to commercial	
house	ofed or repaired part of the	П	Structure	e cial roof work		
roof of	a house		Electrica			
	esidential pool		Other:		9	
L Plumb	ing work					
Please sele	ect the categories below that bes	st des	cribe you	r basic complaint:		
☐ Por	or workmanship by contractor					
☐ Job	Job finished, but contractor will not correct problems					
	Roof leaks; contractor will not repair Contractor failed to pay subcontractors/suppliers					
	ntractor falled to pay subcontractor taking unreasonably lon			e job		
☐ Co	ntractor abandoned job			•		
L Fin	ancial dishonesty/misconduct by	y con	tractor			

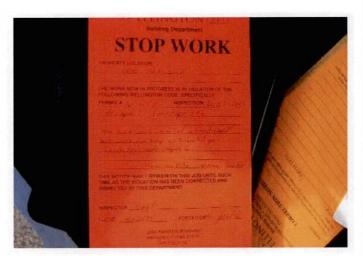
FINANCIAL QUESTIONS
1. Was your contract in writing? Yes No
2. What was your contract price?
What was the contract execution date?
4. What was the work begin date? What was the work end date?
5. What was the total amount paid to the contractor?
6. Have you had to pay subcontractors or suppliers directly? Yes No
7. If you have paid subcontractors or suppliers directly, how much and why?
8. Are there now unpaid bills owed to subcontractors or suppliers which contractor should have paid? Yes \(\bigcap\) No \(\bigcap\)
9. What is the total of such unpaid bills?
10. Have you filed civil suit against a contractor? Yes No Have you obtained a judgment?
11. Have any liens been filed? Yes No No
12. Did contractor sign any statements to the effect that all bills have been paid? Yes \(\bigcap\) No \(\bigcap\)
13. Have you fired the contractor? Yes No
14. Has the job now been completed by you or a new contractor? Yes \[ \bigcap No \[ \bigcap
15. What is the actual or estimated cost to finish the job if you hire another contractor?
BUILDING CODE COMPLIANCE BY CONTRACTOR
16. Was a permit required for the work that was to be completed by the contractor? Yes \_ No \_
17. If required, was a building permit obtained from the building department? Yes No If yes, what is the name of the building department?
Permit Number Date Issued
18. Who pulled the permit?
19. Was the permit obtained on time? Yes X No X Work completed prior to obtaining a permit
20. Were any inspections missed or performed late? Yes No S Building has been occupied prior to certificate of occupancy.
21. Did the site pass final inspection by the building department? Yes No 🗵
22. If the site did not pass final inspection by the building department, explain why.
23. Was a Certificate of Occupancy issued? Yes ☐ No 区

WORKMANSHIP QUESTIONS
24. Has the contractor offered to make repairs? Yes No
25. Has the contractor made attempts to make repairs? Yes No If yes, how many times?
26. Have you had any other licensed contractor, architect or engineer inspect the work?  Yes No X
ATTESTATION STATEMENT REQUIRES SIGNATURE OF APPLICANT
I affirm that I have provided the above information completely and truthfully to the best of my knowledge. Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree (Florida Statute 837.06).
Sign Here: Date:

### Stop Work



Return air not sealed properly FBC 5th Edition Mechanical 603.9



Stop work order FBC 5th Edition Building 115.1

#### Stop Work



Main return air box-FBC 5th Edition Residential M1601.4.1 FBC 5th Edition-Mechanical 603.9



Main return air box-FBC 5th Edition Residential M1601.4.1 FBC 5th Edition-Mechanical 603.9



Main return air box-FBC 5th Edition Residential M1601.4.1 FBC 5th Edition-Mechanical 603.9



Master supply air-FBC 5th Edition Residential M1601.4.1 FBC 5th Edition-Mechanical 603.9



Drain line not insulated or supported FBC 5th Edition Mechanical 307.2.5



Drain line not insulated or supported FBC 5th Edition Mechanical 307.2.5

#### Stop Work



Supply air plenum at air handler FBC 5th Edition Mechanical 603.9



New air supply FBC 5th Edition Mechanical 603.9



Flex duct not installed properly FBC 5th Edition Mechanical 603.9/Residential M1601.4.2



Flex duct not installed properly FBC 5th Edition Mechanical 603.9/Residential M1601.4.2



Flex duct not supported properly FBC 5th Edition Mechanical 603.10



Flex duct not supported properly FBC 5th Edition Mechanical 603.10

