



Legislation Text

File #: 20-3558, **Version:** 1

ITEM: EMPLOYEE OF THE MONTH FOR NOVEMBER, 2019 - JUAN SANCHEZ, SENIOR PERMIT & LICENSING TECHNICIAN

REQUEST: Presentation and recognition of the Employee of the Month for November, 2019, Juan Sanchez

EXPLANATION: Juan Sanchez joined the Village as a Customer Service Representative in January of 2013 and was promoted to a Senior Permit and Licensing Technician in the Building Department in September of 2018.

Juan works diligently to keep permits in the Building Department running smoothly through tracking and closing of expired permits, development and maintenance of multiple reports to measure stop work orders, performing zoning plan review as well as many other regular duties. Not only does he manage to keep permits running smoothly, he also provides excellent customer service to both internal and external customers while doing it! In addition, his proficiency in the use of ProjectDox (our new Customer Service portal) allows him to assist his Supervisor in training new employees. Juan was also recently named Palm Beach County's Permit Technician of 2019.

It is for these reasons and more that Juan Sanchez has been selected as the Employee of the Month for November, 2019.

BUDGET AMENDMENT REQUIRED: NO

PUBLIC HEARING: NO **QUASI-JUDICIAL:**

FIRST READING: **SECOND READING:**

LEGAL SUFFICIENCY: N/A

FISCAL IMPACT: None

WELLINGTON FUNDAMENTAL: Protecting our Investment

RECOMMENDATION: Presentation and recognition of the Employee of the Month for November, 2019, Juan Sanchez