

## MINUTES

### REGULAR MEETING OF THE WELLINGTON VILLAGE COUNCIL

Wellington Village Hall  
12300 Forest Hill Blvd  
Wellington, FL 33414

Tuesday, June 12, 2018  
7:00 p.m.

Pursuant to the foregoing notice, a Regular Meeting of the Wellington Council was held on Tuesday, June 12, 2018, commencing at 7:00 p.m. at Wellington Village Hall, 12300 Forest Hill Boulevard, Wellington, FL 33414.

Council Members present: Anne Gerwig, Mayor; Michael Drahos, Vice Mayor; John T. McGovern, Councilman; and Michael Napoleone, Councilman.

Council Members absent: Tanya Siskind, Councilwoman.

Advisors to the Council: Paul Schofield, Manager; Rachel Bausch, Assistant Attorney; Jim Barnes, Assistant Manager; Tanya Quickel, Director of Administrative and Financial Services; and Rachel Callovi, Deputy Village Clerk.

1. **CALL TO ORDER** - Mayor Gerwig called the meeting to order at 7:00 p.m.
2. **PLEDGE OF ALLEGIANCE** – Mayor Gerwig led the Pledge of Allegiance.
3. **INVOCATION** - Minister Geraldo Vieira, The Pentecostals of the Palm Beaches (Wellington Branch), delivered the invocation.
4. **APPROVAL OF AGENDA**

Mr. Schofield indicated staff recommended approval of the Agenda as amended:

1. Add "Relay for Life Presentation by Lisa Noel" to Presentations and Proclamations as Item 5B.

**A motion was made by Councilman McGovern, seconded by Vice Mayor Drahos, and unanimously passed (4-0), to approve the Agenda as amended.**

#### 5. PRESENTATIONS AND PROCLAMATIONS

- A. **18-2156** A PROCLAMATION OF THE VILLAGE COUNCIL OF WELLINGTON, FLORIDA RECOGNIZING ZACH BEATTY, WYATT BOSWELL AND MICHAEL GAROFALO ON THEIR ADMITTANCE TO THE U.S. AIR FORCE ACADEMY

Mr. Schofield introduced the item and stated the proclamation was amended slightly: A PROCLAMATION OF THE VILLAGE COUNCIL OF WELLINGTON, FLORIDA RECOGNIZING ZACH BEATTY, WYATT BOSWELL AND MICHAEL GAROFALO ON THEIR ADMITTANCE TO THE U.S. AIR FORCE ACADEMY AND NICOLE WANTLIN ON HER ADMISSION TO THE U.S. MILITARY ACADEMY AT WEST POINT.

Ms. Callovi read the proclamation.

Each of the students thanked the Council for this recognition and shared their aspirations and goals.

Council congratulated the students on their accomplishments and wished them well.

Council presented the students with the proclamations.

**B. RELAY FOR LIFE PRESENTATION BY LISA NOEL**

Mr. Schofield introduced the item.

Ms. Lisa Noel, Community Manager for the Relay for Life for the American Cancer Society, thanked the Council and the Village for everything they have done for the American Cancer Society in the last couple of years. She introduced Andrew Ruiz, a volunteer who works with her in the office.

Mr. Ruiz stated he has been involved with Relay for Life for a long time and this was his second year of being the Chair of the Relay for Life of Western Palm Beach County. He indicated cancer affects everyone and he shared his story of losing his mother to breast cancer when he was 13-years-old. He said that loss continues to perpetuate him to do more with this cause.

Mr. Ruiz indicated the Village of Wellington team raised more than \$12,000 this last year and collectively the Relay for Life event raised \$135,000 for the American Cancer Society. He said they were able to accomplish this through their partnership with the Village, as they could not have done it alone. He stated Village staff are the nicest and most accommodating people. He thanked everyone involved.

Ms. Noel stated she loves Wellington and has been a resident for over thirty years. She thanked Council for their commitment and dedication to Relay for Life and the community itself. She shared her story of being a two-time cancer survivor with four reoccurrences and how the American Cancer Society was there for her.

Council thanked Ms. Noel and her team for all that they do.

