

**VILLAGE OF WELLINGTON
SENIOR ADVISORY COMMITTEE MEETING
APRIL 12, 2018 - 3:30 PM
WELLINGTON CITY HALL**

MINUTES

Members Present: Howard Trager, Veronica McCue, Mary Kastner, Sampson Nebb, Sharon Lascola, and Jose Soto

Members Absent: Sally Schwartz

Village Staff: Paulette Edwards, Scott Campbell, Jenifer Brito, Jim Barnes, Bruce Delaney and Geneeka Morris

I. Call to Order/Opening Comments

Mr. Trager, Chair, called the meeting to order at 3:30 p.m.

II. Pledge of Allegiance

Mr. Trager led the Pledge of Allegiance.

III. Approval of Agenda

A motion was made by Ms. Kastner to approve the Agenda as presented.

IV. Approval of Minutes

A. February 8, 2018 SAC meeting

The Committee had a few changes: Mr. Nebb said that the spelling of a name was incorrect and needed to be changed and he corrected his statement that the President of this board is with the Senior Club not Senior Luncheon.

Ms. Kastner had clarification to the survey and what it will focus on; she gave a listing on paper of the changes that needed to be made. Corrections and/or clarification on page two under old business in the first paragraph; The new survey will focus on communication, economical, education, health, recreation, safety, social, transportation and volunteering of existing and potential needs based on the responses from the survey. The survey will give the SAC and the village a tangible idea of sense of how the current programs and services meet the satisfaction of the residents and which specific areas need improvement and suggested recommendations.

Ms. Lascola stated that under board comments from Florida Alliance for retired American that Ms. Judith Kohler and Mr. Hamra Council person from Royal Palm Beach.

A motion was made by Mr. Nebb, and seconded by Ms. McCue to approve the Minutes as presented.

V. **Staff Updates**

Mrs. Edwards introduced the new Senior Services Coordinator Jenifer Brito, she recently came from the Alzheimer's Association of Palm Beach County and was also a Director of a senior services facility in Ohio.

Mrs. Brito stated that she was excited to be here and excited to work with the committee to improve the programs and services for the seniors.

Mrs. Edwards stated that staffs was invited to address some of the questions and concerns that were made by the committee. Ms. Edwards stated that they had brought staff and administration in to answer questions from the last meeting. She introduced the Assistant Village Manager Mr. Barnes and welcomed him to come up.

Mr. Barnes addressed the committee about the survey, and we would like to review and add more things to it, after comparing it to the older survey and attain more background information. When we do this we will bring it back to the committee and research better delivery methods. Since the senior population is more technologically savvy, we will look at other ways in which we used mobile survey tools at senior events. We could use iPads and bring them to events and have staff capture the information. We are looking to get more data and get a better response; there are several free response sections in the current survey. Although that is good, we want to edit the survey because sometimes people won't put anything in the free response sections.

Mr. Barnes stated that if you look back to the previous survey we look as if we are getting more info from males than females. Seniors is such a broad age population, so we can assure we get information from possibly the younger seniors as well, so in the future it helps us with survey instruments.

Mr. Trager mentioned the senior population has grown tremendously and he has seen a much younger crowd especially at Buena Vida.

Mr. Barnes said we want to reach out to certain communities that we know are saturated with seniors to ensure we are getting their responses as well.

Mr. Soto asked how they will send it out via mail and how will we get all of these responses.

Mr. Barnes said they could do an online instrument such as something like survey monkey or a staff person has an iPad with the survey available.

Mr. Barnes said they will bring back the survey to be reviewed by the senior advisory committee.

Ms. Edwards said from the last meeting there were issues about the WCC and there were issues with getting locked out at an event and the cleanliness of the bathrooms. Ms. Edwards invited up Mr. Delaney and Mr. Piconcelli to address the issues.

Mr. Delaney wanted to address a couple of issues that were brought up. The toilets are new with sensors built into them and after you use the facility the toilet will flush. The factory sets the settings and the user who felt that they possibly need to flush more, there is an option for a manual flush as well. The cleanliness of the facilities are cleaned every day, and if there are any issues please let the staff know to address the issues.

Ms. McCue stated the audience was concerned and she had heard this from a couple of people so she was glad that this was being addressed.

Mr. Delaney said there have been comments about putting ashtrays out front of the community center and we are not going to do that. This dates back to 2011 where I had met with the Palm Beach County who had an initiative called healthy lungs and we have children who come to our facilities. Part of the initiative, is that we wouldn't prohibit smoking but we would have people step outside to the parking lot if they would like to smoke.

Ms. Lascola asked about smoke outs instead of ashtrays where you can drop the butt into it, so they can make it a cleaner atmosphere instead of having them on the ground.

Mr. Delaney said he understands but that still promotes smoking outside of the building

Ms. McCue asked if it would be possible to put a smoke ender on the side of the building

Mr. Barnes would have to pick another spot farther away, due to the Florida clean air indoor act, we would have to look for a farther place from the building. There are several areas that are far enough away from the building that we could look at for potential areas.

Mr. Barnes said that all areas such as the amphitheater and the community center area are smoke free areas.

