



## Legislation Details (With Text)

**File #:** 18-2355      **Name:** RECOGNITION OF NATIONAL CUSTOMER SERVICE WEEK

**Type:** Presentation      **In control:** Village Council Workshop

**On agenda:** 9/24/2018      **Final action:**

**Title:** RECOGNITION OF NATIONAL CUSTOMER SERVICE WEEK

**Code sections:**

**Attachments:** 1. 1. Customer Service Week 2018

Date	Ver.	Action By	Action	Result
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### ITEM: RECOGNITION OF NATIONAL CUSTOMER SERVICE WEEK

**REQUEST:** Recognition of National Customer Service Week and the Village’s Customer Service Staff.

**EXPLANATION:** National Customer Service Week was established by the International Customer Service Association (ICSA) in 1984 and proclaimed a national event by the U.S. Congress in 1992. National Customer Service Week is celebrated annually during the first full week of October and recognizes the important job our customer service employees perform on the front line, 52 weeks a year. The Village understands how our Customer Service Representatives are critical to the resident experience that makes the Village of Wellington a “Great Hometown”.

Please join us in recognizing our Customer Service staff!

LAST	FIRST	DEPARTMENT
NASBY	CANDY	Accounting & Treasury
ESTIS	ZACHARY	Athletic Programs
HARRELL	KIMBERLY	Athletic Programs
TAGGART	CARRA	Athletic Programs
ROMO	ALVARO	Aquatics
CRANE	STEPHEN	Building
HICKS	STEPHANIE	Building
MORAN	RAMONA	Building
O’CONNOR	DARA	Building
PAVONE	OLGA	Building
SANCHEZ	JUAN	Building
SANCHEZ	NICOLE	Building
CARIPIDES	CRISTINA	Cultural Programs & Facilities
AROCHO	ELIZABETH	Customer Service
FUGARESE	CHRISTINA	Customer Service

MUSARRA	ANTHONY	Customer Service
MUSARRA	ANTONIO	Customer Service
TURTURICI	SUSAN	Customer Service
WAGNER	RICHARD	Customer Service
KNAPP	CHRISTINE	Parks & Rec Admin
HAMILTON	KATHERINE	Tennis
BOTEX	JASHLY	Utility Customer Service
GLASGOW	NANCY	Utility Customer Service
KNIGHT	JAMES	Utility Customer Service
LEE	TERRY	Utility Customer Service
LOCKHART	MINDI	Utility Customer Service
MYERS	BARBARA	Utility Customer Service
TURPIN	HAROLD	Utility Customer Service

**BUDGET AMENDMENT REQUIRED:** N/A

**PUBLIC HEARING:** NO                      **QUASI-JUDICIAL:**

**FIRST READING:**                              **SECOND READING:**

**LEGAL SUFFICIENCY:** N/A

**FISCAL IMPACT:** NONE

**WELLINGTON FUNDAMENTAL:** Protecting our Investment

**RECOMMENDATION:** Recognition of National Customer Service Week and the Village's Customer Service Staff.