**6. CONSENT AGENDA**

**A. 18-1917 AUTHORIZATION TO AWARD AN ANNUAL CONTRACT FOR THE PURCHASE OF MULCH**

**B. 18-2087 AUTHORIZATION TO UTILIZE A PALM BEACH COUNTY CONTRACT WITH WYNN & SONS ENVIRONMENTAL CONSTRUCTION CO., INC., FOR THE UTILITY VALVE CONCRETE COLLAR INSTALLATIONS**

- C.      **18-2120**      AUTHORIZATION TO AWARD A TASK ORDER TO PROVIDE HYDROGEOLOGIC CONSULTING SERVICES FOR GROUNDWATER MODELING AND APPLICATION FOR MODIFICATION OF VILLAGE OF WELLINGTON SOUTH FLORIDA WATER MANAGEMENT DISTRICT (SFWMD) CONSUMPTIVE USE PERMIT
  
- D.      **18-2125**      AUTHORIZATION TO ENTER INTO AN AGREEMENT WITH AVOLVE SOFTWARE FOR PROJECTDOX UPGRADES

**A motion was made by Councilman Napoleone, seconded by Vice Mayor Drahos, and unanimously passed (4-0), to approve the Consent Agenda as presented.**

Mr. Schofield indicated one comment card was received from the public.

1. Ms. Sarah Willis announced that she is running for Circuit Court Judge, Group 25, on August 28, 2018, in a county-wide election. She indicated she has devoted her career to public service in the courtroom, most recently as a General Magistrate and Traffic Support Hearing Officer. She said she began her career as an Assistant State Attorney and specialized in the Special Victims Unit.

**7. PUBLIC HEARINGS**

- A.      **18-2132**      ORDINANCE NO. 2018-05 (POST DISASTER DEBRIS RECOVERY)
  
  
AN ORDINANCE OF WELLINGTON, FLORIDA’S COUNCIL AMENDING CHAPTER 2 OF THE CODE OF ORDINANCES BY CREATING NEW ARTICLE IX, SECTIONS 2-362 AND 2-363 PROVIDING FOR POST DISASTER DEBRIS RECOVERY; PROVIDING FOR A CONFLICTS CLAUSE; PROVIDING A SEVERABILITY CLAUSE; AND PROVIDING AN EFFECTIVE DATE.

Mr. Schofield introduced the item and indicated it was the second reading. He stated the change in the Ordinance will allow the Village to have debris removal agreements in private communities. He said the agreements are required in order to collect debris. He explained it makes sense to complete the agreements up front rather than after the storm. He stated staff negotiated with FEMA to get this process in place. He said staff is recommending approval.

Mayor Gerwig stated the Village learned from last year to have everything already in place in case there is a storm. She said this process is good for this hurricane season only, as they will have to do this every year.

Councilman McGovern asked if this Ordinance was the same as first reading. Mr. Barnes stated the only change is to the form itself, as the specific individual names were removed so that the form does not have to be changed if the names change.

Mayor Gerwig asked if the language in this document was used last season. Mr. Barnes stated he could not say for sure if it was the exact language; however, this language has been approved by the Federal Emergency Management Agency (FEMA) and by the Village legal staff.

Mayor Gerwig stated last year the Governor and the Florida League of Cities had daily call-ins and she told them that the other communities can get in touch with the Village Attorney, if they want to see the documents and what the Village has done.

Ms. Rachel Bausch indicated the agreement is part of or an exhibit to the ordinance. Mayor Gerwig stated it is all in one place to make it easy.

Mayor Gerwig said the Village likes to help the other communities when they can, because many of the smaller cities do not have the resources. Mr. Barnes indicated the Village has had some inquiries this year already, as they have provided the current draft to a couple of municipalities.

Councilman McGovern thought it was good to have this process in place and ready to go. Mr. Barnes stated the form itself could be done now or later, but the Village is choosing to do it now. He explained the reason for the two readings is the ordinance modification reflects the Village making the advanced determination that in the event of a storm where there is possible cause for health, safety, welfare issues, this is the requirement to be able to do private property debris removal.

Ms. Callovi read the Ordinance by title.

#### Public Hearing

A motion was made by Councilman Napoleone, seconded by Vice Mayor Drahos, and unanimously passed (4-0) to open the Public Hearing.

There being no public comments, a motion was made by Councilman McGovern, seconded by Vice Mayor Drahos, and unanimously passed (4-0) to close the Public Hearing.

**A motion was made by Councilman Napoleone, seconded by Councilman McGovern, and unanimously passed (4-0) to approve Ordinance No. 2018-05 (Post Disaster Debris Recovery) as presented.**

### **8. REGULAR AGENDA**

#### **A. 18-2138 VOTING DELEGATE FOR THE FLORIDA LEAGUE OF CITIES' 92<sup>ND</sup> ANNUAL CONFERENCE**

Mr. Schofield introduced the item. He stated the Florida League of Cities' 92<sup>nd</sup> Annual Conference will be held August 16-18, 2018, in Hollywood, FL.

