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### Software Value Added Reseller (SVAR)43230000-NASPO-16-ACS-SVAR

Contract Details	
<b>Effective Period</b>	12/06/2016 through 04/07/2021
<b>Contract Type</b>	Alternate Contract Source
<b>Contract Information</b>	<ul style="list-style-type: none"> <li><a href="#">Contractors</a></li> <li><a href="#">Pricing</a></li> <li><a href="#">How to Use This Contract</a> ( 278.60 KB)</li> <li><a href="#">Contract Scope (Products and Services)</a> ( 106.94 KB)</li> </ul>
<b>Contract Documents</b>	<a href="#">Participating Addenda</a> <a href="#">Master Agreements</a>
<b>Contract Administration</b>	<ul style="list-style-type: none"> <li><a href="#">Heather Drymon</a></li> <li>850-487-9847</li> <li><a href="mailto:heather.drymon@dms.fl.gov">heather.drymon@dms.fl.gov</a></li> </ul>
<b>Commodity Codes</b>	Please refer to "How to Use This Contract" in the Contract Information section above.

#### Additional Information

Customers interested in [Carahsoft Products](#) please use ACS 252-GSA, GSA Schedule 70 - Information Technology Equipment, Software & Services, specifically GS-35F-0119Y.

#### Description

This Alternate contract Source includes commercial off-the-shelf software, Software maintenance & support, basic installation/De-installation, training, value-added services, and mainframe-related services. The awarded vendors will also honor existing volume and enterprise license agreements. Maintenance and support packages will be offered on licenses already owned by agencies or other users.

#### Benefits

- Wide variety of software and services
- Best in class pricing
- Statewide coverage
- Pre-Sale Advisement services provided at no charge

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### Software Value Added Reseller (SVAR)43230000-NASPO-16-ACS-SVAR

Contractors

#### Contractor List

Name	CBE Code	Florida Climate Friendly Preferred Products	Recycled Products	Utilizes Authorized Resellers	Coverage Area
<a href="#">CDW Government LLC</a>	A - Non-Minority	No	No	No	Statewide
<a href="#">Insight Public Sector Inc.</a>	A - Non-Minority	No	No	No	Statewide
<a href="#">SHI International Corp</a>	A - Non-Minority	No	No	No	Statewide

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# How to Use This Contract

## Software Value Added Reseller (SVAR) (43230000-NASPO-16-ACS-SVAR)

Contractor information, pricing, and contract documents are located on the contract webpage at [https://www.dms.myflorida.com/business\\_operations/state\\_purchasing/state\\_contracts\\_and\\_agreements/alternate\\_contract\\_source/software\\_value\\_added\\_reseller\\_svar](https://www.dms.myflorida.com/business_operations/state_purchasing/state_contracts_and_agreements/alternate_contract_source/software_value_added_reseller_svar).

## Carahsoft Products

- Carahsoft products may be purchased from the alternate contract source for [Information Technology Equipment, Software, and Services \(252-GSA Schedule 70\)](#), specifically [General Services Administration \(GSA\) Contract Number GS-35F-0119Y](#).

## State Agencies

- The State of Florida's online procurement system, MyFloridaMarketPlace (MFMP), is the preferred method for placing orders and making payments for this contract:
  - Please contact the contractor(s) directly to request a quote; contractor contact information is accessible from the contract webpage. ***Please note that a quote is not required if purchasing from a contractor with a "punchout" catalog, as listed below.***
  - Create a requisition/purchase order in [MFMP Buyer](#); for additional information, visit [https://www.dms.myflorida.com/business\\_operations/state\\_purchasing/myfloridamarketplace/mfmp\\_agency\\_customers/mfmp\\_university/requisitions\\_purchase\\_orders](https://www.dms.myflorida.com/business_operations/state_purchasing/myfloridamarketplace/mfmp_agency_customers/mfmp_university/requisitions_purchase_orders).
  - **CATALOG TYPE:**
    - **CDW Government LLC or SHI International Corp:** Punchout - Create a requisition and search by contractor, contract name, or contract number; click on the appropriate link in the 'Supplier Punchout Catalog Resources' section. Locate and select the item(s) on the contractor's website, then checkout; the item(s) will be added to the requisition.
    - **All other contractors:** None - Create a requisition and click the 'Create Non-Catalog Item' button. In the 'Supplier' field, use the appropriate contractor's FEIN, as provided on the contract webpage; in the 'State Contract ID' field, select the contract number shown above from the drop-down menu.
  - **COMMODITY CODE:** Select the most appropriate eight-digit commodity code under 43230000; the current list of commodity codes activated in MFMP is located at

[https://www.dms.myflorida.com/business\\_operations/state\\_purchasing/myfloridamarketplace/commodity\\_codes](https://www.dms.myflorida.com/business_operations/state_purchasing/myfloridamarketplace/commodity_codes).

- **METHOD OF PROCUREMENT:** C - Alternate contract source
- Please use the appropriate contractor's FEIN, as provided on the contract webpage, when making payments in the Florida Accounting Information Resource (FLAIR); also, please use the appropriate contractor's FEIN when recording purchasing card (PCard) payments in FLAIR.

## Eligible Users

- Eligible users, as defined by [Rule 60A-1.001, Florida Administrative Code](#), may contact the contractor(s) directly to place an order using this contract; contractor contact information is accessible from the contract webpage.

## Frequently Asked Questions

- Can I purchase from a vendor outside of this contract if they offer better pricing?
  - State agencies are encouraged to use alternate contract sources for the added savings and convenience that may be realized; however, agencies are not required to purchase commodities and contractual services from alternate contract sources. If an alternate contract source is not utilized, agencies must follow proper procurement methods.
- What should I do if I have an issue with the contractor?
  - If you are unable to resolve an issue with a contractor, you may contact the contract manager listed on the contract webpages to explore additional options. These options include: complete a vendor performance survey online to document the issue, work with the contract manager to elevate the issue with the contractor representatives, or submit a vendor complaint that requires a formal response from the contractor.

## Contact Information

- If you have any questions or require assistance specific to this contract (e.g. pricing, contract requirements, etc.), please contact the contract manager listed on the contract webpage.
- If you have any questions or require assistance specific to MFMP (e.g. system access, purchase orders, catalogs, etc.), please visit the Division of State Purchasing's MFMP webpage located at [https://www.dms.myflorida.com/business\\_operations/state\\_purchasing/myfloridamarketplace](https://www.dms.myflorida.com/business_operations/state_purchasing/myfloridamarketplace).

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Contract - Participating Addenda

### Participating Addenda

### Complete Contract

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Contract - Master Agreements

### Master Agreements

### Complete Contract

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