Ms. Brito gave an update on Health and wellness events: 62 residents were in attendance in February, and March had 65 residents in attendance. For the Senior Symposium there were 60 attendees in February, and 54 attendees in March. The senior symposium will be held on April 19th at 11:30 with the topic Hearing Loss. The health and wellness event will be on April 24 on legacy planning. Ms. Brito also informed the Committee about the number of new enrollees for the star program which were 6 for the month of February and 7 for the month of March.

Mr. Campbell explained that we have a total of 900 registrants for the star program.

Ms. Edwards explained Mrs. Brito met with Palm Tran to address the transportation because seniors are having issues getting into the town cars. We checked into their transportation for people who have issues to get into cars and that Palm Tran is taking over two hours to get seniors anywhere.

Ms. Brito is going to be meeting with a company who is a call center and they use Uber and lyft which have accessibility to ADA vehicles and address our need for seniors. We will report back at the next meeting. There will be a call center so they have a dispatch and the senior will be able to talk to someone. We know that there will be a population who will need more physical assistance and we will be putting out a proposal for a new transportation company.

Mr. Trager asked how many seniors are unable to use the service due to not being able to get into the car.

Mr. Campbell stated we have less than five people at this time unable to use the service.

Mr. Soto has had to help a client who was unable to find transportation and used the Palm Tran service.

Mr. Trager asked why our meeting was cancelled

Ms. Edwards stated that the meeting was cancelled due to the public safety and education where this was a joint meeting. We weren't able to have the meeting due to the preparation of the joint meeting. The SAC was invited to attend the meeting and the meeting was always going to be a joint meeting for public safety and education. If there is a request for a joint meeting then that is something that they can look at for the future.

Mr. Trager wanted to know if there was a problem with communication because he had called to talk to Mr. Campbell and got the message on Monday that the meeting had been cancelled. He then called and was unable to reach Mrs. Edwards to verify

Ms. Edwards apologized

Mr. Soto wanted to know if we could write down the names so we can follow up about the meeting

Ms. Edwards stated we have a sign-up sheet in the front for everyone to sign up.

Ms. Edwards stated we can call everyone on behalf of the committee.

VI. Old Business

Ms. McCue wanted to know about homegrown heroes.

Ms. Brito stated communications is reviewing and would have an answer back next meeting

Ms. McCue stated it had already been reviewed

Ms. Edwards stated in terms of review she means getting it on the website and there were questions as to whether the HomeGrown Hero would be a monthly, quarterly or semi-annual nomination.

Ms. McCue wants this to mimic Hometown Hero's

Ms. Edwards will have Ms. Brito get with communications to see when we will debut this and this will be put in the Primetime news.

Mr. Campbell confirmed about having the tables at the events, but needed to know what dates the Senior Advisory Committee were interested in to have the tables.

Ms. McCue wanted people to volunteer for the events and she would like to start at the green market.

Mr. Trager wants to know what items will be passed out at the events; she wants to pass out information about SAC.

Ms. McCue and Ms. Kastner will volunteer for the food truck event in May.

Ms. McCue will have a banner donated for the SAC for the front of the table.

Mr. Trager wanted to know about the health fair

Ms. Edwards said that Ms. Brito and Mr. Campbell had done some research for the health fair

Ms. Brito said she had meetings with local hospitals and plans to invite several vendors for great resources.

Mr. Campbell also mentioned we have checked with Royal Palm and they will be having a Health Fair in August.

Ms. Brito said we will look towards the fall to host the health fair

Ms. Lascola asked if there are designated hours that seniors can come in and speak with Someone.

Ms. Brito explained there are no designated hours for seniors, but they are we don't have certain time that we are always there is people need us.

Ms. Edwards stated we could have designated hours for people to come in.

VII. New Business

Mr. Trager asked if we will be replacing Mrs. Swartz

Ms. Edwards said we would be replacing her and have an answer by next meeting.

Ms. Lascola asked if there are designated hours that seniors can come in and speak with someone

Ms. Brito stated we don't have certain time that we are always there is people need us.

Ms. Lascola said it worked out great in Royal Palm with a senior committee and they knew when to come in.

Mr. Campbell said anyone can come in anytime they would like to: we are able to help them.

Ms. Edwards stated we could have designated hours for when people can come in and have a schedule.

VIII. Public Comments

Ms. Rogers spoke to Mr. Piconcelli about the toilets not flushing correctly at the community center. It's also unfortunate that the meeting was cancelled because it slowed the momentum.

IX. Board Comments

Ms. McCue thanked Ms. Edwards, Ms. Brito and Mr. Campbell for their help. Thanked the board and the fact they are trying to make a difference.

Mr. Nebb reminded of the next meeting being at 430 pm.

Ms. Kastner stated that she is happy to see that transportation is being addressed and having more accessible vehicles.

Mr. Trager wants the public to know they are working for them to address the issues.

X. **Adjournment**

Motion was made by all and meeting was adjourned at 4:28pm

Approved and Adopted:

Howard Trager, Chairperson **Date**

Geneeka Morris, Recording Secretary **Date**