**A motion was made by Councilman Napoleone, seconded by Vice Mayor Drahos, and unanimously passed (4-0), to nominate Mayor Gerwig as the Voting Delegate for the Florida League of Cities' 92<sup>nd</sup> Annual Conference.**

### **9. PUBLIC FORUM**

Mr. Schofield indicated no public comment cards were received.

## 10. ATTORNEY'S REPORT

**MS. COHEN:** In Ms. Cohen's absence, Ms. Rachel Bausch presented the following report:

- Ms. Bausch provided an update on the Palm Beach Polo litigation. She stated, with respect to the vegetation removal on Stribling Way, the hearing on the Village's amended motion for Temporary Injunction has been continued pursuant to court order to June 29, 2018, at 8:30 AM.

Ms. Bausch stated, with respect to the new violations in Big Blue, she spoke with Mr. Claudio Riedi who has filed a new complaint with respect to those violations and also an emergency motion for Temporary Injunction. She said the complaint has been served and Mr. Riedi is working to get a hearing set on the earliest date available. She stated she will follow-up with him tomorrow to see if a date has been confirmed. Councilman McGovern asked that Council be informed of that date.

Ms. Bausch stated this case was initially assigned to Judge Artau and it was reassigned to Judge Nutt. She believed Judge Nutt is also the judge on the initial Big Blue litigation, so it was reassigned as a related case. Mayor Gerwig indicated Mr. Riedi, the outside counsel that has been hired for this project, also has extensive knowledge about this case having been involved early on.

## 11. MANAGER'S REPORT

**MR. SCHOFIELD:** Mr. Schofield presented the following report:

- The next Regular Council Meeting will be held on Tuesday, June 26, 2018, at 7:00 p.m. in the Council Chambers.
- Board and Committee training is scheduled for Wednesday, June 27, 2018 from 4:00 p.m. to 6:00 p.m. and Thursday, June 28, 2018, from 6:30 p.m. to 8:30 p.m. in the Council Chambers. He stated Board and Committee members only have to attend one of these two sessions.
- Mr. Schofield indicated Mr. Bill Silliman will provide an update on the data breach.

Mr. Silliman reviewed the current state of the possible Click2Gov breach. He explained that Click2Gov is the Village e-payment system for Utilities, Code, Building, Business Licenses, Parking Tickets, and Planning. He stated those were the only areas affected by the breach, and it did not affect the RecTrac system.

Mr. Silliman provided the following timeline:

June 6, 2018 – The Village received a call from Click2Gov support stating the Village had a server that was vulnerable. It was determined that they should turn the server off and Village senior management was notified. Notices were placed on the website that all Click2Gov electronic sites were down. There was a call with a Click2Gov technician to get the specifications on building a new server, as Click2Gov did not want to remediate the current server. Village IT staff started calling their antivirus malware

vendor and opened a case, starting with forensic details. IT also called the Village's web access firewall company, opened a case and provided forensics. Village IT staff built out the new Click2Gov server to spec, starting installation and rebuild with the technician the following morning.

June 7, 2018 – Village IT staff worked with the Click2Gov technician to rebuild the server and copy all config and customizations. They notified Village management of the current updates. IT had a conference call with Click2Gov and their appointed forensic security vendor Sylint. They notified Village senior management of the update from the call with Sylint and Click2Gov. They started working on a possible data breach release to go out to the public. By 10:30 a.m., IT contacted the Palm Beach Sheriff's Office to open a case on the possible data breach. They then called MS-ISAC, a multistate security agency the Village belongs to, to open up a forensics case for remediation. IT added more information to the WellingtonFL.gov website to reference potential data breach information, FAQs, and such. There was various assistance from the Click2Gov technicians to setup the server and test all of the patches and securities. The Click2Gov utility site was back up and running and processing payments. All six Click2Gov modules were up and working: Utilities, Code, Building, Business Licenses, Parking Tickets and Planning.

June 11, 2018 – IT completed a secure upload of a copy of the affected server, which they turned off to Sylint (Superior and Click2Gov's forensics vendor). The Village called Automated Merchant Systems (the Village's credit card vendor of choice and record) to report a possible breach and get assistance.

June 12, 2018 – Sylint confirmed they received everything the Village sent them over the weekend. Sylint uploaded it to their side and started forensic analysis, which they hope will be completed sometime tomorrow. Village staff updated their antivirus vendor and access firewall vendor on the specifics they asked for and on the affected files uploaded to them. By 11:30 a.m., they Federal Expressed an encrypted hard drive to MS-ISAC to do forensics for the Village.

Mr. Silliman stated during the call on June 7, 2018, with forensic security vendors Sylint and Click2Gov Superior, IT found out how to determine if the Village was affected. He said they were instructed to go into two parts of the server and look for ten files. He stated IT confirmed that five of the files or web shells were in two different sections.

Mr. Silliman explained there was a vulnerability in the Click2Gov system. He said they use Web BEA from Oracle and it allowed a hacker to get in and drop web shells. He stated Sylint has done many Superior Glick2Gov remediations because of this vulnerability, as it has happened to other municipalities in the states. He said they found that web shells were developed and the one that got in put the server into debug mode. He explained whenever it was queried, it looked like it was not in debug mode but in fact off. He stated they then installed the bitcoin mining application and saw the hackers had remote access capabilities and dropped additional web shells, which was the credit card number capture device. He said the credit card capture device was only in the one payment section that is on anything on Click2Gov, which was those six different areas: Utilities, Code, Building, Business Licenses, Parking Tickets, Planning.

Mr. Silliman stated if anybody made a one-time payment with their credit card and typed in their card information, it was grabbing that data and putting it in a log file. He said it

would get two, five, ten or fifty of them all lined up and encrypt them and send it out. He stated it would then go back behind itself and erase all of those logs. He said it then made sure that the debug part was turned on, but was responding to any cue's coming back to it that it was off when it was really on. He stated it was really well written, and that Sylint stated it was specifically written for Click2Gov.

Mr. Silliman stated it was only looking for credit card information and credit card numbers. He said if anyone was making a one-time payment with any kind of e-check where they were putting in their account number or routing number, it was not looking for that or capturing that data. He stated it also could not grab the information from anyone who had their credit card saved in the wallet and/or setup for automatic payments, as it was a different process and it was encrypted by other means. He said it affected one-time payments only.

Mayor Gerwig asked about debit cards. Mr. Silliman stated it would have grabbed the debit cards as well. He said debit cards are considered a credit card, so it would have grabbed the sixteen digit, plus the other information that was being entered.

Mr. Silliman stated his staff asked about the timeline on this. He said they were told in the past, the vendor would have to get a copy of the Village's server to do forensics and then they would get back to IT. He stated from what they have seen and from the files that IT found, they would say that July 2017 to February 2018 would be the dates they should watch for a possible data breach.

Mr. Silliman stated IT also sent a copy of their server to MS-ISAC for review. He said he should have a report from them in about twelve days on the specificity of what they had, how it got in, and when it got in.

Mr. Silliman stated when they asked about the other municipalities, they were not given an answer. He said Sylint did say the Village could find out by Googling it. Mr. Silliman indicated the most recent two places were Oxnard and Thousand Oaks, California, as one happened in February and the other in May of this year. He stated Click2Gov and Superion have been having a problem since 2017.

Mr. Silliman stated some kind of scan was run on April 30, 2018, and the Village was on that list. He said Click2Gov called the Village on June 6<sup>th</sup> at 2:00 p.m. and notified them of this. He stated he asked what happened between the time they did the scan and calling the Village. He said there was no answer on that. He stated they wanted the Village to get up and running and remediated first. He said he is waiting to hear back.

Mr. Silliman stated IT first received some e-mails from Click2Gov back on September 1, 2017, where they said they were possibly having some issues and vulnerabilities. He said once they received that e-mail, IT opened an internal ticket and did everything that was listed there. He stated IT also opened a ticket with them, did a remediation, and found the Village had a couple of Windows patches to do, otherwise they were fine.

Mr. Silliman stated IT received another e-mail on October 20, 2017, that read a bit differently. He indicated it said that they now know there are some vulnerabilities and the Village should look for some additional files. He stated IT again opened an internal ticket as well as a ticket with them, did the remediations, and did not find any files from the first or the second, as they just had a couple of Microsoft patches to do. He said

they closed the ticket.

Mr. Silliman stated IT received another e-mail from Click2Gov on April 27, 2018, of this year. He said he gave them the authority to run a scan on the server as long as they were not going to patch anything. He stated they found that the Web BEA software was fine and just needed a few patches, so they took care of them. He said they found a couple of other security patches and scheduled them for May 11, 2018. He stated the vendor got on the computer and did it fairly quickly.

Mr. Silliman stated they next heard from Click2Gov on June 6, 2018.

Mr. Silliman explained it was not like the Village remained stagnant and just put a server out there and was not due diligent on it at all. He stated anytime these e-mails came in, IT does them. He indicated between the times he has listed, they have opened up cases and tickets. He said they ask the vendors if they will support the patches. He stated the vendor says yes or no, and then IT goes about doing the patches.

Mr. Silliman indicated, in addition to what he and his staff do to remain Payment Card Industry (PCI) compliant, they run quarterly updates and scans through Automated Merchant Systems (AMS). He said they provide security metrics and do brute force attacks from the outside to find open ports, software, and such. He stated the Village has been running them for years, have been compliant and have not had a fail rate since 2016. He said whenever they get hit, they are running it the next day and the next week, as well as do the remediations. He stated they get fails mainly because software and technology change from day-to-day, month-to-month. He said when they get a fail, they open up tickets with whatever vendors or security agencies they need to, to figure out what it is, put the remediations in, and rerun the scan until it passes. He stated IT takes this very seriously.

Mr. Silliman stated the complete outage time from this event was about 24 hours and 23 minutes, from when it was down until the Village first started taking payments again for Utilities. He said it took a little more than 26 hours to get all six modules back up. He stated no other data was lost, corrupted or stolen, from what they were told from everything that was put on this and the files and web shells that were put there. He said this is not a virus that spreads, it is not a worm, it is not a keylogger, it is not going after anything else, it is not trying to bleed into anything else, and it did not do any scans on any other servers to try and get infected anywhere else.

Mr. Silliman stated IT is working with Sylint and MS-ISAC. He said they have been told an FBI case has been opened for the bitcoin mining. He stated they are working with the FBI to open a case, but nothing has been done for the credit card yet.

Mr. Silliman stated that is where they are to date.

Mayor Gerwig asked how many minutes it was from the time IT knew the Village had a problem to the time the server was shut down. Mr. Silliman stated it was about one hour. He said he got a call at 2:00 p.m., but he did not have enough information. He stated he was told the Village had a vulnerability and the vendor would call back within the next 72 hours to setup forensics and a security call. He said he was not comfortable with that and had to escalate it up to the VP. He stated the server was turned off at about 2:45 p.m.



Councilman Napoleone commended Mr. Silliman and his team for getting this addressed as quickly as they did and to shutting it down as fast as they did. He clarified the problem is not in the Village system, as it was patched as quickly as IT knew to patch it. He said the problem was vendor software used by the Village was hacked, which allowed someone to come in and try to harvest credit card numbers from people making one-time payments between July 2017 and possibly as late as June 6, 2018. Mr. Silliman stated that was correct.

Mr. Silliman stated the Oracle Web Logic BEA software that the vendor writes all of their code on had open vulnerabilities. He said Oracle only patches their software quarterly and these were some known vulnerabilities that had come through time.

Councilman Napoleone thought it sounded like Superior knew about a problem and was not really telling the Village about it until they absolutely had to. He said this is something they seemed to have known about for a while and the Village only received notification in June 2018. He indicated in April 2018, IT received a warning indicating something may be wrong.

Mr. Silliman stated each time Superior notified the Village it changed a bit. He said they called and told the Village this one time, but they sent the Village e-mails three other times. He thought Superior was getting more up to speed on what was going on, how bad it was, and possibly the hacker(s) were changing it and it was evolving much like any viral software.

Councilman McGovern stated the Village right now does not know what was actually taken and what was done with it, as it is being figured out. Mr. Silliman said that was correct. He stated they have Superior's forensic advisor and the Village has their own, as IT sent out the server to be analyzed. He explained the server is virtual and not physical. He stated IT took an exact copy of it, encrypted it and sent it to them. He said he is waiting to hear back.

Councilman McGovern stated the Village is currently safe. Mr. Silliman said that is correct.

Councilman McGovern stated as soon as the Village knows or hears back as to what was taken or if it has been used, IT will be reporting back to Council on a regular basis to keep people abreast. Mr. Silliman indicated he will be letting senior management know and updating the website as they know more and have specifics.

Councilman McGovern asked what the Village is telling people to do. Mr. Silliman stated they are telling people that if they used their credit card on that site and/or they know they make payments or have ever made a one-time payment, they should call their credit card company, shut it down and get a new card issued, because that number could have been taken and may be in the hands of the hackers of the dark web.

Councilman McGovern stated this affects one-time, on-line payments to the following departments: Utilities, Code, Building, Business Licenses, Parking Tickets and Planning. Mr. Silliman clarified it would only be if they used the website to do that. He said if they came to Village Hall and made a payment, they are fine. He stated if they used the wallet and automatic payments, they are fine.

Mayor Gerwig stated if their information is stored with the Village for future use, they are not a one-time payment. Councilman McGovern indicated if they are on automatic bill pay, they are not a one-time payment. Mr. Silliman stated that was correct. He said for a one-time payment, they would have to click it and put in their name, address, phone number, and type out the card number and expiration as well as the CID number. He noted if they call and use the IVR voice response system to make payments that is fine, as it is a separate system under separate securities and it has no association with or coverage within Click2Gov.

Mr. Silliman indicated there is no association with Parks & Recreation or the RecTrac WebTrac software on the Village website. He stated those are safe and separate from Click2Gov.

Mayor Gerwig asked if the Village knows how many transactions meet the description just provided. Mr. Silliman stated they do not know at this time, as they are running some reports. He said the forensics will tell them what was installed.

Mayor Gerwig stated sometimes the hackers do not use the stolen numbers right away. She said if someone has not noticed unusual activity on their credit card, but they meet the criteria just provided, they need to shut it down. Mr. Schofield stated they should also place a fraud alert with the credit reporting agencies. He said many times the numbers are not used right away, so they need to make sure no one can open an account in their name.

Mr. Schofield stated the Village does very extensive attacks on their own system to find problems with it and they are proactive about it. He said when Mr. Silliman finds them, he fixes them. He indicated the Village currently uses Superion, but they are in the process of changing that and will be accelerating that financial module. He said the Village has notified their insurance carrier and they will be dealing with Superion. He stated Superion will also bring in one of their own security experts. He indicated the Florida League of Cities provides this insurance for the Village and from that conversation, there are other municipalities in Florida that are impacted by this as well.

Vice Mayor Drahos clarified this was not a data breach that was targeting Wellington specifically. He said the hackers were attacking the Click2Gov software and any municipality using it. He stated it is not like the Village's system was weak or that the Village was not being proactive. He said it is simply that the Village uses this software just like many other municipalities.

Mr. Silliman stated the Village has a layered security structure. He said in rebuilding this, IT let Click2Gov know the Village is going to harden that even further. He said if it ever happens again, it will be in a very tight, closed off section. He stated it seems it is going to be very hard for any malware, antivirus or artificial intelligence kind of scanning device to do this, because it was written for Click2Gov as a Click2Gov service. He said if the Village tried to shut it off, the whole server would break because it would not let anything run. He stated it was written inline like it was this service running on a normal day-to-day basis and he does not know how they originally came about finding it. He said Sylint has done more than ten other local and state municipalities from the east to west coast.

Mayor Gerwig stated this is an embarrassment to the Village. She said they feel like they have disappointed the public, but the Village is doing everything they can now to correct it. She stated the Village is safe now and they are way beyond confident in saying that. She said it is difficult to get this kind of a message out. She thanked Ms. Nunez and the PR staff for sending it out immediately, so that people were informed. Mayor Gerwig stated she wanted it to be expanded to cover the other services, so that people understand they may have been in this vulnerability as well. She said they cannot go back and change what happened, but they will make sure they do everything they can to prevent this. She stated they live in a cyber age where things are changing and the Village is going to have to stay on the front side of it. She said they trust IT to do that. She stated they are a bit bruised here, but she liked the way IT responded quickly and how the Village got the message out to the public. She said that is all they can do at this point.

Vice Mayor Drahos stated they may be bruised, but it is through no fault of the Village. He said they were proactive, moved quickly, and did everything within their power to adjust and make the necessary fixes when the Village was aware of it. He commended IT for their work. He stated they worked through the weekend building servers and the residents appreciated having the service available so quickly.

Councilman McGovern stated the Village intends to be transparent as best as they can, as it finds out what exactly happened to whom and in what way. He said the Village will contact as many individuals as possible. He stated in the interim period, the Village is saying if they fall into this category of one-time, on-line credit card payments to those departments, to cancel their credit card, have it reissued and put a fraud alert on their credit.

Mayor Gerwig thanked Mr. Silliman for working the long hours. Mr. Silliman thanked Council and stated his staff worked very hard. He said IT was doing their own internal forensics. He stated one staff member is going through the files they found as well as the backups to figure out exactly when it came in and to provide any additional information for the forensics. He said they will get to the bottom of it. He stated there is nothing that is 100% AV protection. He stated when IT rebuilt the server, they changed the Village's security stance and are custom writing their own algorithms.

Mr. Schofield indicated Mr. Silliman and his staff are putting in some additional security measures that are different than what he has seen elsewhere. He said he did not want to discuss it publicly, because he did not want that out there. He stated he and Mr. Silliman would be happy to meet with the Council members individually to discuss it.

Councilman McGovern stated he appreciated Mr. Silliman's vigilance in making sure the Village gets an answer as to why they were not made aware of this when the vendor was initially alerted to it. Mr. Silliman stated he and his staff take this very personally as well. He said it keeps them awake at night. He stated whatever changes they are making are being applied to the new security stance, all web facing fronts and payment card industry. He said they will also be moving away from Superior and to a new ERP system that is much more forward thinking.

Mayor Gerwig stated there are no guarantees on any of this. She said for as many people there are writing this stuff, there is an equivalent number of people on the bad side. Mr. Silliman stated it is always changing, which makes his life kind of interesting.

Mr. Silliman stated as they get more information, he will let them know. He said they will continue to update the residents and the website in real time.

Mayor Gerwig stated anyone with questions or concerns should contact Customer Service. Mr. Schofield indicated Customer Service will let the residents know what to talk to their credit card companies about, how to get to the credit reporting agencies, and how to go through the Village system.

- Councilman McGovern asked if FPL was doing the FiberNet night work at the end of this week. Mr. Schofield stated he would find out when it is scheduled.
- Councilman McGovern asked for an update on the installation of the license plate reading system at the Wellington intersections. Mr. Schofield stated staff has received the costs of the cameras and they are getting the costs to put in the poles and run the conduit. He said there will be contracts in front of Council to do all three. He stated the original estimate was just for the cameras, as it did not include the cost of installing the infrastructure support, particularly the poles and the electronics, and the reporting data. He said Mr. Barnes is working on that now. Mr. Schofield stated he understood his direction from Council to move quickly and staff is moving as quickly as design allows.

Mr. Schofield stated the license plate reading system will be paid for in part by Law Enforcement Trust Funds (LETF) with some general fund money added. He said there are not enough LETF funds to do what has been asked, so Council will be getting a budget transfer. He stated the Village should have enough money left in this year's budget to get it done before the end of the fiscal year, which is September 30, 2018.

## **12. COUNCIL REPORTS**

**COUNCILMAN NAPOLEONE:** Councilman Napoleone presented the following report:

- He stated as the Village is going through the process of rewriting the code, he is still hearing about some hiccups. He asked if planning staff could work with or have a roundtable with the local contractors who have experienced some hiccups to figure out what they are and a way to smooth them out.

Mr. Schofield stated he looked at the system after their discussion. He said the problem is not when the people are going through the single departments, but it is when they have to go through multiple departments. He indicated staff will have a roundtable for everyone involved in the regulatory process. He stated all three departments in Planning, Zoning and Building will be there along with those in Utilities and Engineering who do permitting. He said Public Works will also be involved because of the right-of-way work.

- He indicated the Village Charter requires the Council to have one meeting a month. He said Council has had some long meetings this year, but they have had some really short meetings with not much on the agenda. He suggested combining two agendas into one meeting, if there are no time sensitive issues to discuss. He thought this would allow for more productive meetings and greater efficiency, as staff will not have to create as many binders.

Mr. Schofield indicated the next Council Meeting has a very light agenda and that there is only one meeting in July. He said if Council is interested, he would suggest foregoing the next meeting. He stated there are six consent items on the next agenda and one is approving the minutes. He explained the other item is about Waste Management having a problem with certain entities overfilling their dumpsters to the point where it is taking 40 minutes to an hour to get them cleaned up. He said Waste Management is asking for an addendum to their contract to deal with that issue and staff will be putting that in front of Council.

Staff indicated the next two Council Meetings will be held on June 26, 2018 and July 10, 2018. Mr. Schofield stated Council will be setting TRIM rates at the July 10, 2018 meeting and there is no second meeting scheduled in July. He said they need to have their Council Meetings in August and September, because they are large meetings dealing with the capital budget and the regular budget. He stated if it is Council's desire, staff will look at the meetings. He said there is no reason that Council could not at this moment forego the Council Meeting on June 26, 2018.

**A motion was made by Vice Mayor Drahos, seconded by Councilman Napoleone, and unanimously passed (4-0), to combine the June 26, 2018, Council Meeting with the July 10, 2018 Council Meeting.**

**VICE MAYOR DRAHOS:** Vice Mayor Drahos presented the following report:

- He indicated he had no report this evening.

**COUNCILMAN MCGOVERN:** Councilman McGovern presented the following report:

- He reminded residents about the Great Neighborhoods grant program. He said the staff in Community Services is working with the residents to get the grants. He stated the Village has \$250,000 budgeted for individual home improvement projects for those who qualify. He hoped the people will take advantage of this.
- He asked Captain Silva about Operation Open Doors. He said this operation has been running for the last month and seems to be very successful in regards to netting arrests. However, there continues to be unlocked cars and, as they enter the summer, burglaries are still a regular problem.

Captain Silva stated Operation Open Doors has been concluded, but they are targeting the vehicle burglary issue in a different way without it being under a formal plan. He said the underlying issue continues to be the unlocked car doors. He indicated there were sixteen burglaries in a couple of neighborhoods last week and all of those doors were unlocked. He said the residents are making it way too easy. He explained when the residents do not take the time to lock their car doors, it makes it so the guys can go through one neighborhood in one hour. He said they can go through a dozen cars, before they get scared off or feel they have taken enough stuff to leave. He stated he and the Village Manager have been brainstorming, as they met last week to discuss how to pushout the message to be less complacent and how to change the culture.

Mayor Gerwig asked if PBSO was capturing anything if a car is unlocked and there is nothing in it. Captain Silva stated the people feel victimized, as they should, and report

that to PBSO. He said people can tell their car has been ransacked, which is still a felony and a burglary.

Captain Silva stated the officers know exactly what the losses are in typically all of the cases reported to them. He said bad guys take GPS equipment, cell phones, money, whatever is there, as they go through it real quick and leave.

Mayor Gerwig asked if the bad guys are being captured on cameras. Captain Silva stated they have surveillance video on the last series of burglaries he just talked about. He said the suspects were wearing hoodies and gloves, so they know the homeowners have cameras and video cameras. He stated it was not keeping the bad guys from doing it. He explained the officers are adjusting and doing their tactics to deal with it.

Captain Silva indicated they were a part of Operation Open Door, but right now they are doing a different operation that he could not discuss. He stated the officers are trying to target what the suspects are doing and catch them. He said it is difficult. He believes the License Plate Reader (LPR) system will help, because some of the cars being used in these neighborhoods are already stolen. He stated everything together should make a difference, but at the end of the day the residents need to take the time to lock their doors.

Mayor Gerwig stated the residents should call if they see people walking through the neighborhood at 2:00 a.m. or 3:00 a.m., as that is when some people walk their dogs.

Councilman Napoleone stated it is becoming a broken record, as they keep telling residents to not leave valuables in their cars and to lock their doors. He said that is the best thing that they can do to prevent themselves from becoming a victim of the easy open door burglary. Captain Silva stated the crime in Wellington would be next to nothing if they did not have this issue with people not locking their doors. He said the officers will keep working hard to change the culture and get everyone to help with this.

Mayor Gerwig stated a resident complained a month ago about an engine on their boat in the canal behind their home. She said residents are going to have to lock things up and put up cameras and security lights. She stated she did not know how they could think that PBSO could be in everyone's backyard all the time. She said they need everybody to do what they can.

Mayor Gerwig stated that same resident said they had not seen patrols in their neighborhood. She said she knows that Captain Silva knows where his cars are and that they track them. She stated he could show these residents that their neighborhood is being patrolled. She said they may be unmarked cars and the residents might not recognize that a police officer is going by. She stated the officers may need to be more visible.

Captain Silva stated, if Mayor Gerwig has anyone particularly complaining about one neighborhood or another, to direct them to him. He said he will show the residents how PBSO documents where everyone is on the CAD system. He stated most of it is happening in the early morning hours, which is when the officers have to be at their best to get out there and find them.

Vice Mayor Drahos stated no community is zero crime, but Captain Silva said they are aiming for next to nothing.

Mayor Gerwig stated she appreciated Captain Silva and his team. She said she tells the residents that she knows the officers have it covered, but the residents might not have the visual presence they want.

Captain Silva suggested some more Walk and Talks with Council or whatever else they feel will be an effective strategy to help get the message out and everyone on board. Councilman McGovern stated if PBSO thinks Council needs to be doing that, they will make themselves available.

Mayor Gerwig stated the Citizens on Patrol donate their time as volunteers. She said their cars look just like PBSO cars driving through the neighborhoods and the residents should be able to see them. She stated the residents are not sitting and looking out their windows all the time, so the fact they have not seen a police car go by does not mean they are not there. She said she knows the officers are out there.

**MAYOR GERWIG:** Mayor Gerwig presented the following report:

- Mayor Gerwig indicated she appointed Stacy Somers to the Architectural Review Board, so she will be filling out her application. She stated Ms. Somers will need to be contacted regarding the Sunshine Law, etc.

### **13. ADJOURNMENT**

There being no further business to come before the Village Council, the meeting was adjourned at approximately 8:23 PM.

**Approved:**

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**Anne Gerwig, Mayor**

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**Chevelle D. Nubin, Village Clerk**